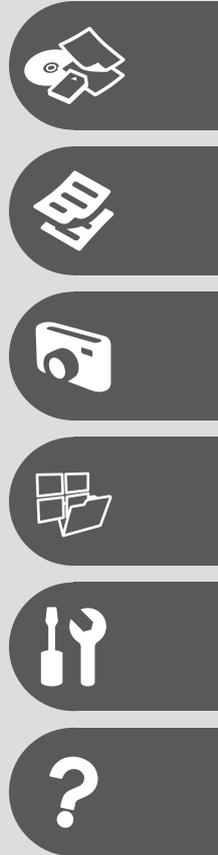
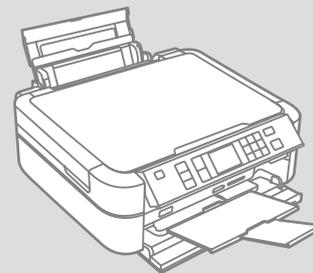


Artisan™ 635

# Basic Operation Guide

- for use without a computer -

**EPSON**  
EXCEED YOUR VISION



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## About This Guide

Follow these guidelines as you read your instructions:

				
<p><b>Warning:</b> Warnings must be followed carefully to avoid bodily injury.</p>	<p><b>Caution:</b> Cautions must be observed to avoid damage to your equipment.</p>	<p>Must be observed to avoid bodily injury and damage to your equipment.</p>	<p><b>Note:</b> Notes contain important information and hints for using the printer.</p>	<p>Indicates a page number where additional information can be found.</p>

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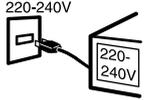
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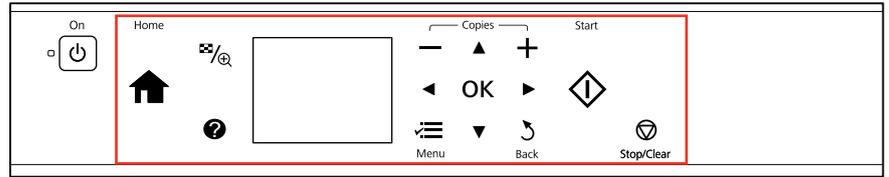
MEMORY STICK PRO™



## Important Safety Instructions

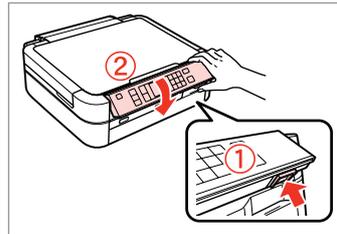
						
<p>Use only the power cord that comes with the printer. Use of another cord may cause fire or shock. Do not use the cord with any other equipment.</p>	<p>Place the printer near a wall outlet where the power cord can be easily unplugged.</p>	<p>Use only the type of power source indicated on the printer.</p>	<p>Make sure the power cord meets all relevant local safety standards.</p>	<p>Do not let the power cord become damaged or frayed.</p>	<p>Keep the printer away from direct sunlight or strong light.</p>	<p>Do not open the scanner unit while copying, printing, or scanning.</p>
						
<p>Do not use aerosol products that contain flammable gases inside or around the printer. Doing so may cause fire.</p>	<p>Except as specifically explained in your documentation, do not attempt to service the printer yourself.</p>	<p>Keep ink cartridges out of the reach of children.</p>	<p>Do not shake the ink cartridges too vigorously; otherwise ink may leak from the cartridge.</p>	<p>If you remove an ink cartridge for later use, protect the ink supply area from dirt and dust and store it in the same environment as the printer. Do not touch the ink supply port or surrounding area.</p>	<p>If ink gets on your skin, wash the area thoroughly with soap and water. If ink gets into your eyes, flush them immediately with water. If discomfort or vision problems continue after a thorough flushing, see a doctor immediately. If ink gets into your mouth, spit it out immediately and see a doctor right away.</p>	

## Precautions on the Touchpad



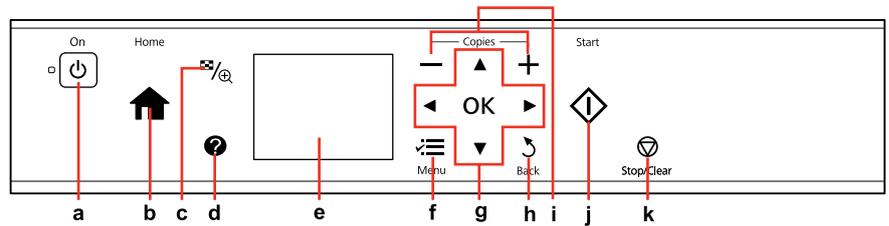
		
Press the touchpad gently with the tip of your finger. Do not press too hard or tap it with your nails.	Do not operate using sharp or pointed objects such as ball point pen, sharp pencil, stylus pen, and so on.	The touchpad is a capacitive touch panel that only responds to direct finger touch. The touchpad may not respond to touch from wet hands, gloved hands, or over the protective sheet or stickers.

## Adjusting Angle of Control Panel



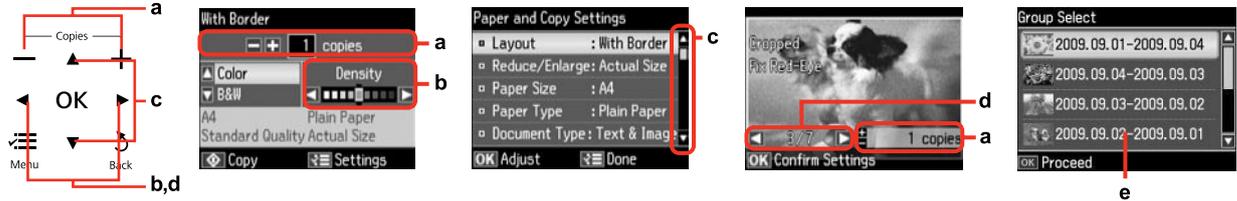
To lower or close the panel, unlock by pushing the button at the rear, and then lower. Simply lift the panel to raise it.

# Guide to Control Panel



a	b	c	d
Turns on/off printer.	Returns to the top menu. When on the top menu, switches between Copy, Print Photos, Scan, Setup, and Back Up Data mode.	Changes the view of photos or crops the photos.	Displays Help to solve problems.
e	f	g	h
-			
The LCD screen displays a preview of the selected images, or displays settings.	Displays detailed settings for each mode.	Selects photos and menus.	Cancels/returns to the previous menu.
i	j	k	
Sets the number of copies.	Starts copying/printing.	Stops copying/printing or reset settings.	

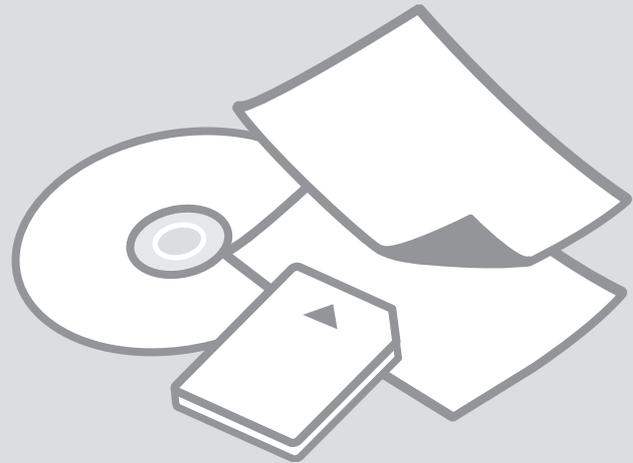
## Using the LCD Screen



The actual screen display may differ slightly from those shown in this guide.

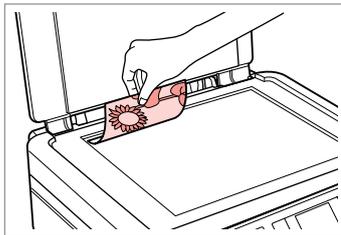
a	b	c	d
Use Copies + or - to set the number of copies for the selected photo.	Press ◀ or ▶ to set the density.	Press ▲ or ▼ to select the menu item. The highlight moves up or down.	Press ◀ or ▶ to change the photo displayed on the LCD screen.
<p style="text-align: center;">e</p> <p>When you have more than 999 photos on your memory card, the LCD screen displays a message to let you select a group. Images are sorted by the date they were taken. To select and show images in a group, press ▲ or ▼ to select a group and then press <b>OK</b>. To re-select a group or folder, select <b>Print Photos</b>, <b>Select Location</b>, and then select <b>Select Group</b> or <b>Select Folder</b>.</p> <p style="text-align: right;">  After 13 minutes of inactivity, the screen turns black to save energy. Touch the screen to return the screen to its previous state.         </p>			

# Handling Media and Originals



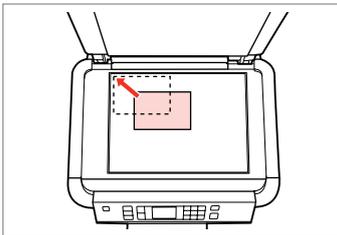
# Placing Originals

1

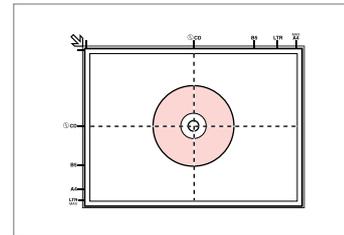


Place face-down horizontally.

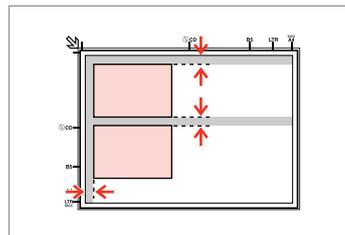
2



Slide to the corner.



Place in the center.



Place photos 5 mm apart.



You can reprint photos from  
 $30 \times 40$  mm to  $127 \times 178$  mm.



You can copy photos of different sizes at the same time as long as they are  
larger than  $30 \times 40$  mm.

## Selecting Paper

The availability of special paper varies by area.

