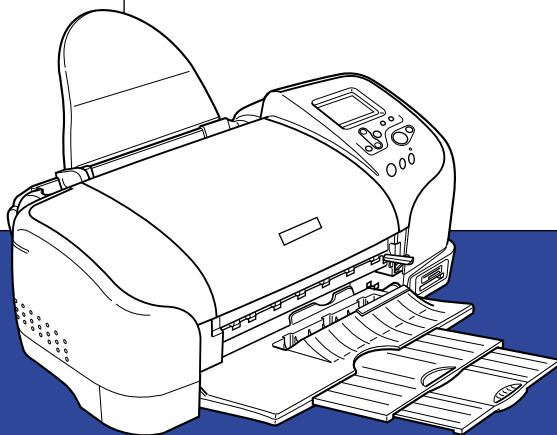


EPSON

Color Ink Jet Printer



EPSON STYLUS™ PHOTO 925

User's Guide

4022464-01
XXX

Where to Find Information

Setup

This guide will help you set up and begin using your printer. It includes information on setting up your printer and installing the printer software.

Photo Print Software Setup

This guide provides information on installing EPSON PhotoQuicker, EPSON PhotoStarter and EPSON CardMonitor. It also contains uninstalling and system requirements.

Quick Reference

This guide provides a simplified procedure for printing without a computer. It also contains color and layout samples.

User's Guide

This guide provides information for direct printing, troubleshooting tips and customer support information.

EPSON PhotoQuicker User's Guide

This guide, included on the CD-ROM, this guide provides information on the EPSON PhotoQuicker utility and troubleshooting tips.

Reference Guide included on the CD-ROM

The Reference Guide contained on the CD-ROM provides detailed information about printer software settings, printing on special paper, maintenance, and problem solving.

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Printed on Recycled Paper.

Contents

Important Safety Instructions	1
Information for United Kingdom Users	7
Warnings, Cautions, and Notes	8
Printer Parts and Control Panel Functions	9
Printer Parts	9
Buttons	10
Lights	13
Direct Printing Basics	14
Introduction	14
Loading A4 Paper	15
Loading Memory Cards	17
Printing a Selected Photo	21
Ejecting Memory Cards	26
Various Setting Options	27
Using the LCD Control Panel	27
Main Settings	31
Advanced settings	35
PRINT Image Framer	48
Storing and Loading the Settings	48
Printing with an External Device	50
Exif Print	52
Printing with PRINT Image Matching	53
Using Roll Paper	54
Using the Roll Paper Holder	54
Loading Roll Paper	55
Attaching the Catcher for 210 mm Roll Paper	59
Printing on Roll Paper	62
Cutting the Remaining Last Photo after Printing	62
Removing Roll Paper	64
Storing EPSON Roll Paper	66
Using Automatic Roll Paper Cutter	67

Replacing Ink Cartridges	69
Checking the Ink Supply	69
Replacing an Ink Cartridge	70
Maintenance	75
Checking Printer Condition and Maintaing	75
Checking the Print Head Nozzles	75
Cleaning the Print Head	76
Aligning the Print Head	78
Cleaning the Printer	80
Transporting the Printer	81
Troubleshooting	83
Error/Warning Display	83
Print Quality Problems	86
Printout Problems Not Related to Print Quality	89
Paper Does Not Feed Correctly	90
Printer Does Not Print	94
Cancelling Printing	96
Customer Support	97
Technical Support Web Site	97
Contacting Customer Support	97
Options and Consumable Products	110
Options	110
Consumable Products	111
Printer Specifications	116
Printing	116
Paper	116
Ink Cartridges	120
Mechanical	121
Electrical	122
Environmental	122
Built-in card slot	123
External Storage Devices	123
Standards and Approvals	124

Safety Instructions

Important Safety Instructions

Read all of the instructions in this section before using your printer. Also, be sure to follow all warnings and instructions marked on the printer.

When setting up your printer

Observe the following when setting up the printer:

- ❑ Do not block or cover the openings in the printer's cabinet.
- ❑ Use only the type of power source indicated on the printer's label.
- ❑ Be sure your AC power cord meets the relevant local safety standard.
- ❑ Connect all equipment to properly grounded power outlets. Avoid using outlets on the same circuit as photocopiers or air control systems that regularly switch on and off.
- ❑ Avoid electrical outlets controlled by wall switches or automatic timers.
- ❑ Keep the entire computer system away from potential sources of electromagnetic interference, such as loudspeakers or the base units of cordless telephones.
- ❑ Do not use a damaged or frayed power cord.

- ❑ If you use an extension cord with the printer, make sure that the total ampere rating of the devices plugged into the extension cord does not exceed the cord's ampere rating. Also, make sure that the total ampere rating of all devices plugged into the wall outlet does not exceed the wall outlet's ampere rating.
- ❑ Do not attempt to service the printer yourself.
- ❑ Unplug the printer and refer servicing to qualified service personnel under the following conditions:

The power cord or plug is damaged; liquid has entered the printer; the printer has been dropped or the cabinet damaged; the printer does not operate normally or exhibits a distinct change in performance.
- ❑ If you plan to use the printer in Germany, the building installation must be protected by a 10 or 16 amp circuit breaker to provide adequate short-circuit protection and over-current protection for this printer.

When choosing a place for the printer


Observe the following when choosing a place for the printer:

- ❑ Place the printer on a flat, stable surface that extends beyond the printer base in all directions. If you place the printer by the wall, leave more than 10 cm between the back of the printer and the wall. The printer will not operate properly if it is tilted at an angle.
- ❑ When storing or transporting the printer, don't tilt it, stand it on its side or turn it upside down. Otherwise ink may leak from the cartridge.
- ❑ Leave enough space in front of the printer for the paper to be fully ejected.

- ❑ Avoid places subject to rapid changes in temperature and humidity. Also, keep the printer away from direct sunlight, strong light, or heat sources.
- ❑ Avoid places subject to dust, shocks, and vibrations.
- ❑ Leave enough room around the printer to allow for sufficient ventilation.
- ❑ Place the printer near a wall outlet where the plug can be easily unplugged.

When using the printer

Observe the following when using the printer:

- ❑ Do not insert objects through the slots in the printer's cabinet.
- ❑ Take care not to spill liquid on the printer.