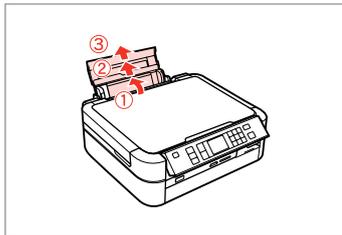
	If you want to print on this paper...	Choose this Paper Type on the LCD screen	Loading capacity (sheets)
a	Plain paper	<b>Plain Paper</b>	[12 mm] *1 *2
b	Epson Bright White Ink Jet Paper	<b>Plain Paper</b>	80 *2
c	Epson Photo Quality Ink Jet Paper	<b>Matte</b>	100
d	Epson Matte Paper - Heavyweight	<b>Matte</b>	20
e	Epson Premium Glossy Photo Paper	<b>Prem. Glossy</b>	20
f	Epson Premium Semigloss Photo Paper	<b>Prem. Glossy</b>	20
g	Epson Ultra Glossy Photo Paper	<b>Ultra Glossy</b>	20
h	Epson Glossy Photo Paper	<b>Glossy</b>	20
i	Epson Photo Paper	<b>Photo Paper</b>	20

\*1 Paper with a weight of 64 to 90 g/m<sup>2</sup>.

\*2 30 sheets for paper that already has printing on one side.

# Loading Paper

1



Open and slide out.

2



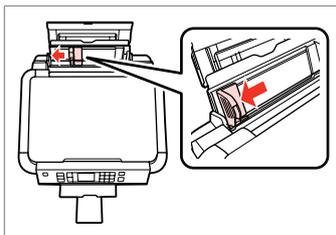
Open and slide out.



Make sure that the lever is in up position.

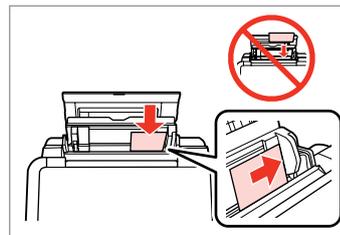


3



Slide edge guide.

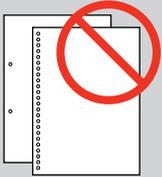
4



Load printable side up.

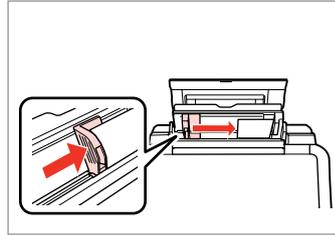


Do not use paper with binder holes.



Align the edges of the paper before loading.

5



Fit.



Do not load paper above the ▼ arrow mark inside the edge guide.

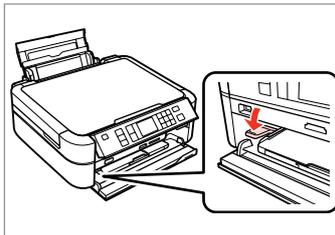
## Loading a CD/DVD

1



Close.

2

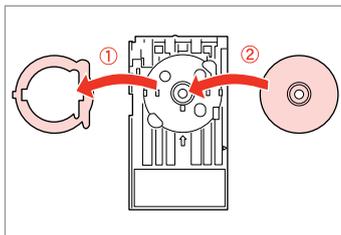


Move the lever down.



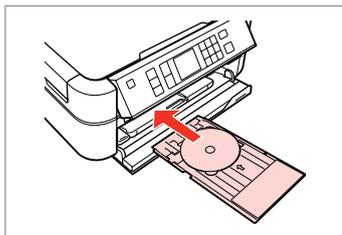
Do not move the tray lever while the printer is operating.

3



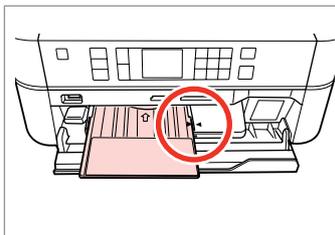
Place.

4



Insert.

5



Align the arrow marks.



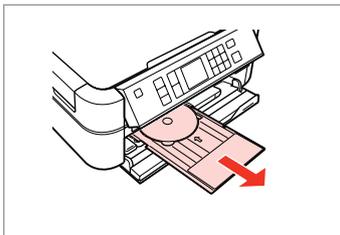
You can also print on a Blu-ray Disc™.



To print on 8 cm CDs, see the online User's Guide.

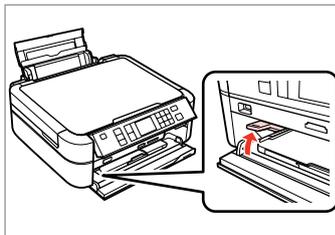
### Removing a CD/DVD

**1**



Pull out.

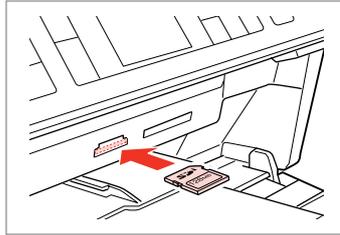
**2**



Move the lever up.

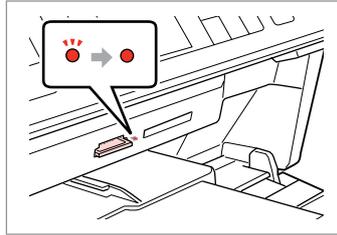
## Inserting a Memory Card

1



Insert one card at a time.

2



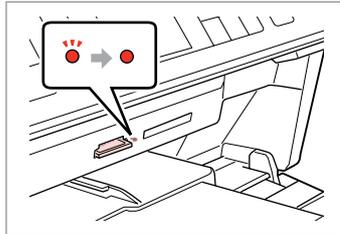
Check the light stays on.



Do not try to force the card all the way into the slot. It should not be fully inserted.

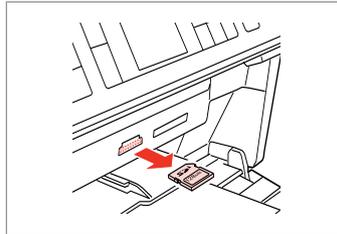
## Removing a Memory Card

1



Check the light stays on.

2



Remove.



On	Flashing

		xD-Picture Card xD-Picture Card Type M xD-Picture Card Type M+ xD-Picture Card Type H
		SD SDHC SDXC MultiMediaCard MMCplus
		MMCmobile *
		MMCmicro *
		miniSD * miniSDHC *
		microSD * microSDHC *
		Memory Stick Memory Stick PRO MagicGate Memory Stick
		Memory Stick Duo * Memory Stick PRO Duo * Memory Stick PRO-HG Duo * MagicGate Memory Stick Duo *
		Memory Stick Micro *

		CompactFlash
		Microdrive

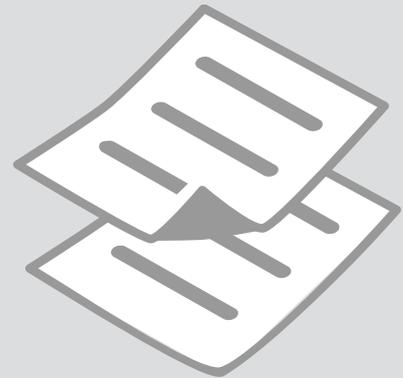
\*Adapter required



If the memory card needs an adapter then attach it before inserting the card into the slot, otherwise the card may get stuck.

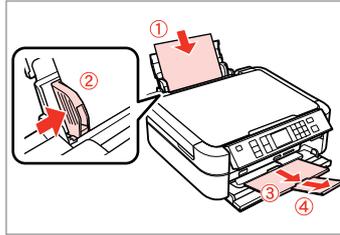


# Copy Mode



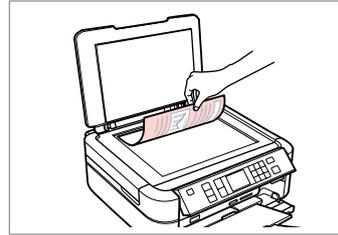
# Copying Documents

1  → 12



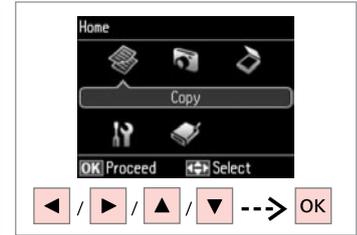
Load paper.

2  → 10



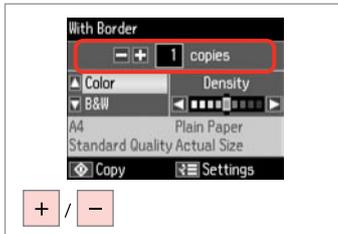
Place original horizontally.

3



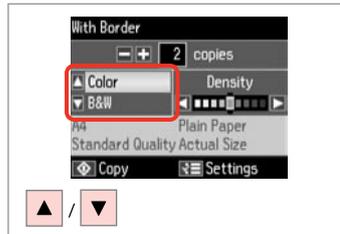
Select **Copy**.

4



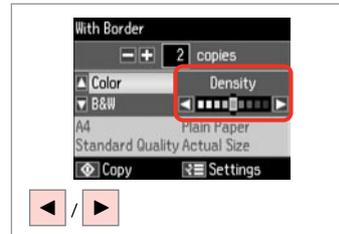
Set the number of copies.

5



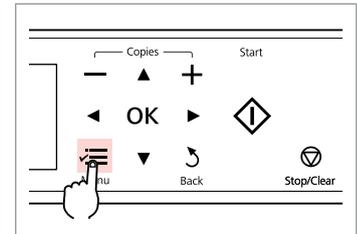
Select a color mode.

6



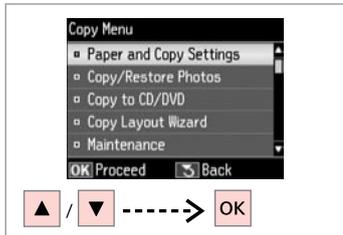
Set the density.

7



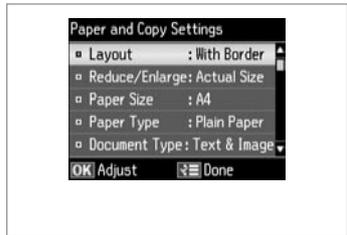
Enter the copy setting menu.

8



Select **Paper and Copy Settings**.

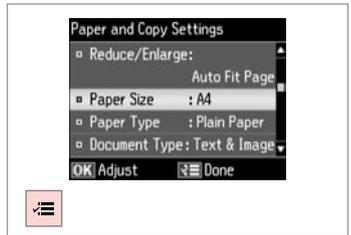
9



Select the appropriate copy settings.

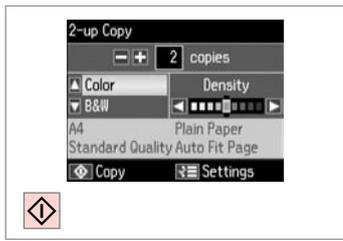
 Make sure you set the **Paper Size** and **Paper Type**.

10



Finish the settings.

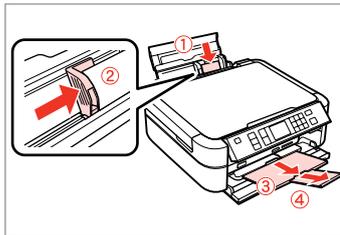
11



Start copying.

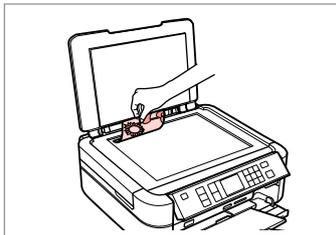
# Copy/Restore Photos

1 → 12



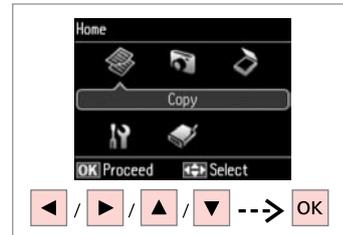
Load paper.

2 → 10



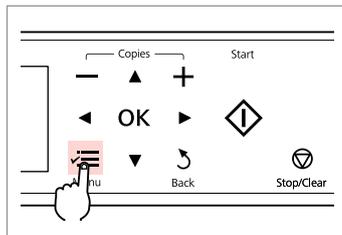
Place original horizontally.

3



Select **Copy**.

4



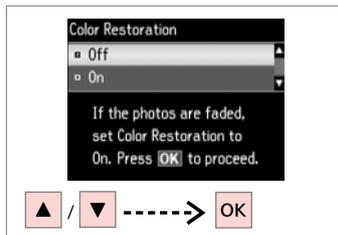
Enter the copy setting menu.

5



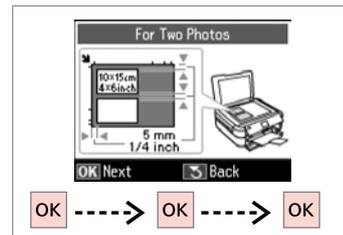
Select **Copy/Restore Photos**.

6



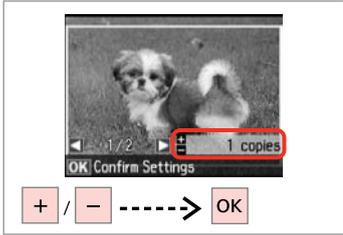
Select **On** or **Off**.

7



Proceed.

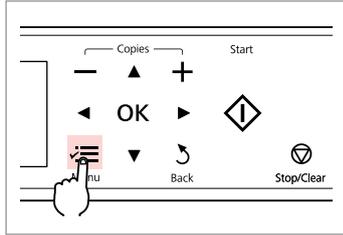
8



Set the number of copies.

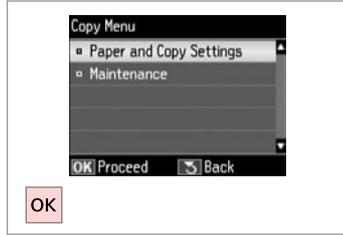
 If you scanned two photos, repeat step 8 for the second photo.

9



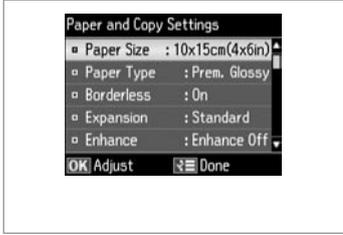
Enter the copy setting menu.

10



Select **Paper and Copy Settings**.

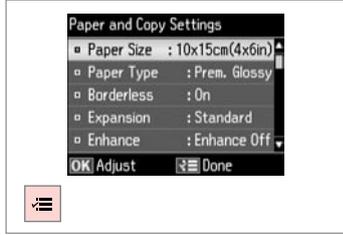
11  → 26



Select the appropriate print settings.

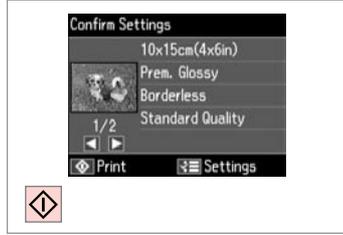
 Make sure you set the **Paper Size** and **Paper Type**.

12



Finish the settings.

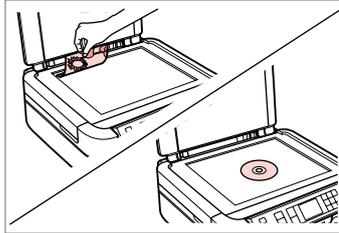
13



Start copying.

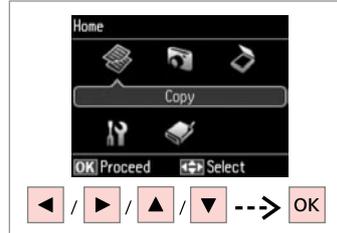
# Copying a CD/DVD

1  → 10



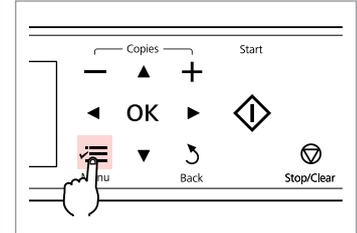
Place original.

2



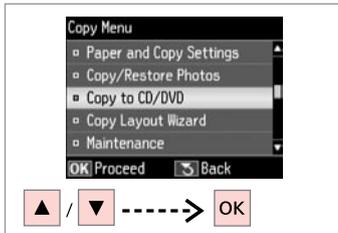
Select **Copy**.

3



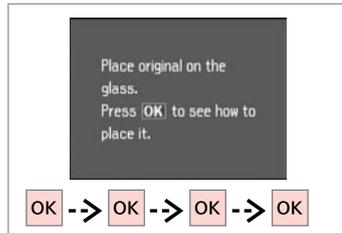
Enter copy menu.

4



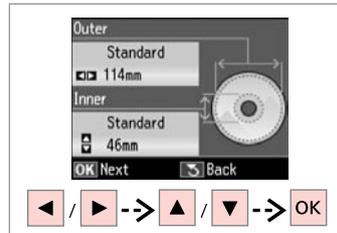
Select **Copy to CD/DVD**.

5



Proceed.

6



Set the printing area.



If you print on the colored areas shown on the right (the units are in mm), the disk or CD/DVD tray may be stained with ink.

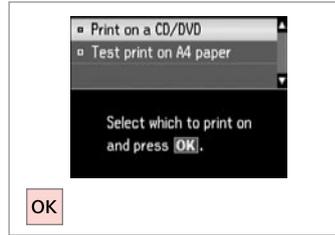
117 - 120



18 - 42



7

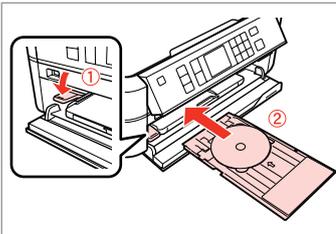


Select **Print on a CD/DVD**.



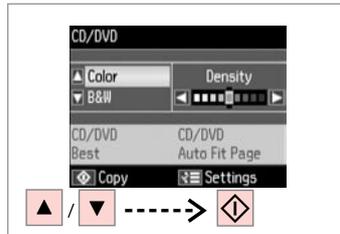
If you want to print a test sample on paper, select **Test print on A4 paper**.

8 → 14



Load a CD/DVD.

9



Select a color mode and proceed.



To adjust print position, select **Setup, Printer Setup**, then **CD/DVD**. → 56



## Copy Mode Menu List

### Print settings for Copy Mode

Paper and Copy Settings	Layout	With Border, Borderless * <sup>3</sup> , 2-up Copy
	Reduce/Enlarge	Custom Size, Actual Size, Auto Fit Page, 10×15cm->A4, A4->10×15cm, 13×18->10×15, 10×15->13×18, A5->A4, A4->A5
	Paper Size	A4, A5, 10×15cm(4×6in), 13×18cm(5×7in)
	Paper Type	Plain Paper, Matte, Prem. Glossy, Ultra Glossy, Glossy, Photo Paper
	Document Type	Text, Text & Image, Photo
	Quality	Draft, Standard Quality, Best
	Expansion * <sup>2</sup>	Standard, Medium, Minimum
Copy/Restore Photos * <sup>1</sup>	Color Restoration	On, Off
	Paper and Copy Settings	Paper Size, Paper Type, Borderless, Expansion, Enhance * <sup>4</sup> , Filter * <sup>5</sup>
Copy to CD/DVD	Paper and Copy Settings	Document Type, Quality
Copy Layout Wizard	With Border, Borderless, 2-up Copy	
Maintenance	 ➔ 56	

\*<sup>1</sup> You can restore the faded photo by selecting **On** in the **Color Restoration** setting in this wizard.

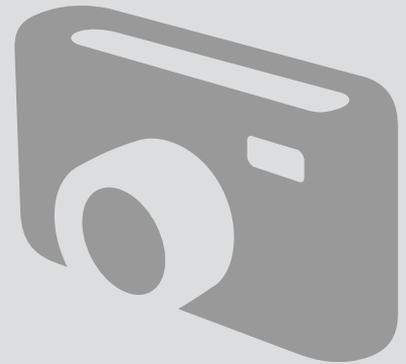
\*<sup>2</sup> Select the amount the image is expanded when printing **Borderless** photos.

\*<sup>3</sup> Your image is slightly enlarged and cropped to fill the sheet of paper. Print quality may decline in the top and bottom areas of the printout, or the area may be smeared when printing.

\*<sup>4</sup> Select **PhotoEnhance** to automatically adjust the brightness, contrast, and saturation of your photos.

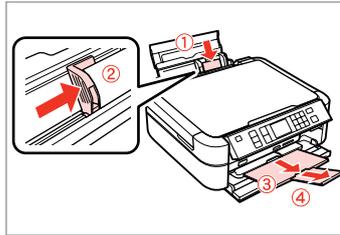
\*<sup>5</sup> You can change the color mode of images to **B&W**.

# Print Photos Mode



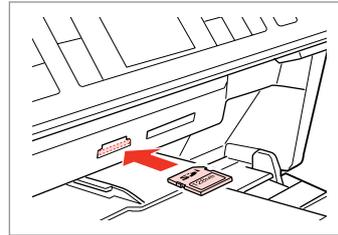
# Printing Photos

1  → 12



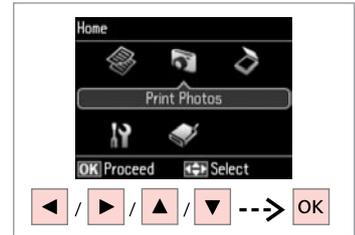
Load photo paper.

2  → 16



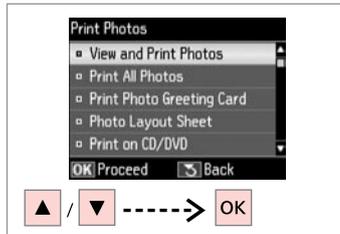
Insert a memory card.

3



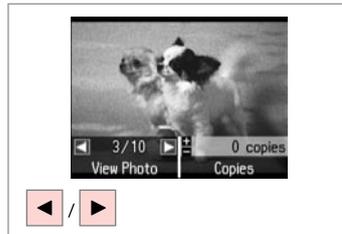
Select **Print Photos**.

4



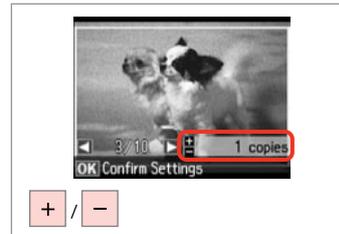
Select **View and Print Photos**.

5



Select a photo.

6



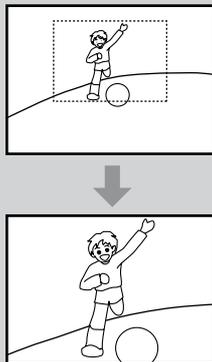
Set the number of copies.



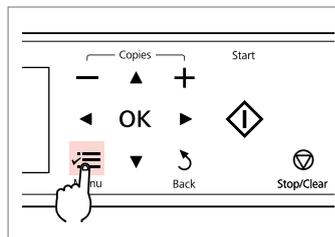
To select more photos, repeat steps 5 and 6.



After step 6, you can crop and enlarge your photo. Press and make the settings.

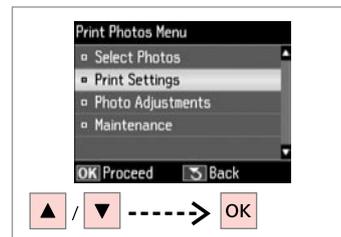


7



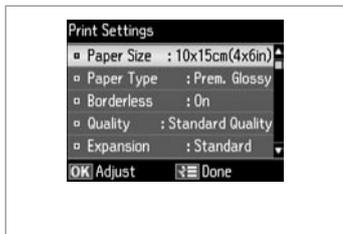
Enter the print setting menu.

8



Select **Print Settings**.

9 39



Select appropriate print settings.



Make sure you set the **Paper Size** and **Paper Type**.



To adjust photos, select **Photo Adjustments** and make the settings. 39

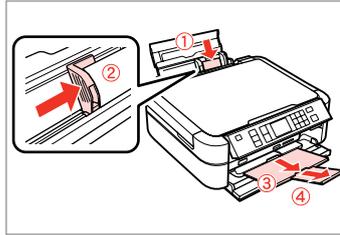
10



Start printing.

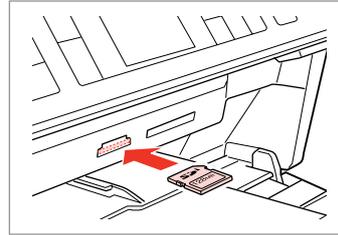
## Printing in Various Layouts

1  → 12



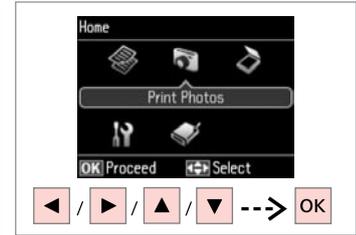
Load paper.

2  → 16



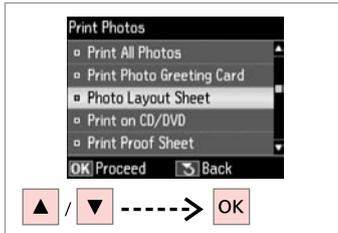
Insert a memory card.

3



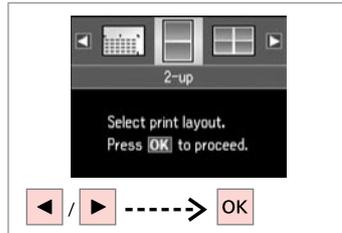
Select **Print Photos**.

4



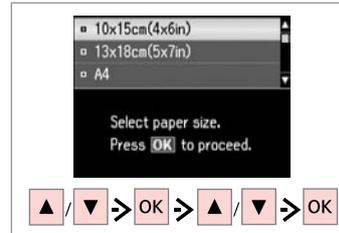
Select **Photo Layout Sheet**.

5



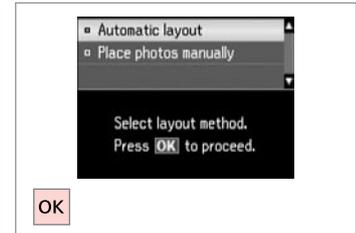
Select a layout.

6



Select paper type and size.

7



Select **Automatic layout**.



If you select **Place photos manually**, place photos as shown in (1) or leave a blank as shown in (2).

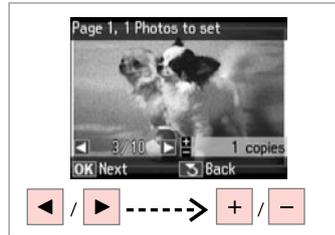
(1) ◀ / ▶ ---▶ OK



(2) OK



8



Select a photo.



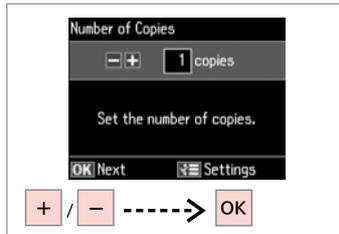
To select more photos, repeat step 8.

9



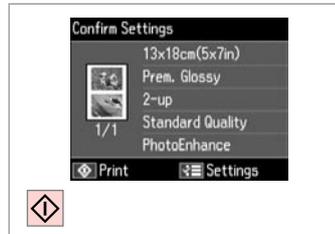
Finish selecting photos.

10



Set the number of copies.

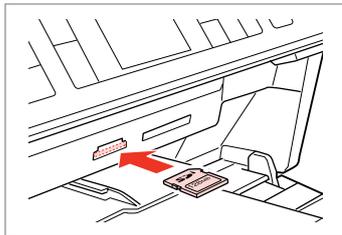
11



Print.

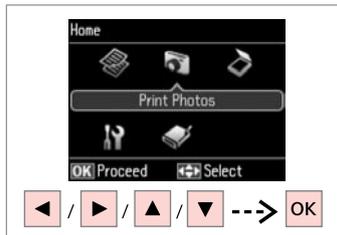
# Printing on a CD/ DVD

1  → 16



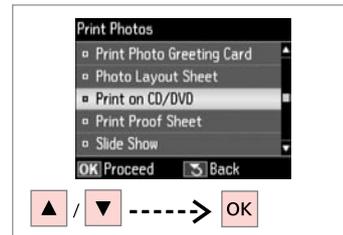
Insert a memory card.

2



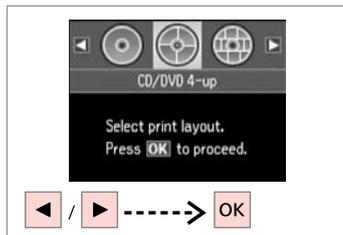
Select **Print Photos**.

3



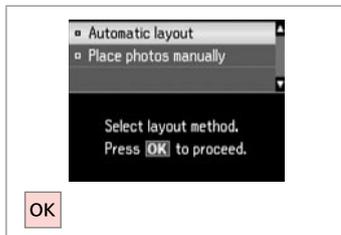
Select **Print on CD/DVD**.

4



Select a layout.

5

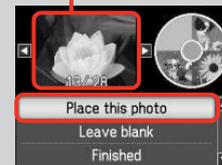


Select **Automatic layout**.



If you select **Place photos manually**, place photos as shown in (1) or leave a blank as shown in (2).

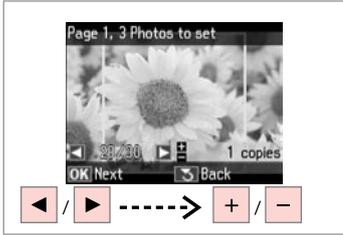
(1)  /  ---> 



(2) 



6



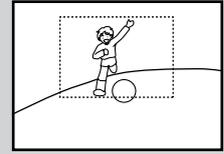
Select a photo.



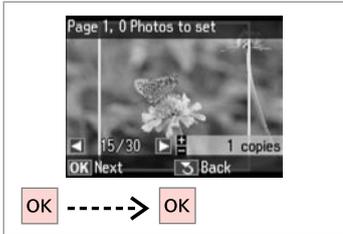
To select more photos, repeat step 6.



After step 6, you can crop and enlarge your photo. Press  $\frac{\square}{\square}$  and make the settings.

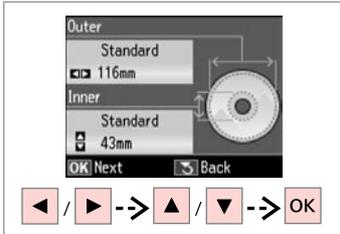


7



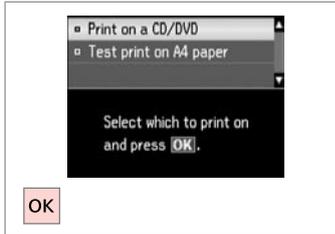
Finish selecting photos.

8   $\rightarrow$  25



Set the printing area and proceed.

9



Select **Print on a CD/DVD**.



If you want to print a test sample on paper, select **Test print on A4 paper**.



To make optional print settings, press .

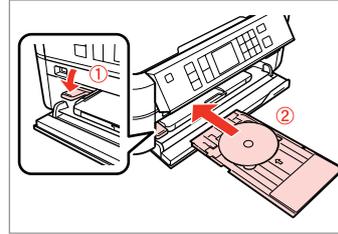
10



Close.

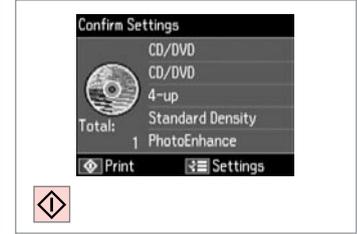
11

 → 14



Load a CD/DVD.

12



Start printing.

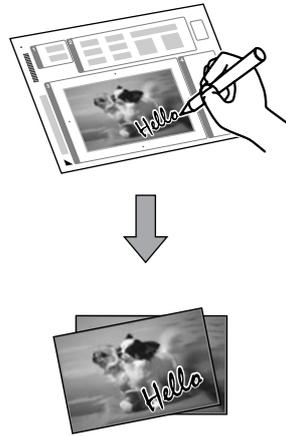


To print a CD/DVD jacket, select in the **Home** menu, **Print Photos, Photo Layout Sheet**, then **Jewel Upper** or **Jewel Index**, as the layout.



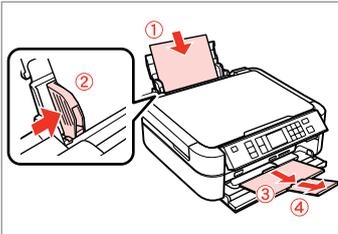
To adjust the print position, see "Copying a CD/DVD":  → 25

## Printing Photo Greeting Cards



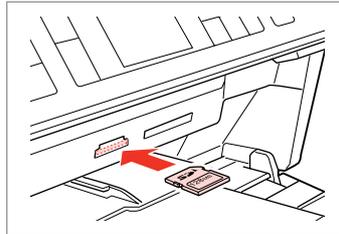
You can create custom cards with handwritten messages by using an A4 template. First print a template, write your message, and then scan the template to print your cards.

1 → 12



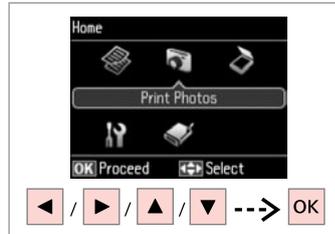
Load A4 plain paper.

2 → 16



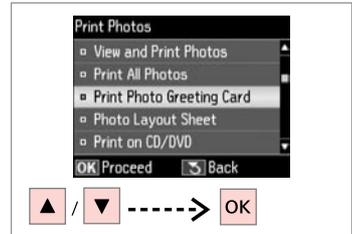
Insert a memory card.

3



Select **Print Photos**.

4



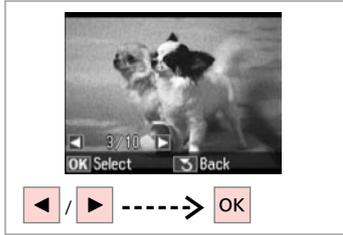
Select **Print Photo Greeting Card**.

5



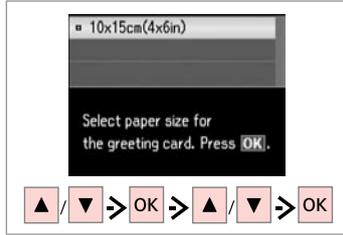
Proceed.

6



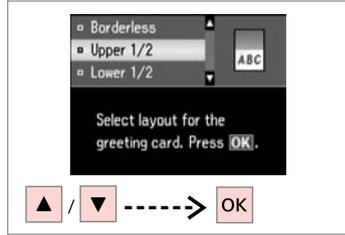
Select the photo to print.

7



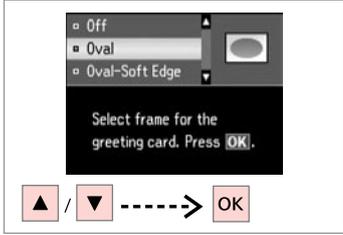
Select a paper type and size.

8



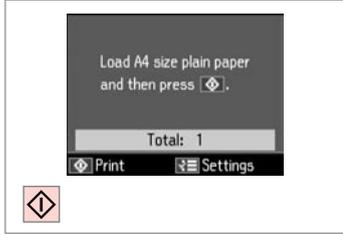
Select a layout.

9



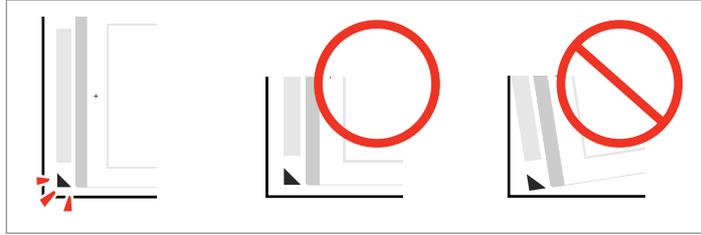
Select a frame.

10



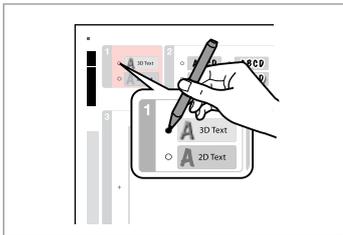
Print.

11



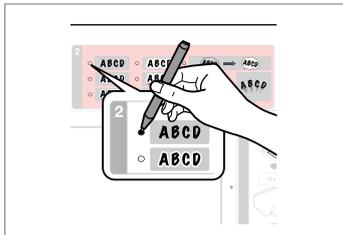
Check ▲ aligns with the corner of the sheet.

12



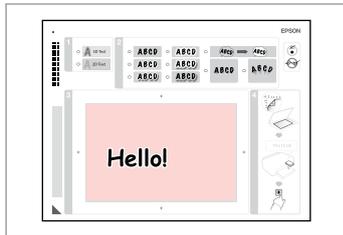
Select the style of the text.

13



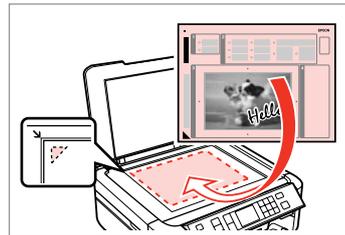
Select the type.

14



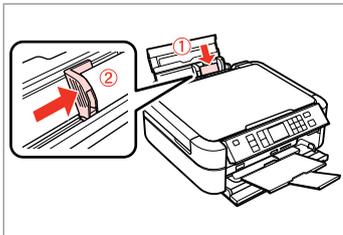
Write a message or drawing.

15  → 10



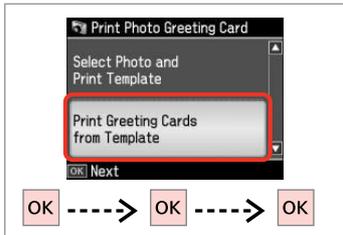
Place the template face-down.

16



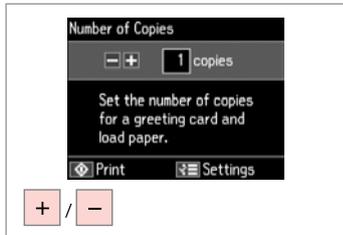
Load photo paper.

17



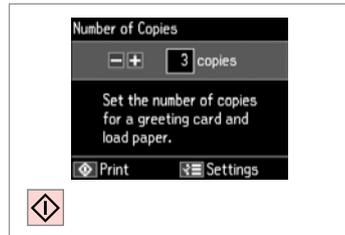
Select and proceed.

18



Set the number of copies.

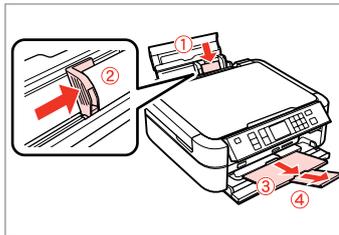
19



Start printing.

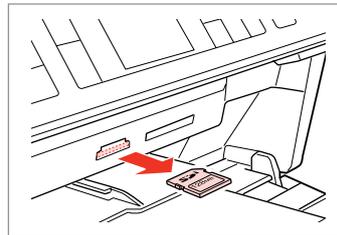
## Printing from an External USB Device

1  → 12



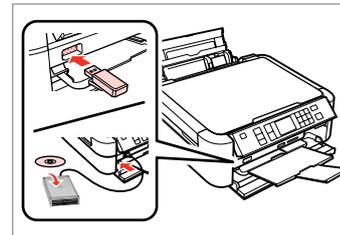
Load photo paper.

2  → 16



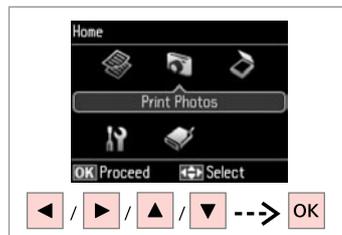
Remove.

3



Connect an external USB device.

4



Select **Print Photos**.



After step 4, follow the steps for memory card printing.  → 28



The supported photo file format is JPEG. For external USB device specifications, see the online User's Guide.

# Print Photos Mode Menu List

## Print Photos

View and Print Photos, Print All Photos, Print Photo Greeting Card, Photo Layout Sheet, Print on CD/DVD, Print Proof Sheet, Slide Show, Copy/Restore Photos, Select Location \*<sup>9</sup>

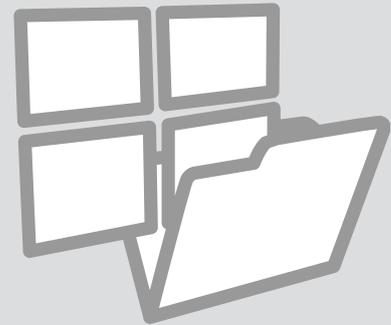
## Print Photos Menu

Select Photos	Select All Photos, Select by Date, Cancel Photo Selection
Print Settings	Paper Size, Paper Type, Borderless * <sup>2</sup> , Quality, Expansion * <sup>3</sup> , Date, Fit Frame * <sup>4</sup> , Bidirectional * <sup>5</sup> , CD Density
Photo Adjustments * <sup>1</sup>	Enhance * <sup>6</sup> , Scene Detection, Fix Red-Eye * <sup>7</sup> , Filter * <sup>8</sup> , Brightness, Contrast, Sharpness, Saturation
Maintenance	 → 56

- \*<sup>1</sup> These functions only affect your printouts. They do not change your original images.
- \*<sup>2</sup> When **Borderless** is selected, the image is slightly enlarged and cropped to fill the paper. Print quality may decline in the top and bottom areas, or the area may be smeared when printing.
- \*<sup>3</sup> Select the amount the image is expanded when printing **Borderless** photos.
- \*<sup>4</sup> Select **On** to automatically crop your photo to fit inside the space available for the layout you selected. Select **Off** to turn off automatic cropping and leave white space at the edges of the photo.
- \*<sup>5</sup> Select **On** to increase the print speed. Select **Off** to improve the print quality.
- \*<sup>6</sup> Select **PhotoEnhance** to adjust the brightness, contrast, and saturation of your photos automatically. Select P.I.M. to use your camera's PRINT Image Matching or Exif Print settings.
- \*<sup>7</sup> Depending on the type of photo, parts of the image other than the eyes may be corrected.
- \*<sup>8</sup> You can change the image color mode to **Sepia** or **B&W**.
- \*<sup>9</sup> You can reselect a folder or group from the memory card or external USB device.

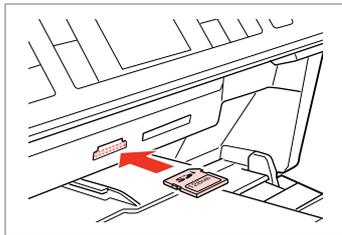


# Other Mode



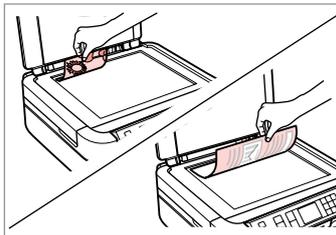
## Scanning to a Memory Card

1  → 16



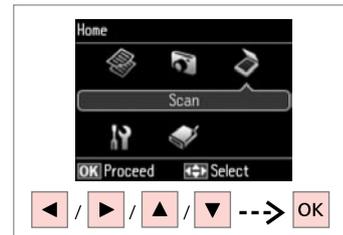
Insert a memory card.

2  → 10



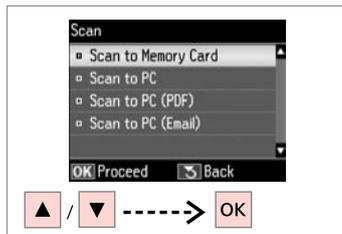
Place original horizontally.

3



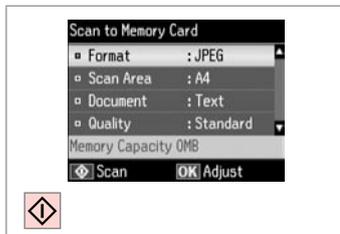
Select **Scan**.

4



Select **Scan to Memory Card**.

5  → 45



Select settings and scan.

6



Check the message on the screen.



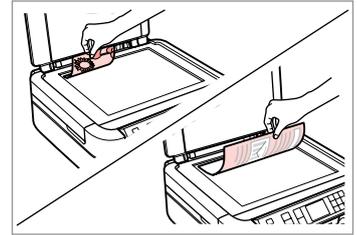
If the edges of the photo are faint, change the **Scan Area**  → 45

## Scanning to a Computer



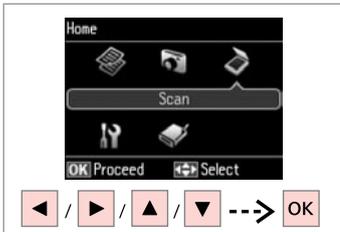
Make sure you have installed software for this printer on your computer and connected following the instructions on the Start Here poster.

1 10



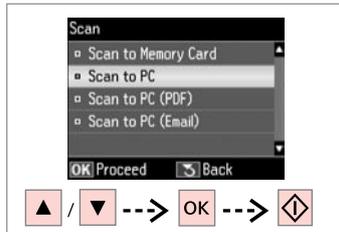
Place original horizontally.

2



Select **Scan**.

3



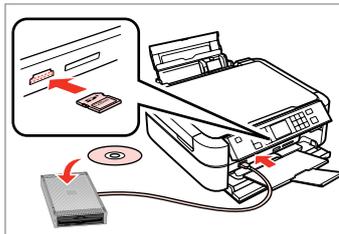
Select an item.



The data is automatically saved to your computer.

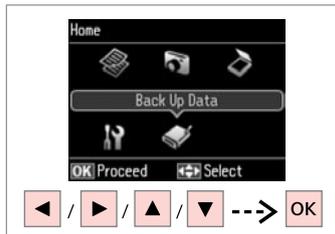
## Backup to an External USB Device

1



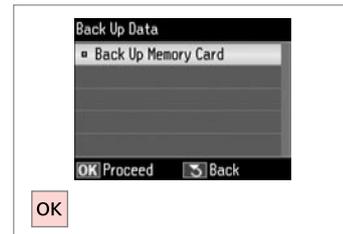
Insert and connect.

2



Select **Back Up Data**.

3



Select **Back Up Memory Card**.

4



Follow the on-screen instructions.



To change the writing speed, press , select **Writing Speed** and set.



A folder is automatically created for each backup. You can print photos from the backup external USB device.   38

## Other Mode Menu List

### Scan Mode

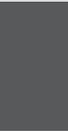
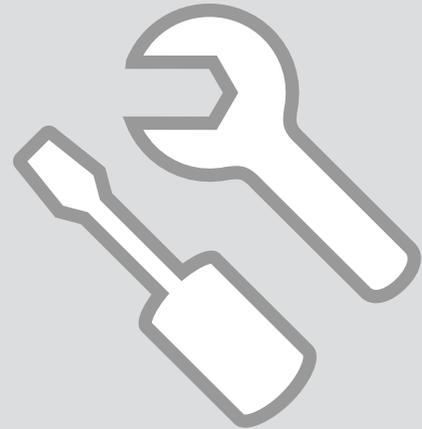
Scan to Memory Card	Format	JPEG, PDF
	Scan Area	A4, Auto Cropping, Max Area
	Document	Text, Photograph
	Quality	Standard, Best
Scan to PC		
Scan to PC (PDF)		
Scan to PC (Email)		

### Back Up Data Mode

Back Up Memory Card

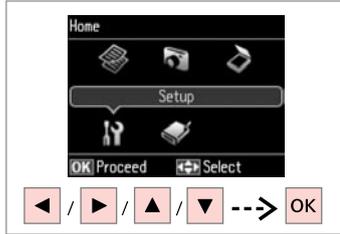


# Setup Mode (Maintenance)



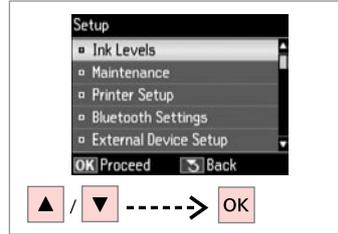
# Checking the Ink Cartridge Status

1



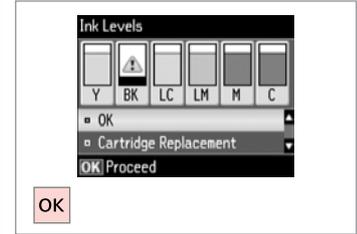
Select **Setup**.

2



Select **Ink Levels**.

3



Finish.

Y	BK	LC	LM	M	C	
Yellow	Black	Light Cyan	Light Magenta	Magenta	Cyan	Ink is low.



Epson cannot guarantee the quality or reliability of non-genuine ink. If non-genuine ink cartridges are installed, the ink cartridge status may not be displayed.



If an ink cartridge is running low, prepare a new ink cartridge.



The ink levels displayed are an approximate indication.

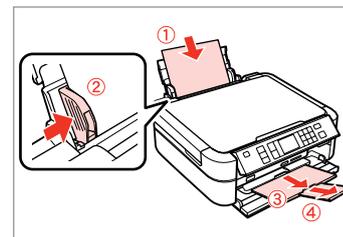


## Checking/Cleaning the Print Head



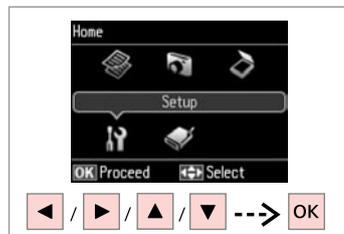
Print head cleaning uses some ink from all cartridges, so clean the print head only if quality declines.

1 → 12



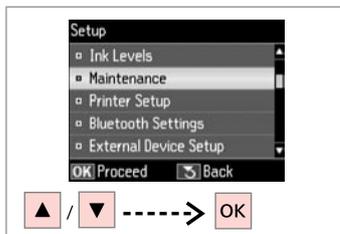
Load A4 size paper.

2



Select **Setup**.

3



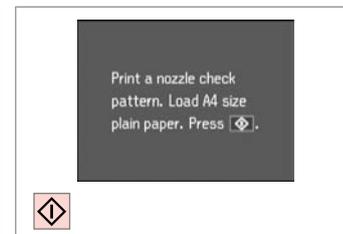
Select **Maintenance**.

4



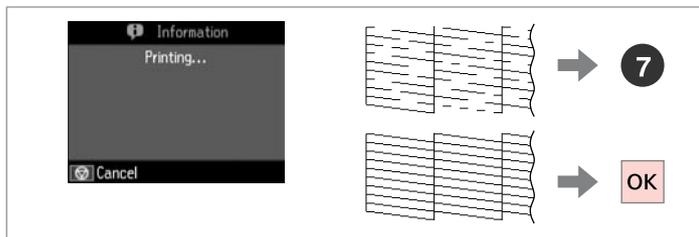
Select **Nozzle Check**.

5



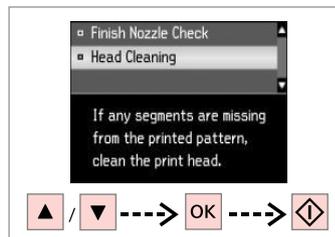
Start the nozzle check.

6



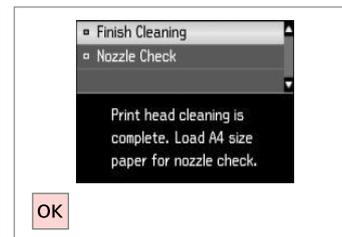
Check the pattern.

7



Select **Head Cleaning** and start.

8



Finish head cleaning.



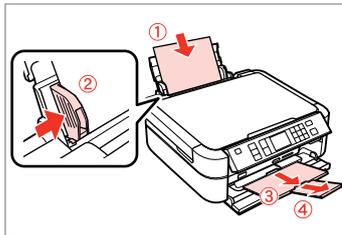
Do not turn off the printer during head cleaning. If the head cleaning is incomplete, you may not be able to print.



If quality does not improve after cleaning four times, turn off the printer for at least six hours. Then try cleaning the print head again. If quality still does not improve, contact Epson support.

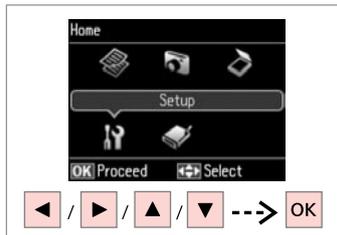
# Aligning the Print Head

1  → 12



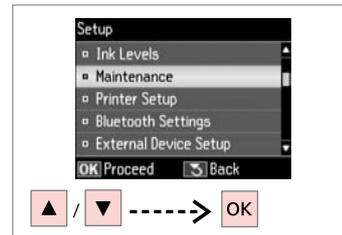
Load A4 size paper.

2



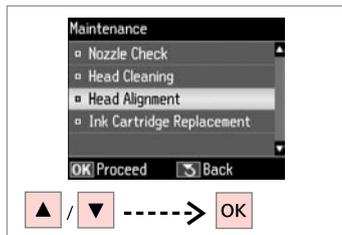
Select **Setup**.

3



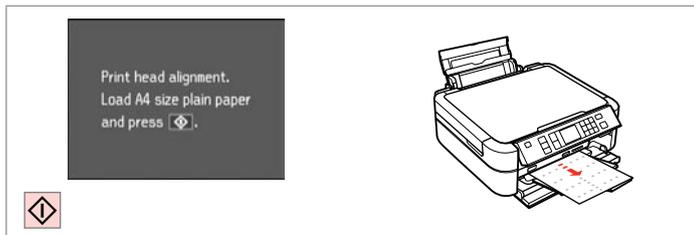
Select **Maintenance**.

4



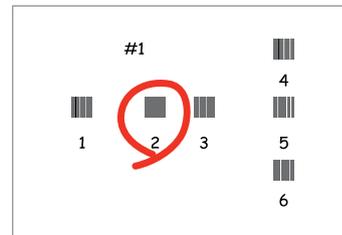
Select **Head Alignment**.

5



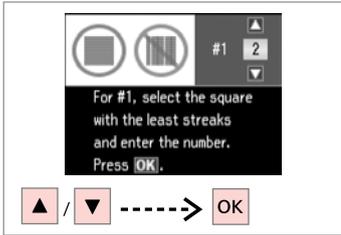
Print patterns.

6



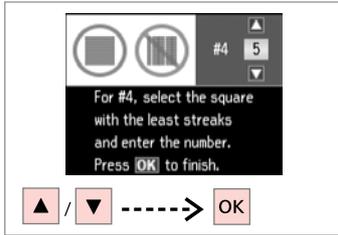
Select the most solid pattern.

7



Select the pattern number.

8

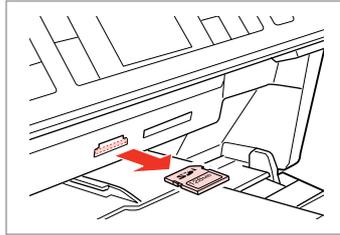


Repeat 7 for all patterns.



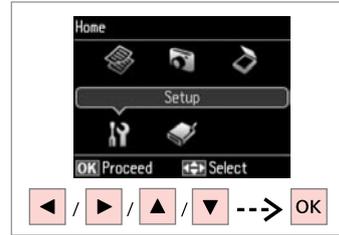
# Printing from a Digital Camera

1



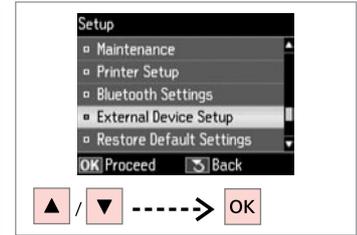
Remove.

2



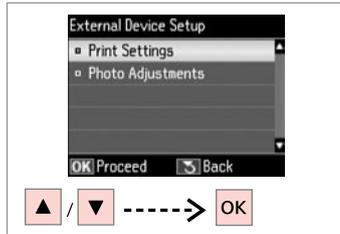
Select **Setup**.

3



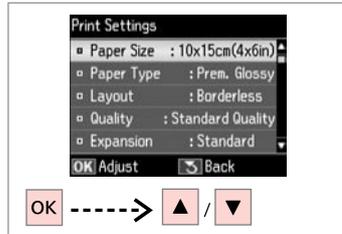
Select **External Device Setup**.

4  → 56



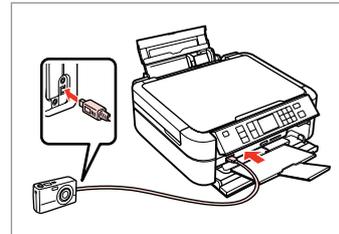
Select **Print Settings**.

5



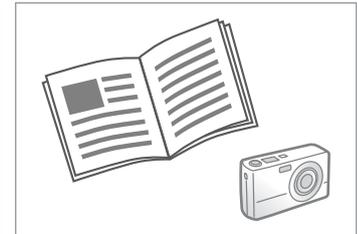
Select appropriate print settings.

6



Connect and turn on the camera.

7



See your camera's guide to print.

Compatibility	PictBridge
File Format	JPEG
Image size	80 × 80 pixels to 9200 × 9200 pixels



Depending on the settings on this printer and the digital camera, some combinations of paper type, size, and layout may not be supported.



Some of the settings on your digital camera may not be reflected in the output.

## Setup Mode Menu List

### Setup Mode

Ink Levels		
Maintenance	Nozzle Check, Head Cleaning, Head Alignment, Ink Cartridge Replacement	
Printer Setup	CD/DVD, Stickers, Thick Paper * <sup>1</sup> , Sound, Screen Saver, Display Format * <sup>2</sup>	
External Device Setup	Print Settings	For details on the setting items, see the Print Photos Mode Menu List.  ➔ 39
	Photo Adjustments	
Restore Default Settings		

\*<sup>1</sup> If the printout is smeared, set this function to **On**.

\*<sup>2</sup> You can select the LCD screen display format from 1-up with Info, 1-up without Info, and View Thumbnail Images.

# Solving Problems



## Error Messages

Error Messages	Solution
Printer error. Turn power off and then on again. For details, see your documentation.	Make sure that no paper is still in the printer. If the error message still appears, contact Epson support.
Cannot recognize photos. Make sure photos are placed correctly. See your documentation.	 ➔ 10
Communication error. Make sure the computer is connected, then try again.	Make sure the computer is connected correctly. If the error message still appears, make sure that scanning software is installed on your computer and that the software settings are correct.
A printer's ink pad is nearing the end of its service life. Please contact Epson Support.	Press  to resume printing. The message will be displayed until the ink pad is replaced. Contact Epson support to replace ink pads before the end of their service life. When the ink pads are saturated, the printer stops and Epson support is required to continue printing.
A printer's ink pad is at the end of its service life. Please contact Epson Support.	Contact Epson support to replace ink pads.
Paper jam inside the product. Press OK to see how to remove the paper.	 ➔ 63
Ink cartridge is not recognized. Please replace the cartridge.	Make sure the ink cartridges are installed correctly.  ➔ 59. Then try again.
Backup Error. Error Code xxxxxxxx	A problem occurred and backup was canceled. Make a note of the error code and contact Epson support.
Operation canceled. Error while formatting.	Retry the procedure. If the error reoccurs, there may be a problem with your memory card or storage disk. Check the card or disk and try again.
Operation canceled. Error while saving.	
Recovery Mode	The firmware update has failed. You will need to re-attempt the firmware update. Visit your local Epson website for further instructions.

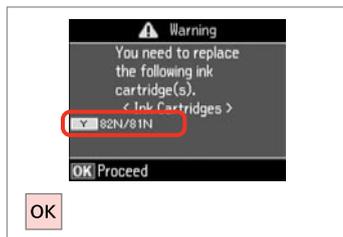
## Replacing Ink Cartridges

### Ink Cartridge Handling Precautions

- Never move the print head by hand.
- To maintain optimum print head performance, some ink is consumed from all cartridges not only during printing but also during maintenance operations such as ink cartridge replacement and print head cleaning.
- For maximum ink efficiency, only remove an ink cartridge when you are ready to replace it. Ink cartridges with low ink status may not be used when reinserted.
- Epson recommends the use of genuine Epson ink cartridges. Epson cannot guarantee the quality or reliability of non-genuine ink. The use of non-genuine ink may cause damage that is not covered by Epson's warranties, and under certain circumstances, may cause erratic printer behavior. Information about non-genuine ink levels may not be displayed.
- Make sure you have a new ink cartridge before you begin replacement. Once you start replacing a cartridge, you must complete all the steps in one session.
- Do not leave the printer with the ink cartridges removed or do not turn off the printer during cartridge replacement. Otherwise, ink remaining in the print head nozzles will dry out and you may not be able to print.
- Do not open the ink cartridge package until you are ready to install it in the printer. The cartridge is vacuum packed to maintain its reliability.
- Other products not manufactured by Epson may cause damage that is not covered by Epson's warranties, and under certain circumstances, may cause erratic printer behavior.
- Do not turn off the printer during ink charging. If the ink charging is incomplete, you may not be able to print.
- Install all ink cartridges; otherwise, you cannot print.

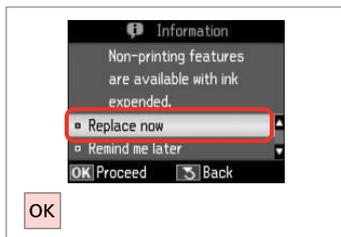


1



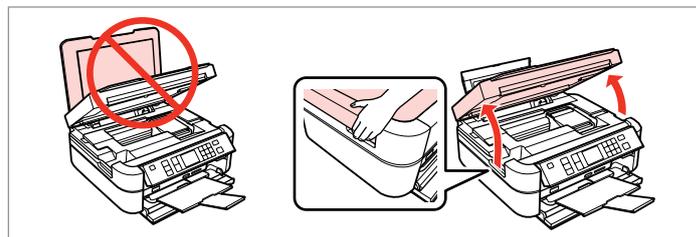
Check the color to replace.

2



Select **Replace now**.

3



Open.

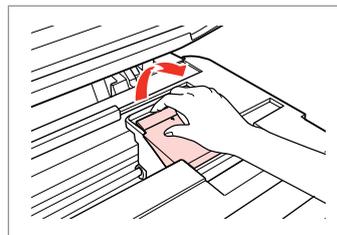


Never open the cartridge cover while the print head is moving.



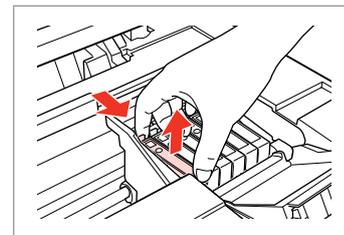
Do not lift the scanner unit when the document cover is open.

4



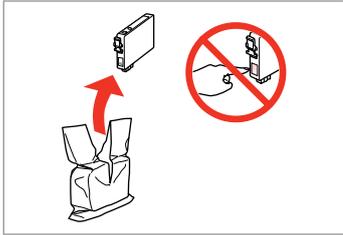
Open.

5



Pinch and remove.

6

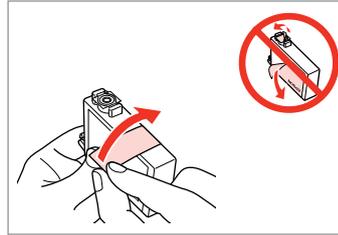


Unpack new cartridge.



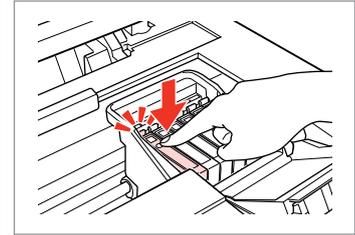
Be careful not to break the hooks on the side of the ink cartridge.

7



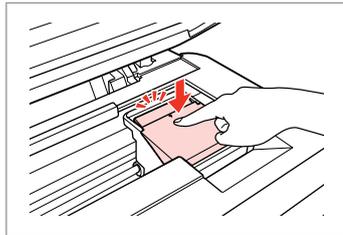
Remove the yellow tape.

8



Insert and push.

9

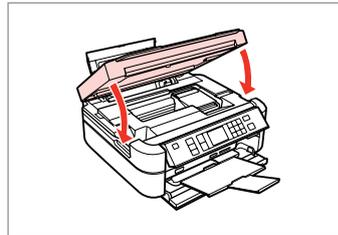


Close.



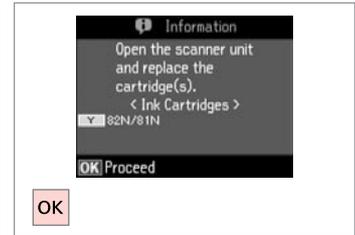
If you find it difficult to close the cover, press down on each cartridge until it clicks into place.

10



Close.

11



Start charging ink.



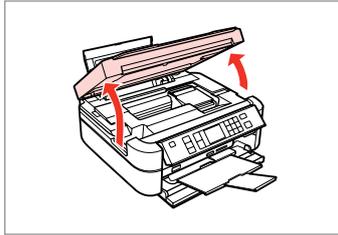
If you had to replace an ink cartridge during copying, to ensure copy quality after ink charging is finished, cancel the job that is copying and start again from placing the originals.



To replace an ink cartridge before it is expended, select **Setup, Maintenance, Ink Cartridge Replacement**, and then follow the instructions from step ③.

# Paper Jam

1



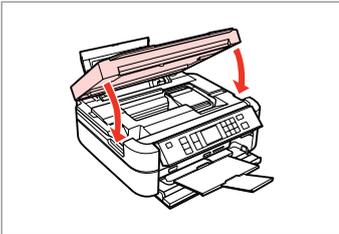
Open.

2



Remove.

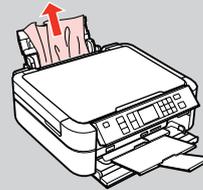
3



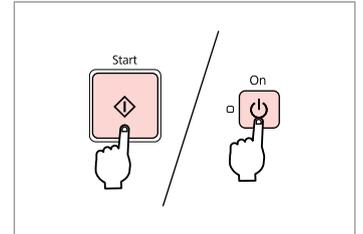
Close.



If paper still remains near the rear feeder, gently pull it out.



4



Press , or turn off and then on.

## Print Quality/Layout Problems



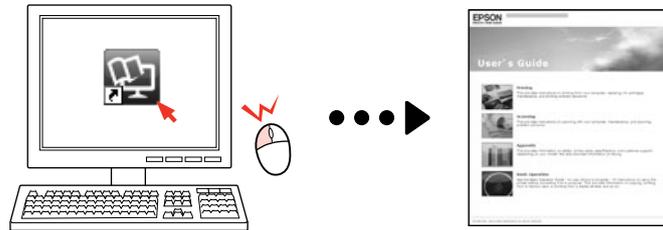
Try the following solutions in order from the Top. For further information, see your online **User's Guide**.

Problems	Solution No.
You see banding (light lines) in your printouts or copies.	<b>1 2 4 5 7 9</b>
Your printout is blurry or smeared.	<b>1 2 4 5 6 8</b>
Your printout is faint or has gaps.	<b>1 2 3 4 7</b>
Your printout is grainy.	<b>5</b>
You see incorrect or missing colors.	<b>4 7</b>
The image size or position is incorrect.	<b>10 11 12 13 14</b>
Solutions	
<b>1</b> Make sure you select the correct paper type.  → 11	
<b>2</b> Make sure the printable side (the whiter or glossier side) of the paper is facing in the right direction.  → 12	
<b>3</b> When you select <b>Standard Quality</b> or <b>Best</b> as the <b>Quality</b> setting, set the <b>Bidirectional</b> setting to <b>Off</b> . Bidirectional printing decreases print quality.  → 39	
<b>4</b> Clean the print head.  → 50	
<b>5</b> Align the print head.  → 52 If quality is not improved, try aligning using the printer driver utility. See your online <b>User's Guide</b> to align the print head.	
<b>6</b> To clean the inside of the printer, make a copy without placing a document on the document glass. For further information, see your online <b>User's Guide</b> .	
<b>7</b> For best results, use up ink cartridge within six months of opening the package.  → 59	
<b>8</b> Try to use genuine Epson ink cartridges and paper recommended by Epson.	
<b>9</b> If a moiré (cross-hatch) pattern appears on your copy, change the <b>Reduce/Enlarge</b> setting or shift the position of your original.	
<b>10</b> Make sure you selected the correct <b>Paper Size</b> , <b>Layout</b> , <b>Expansion</b> , and <b>Reduce/Enlarge</b> setting for the loaded paper.  → 26, 39	
<b>11</b> Make sure you loaded paper and placed the original correctly.  → 10, 12	
<b>12</b> Adjust the CD/DVD print position if it is misaligned.  → 25	
<b>13</b> If the edges of the copy or photo are cropped off, move the original slightly away from the corner.	
<b>14</b> Clean the document glass. See your online <b>User's Guide</b> .	

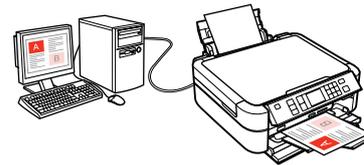
## Contacting Epson Support

If you cannot solve the problem using the troubleshooting information, contact Epson support services for assistance. You can get the contact information for Epson support for your area in your online User's Guide or warranty card. If it is not listed there, contact the dealer where you purchased your product.

## Getting More Information



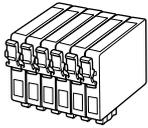
### Online manual



If the online manual icon is not displayed, insert the CD and select **Epson Online Guides** in the installer screen.

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<b>A</b>	Aligning the Print Head .....	52
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	BK(Black)	C(Cyan)	M(Magenta)	Y(Yellow)	LC(Light Cyan)	LM(Light Magenta)
Artisan 635	82N					
	81N					

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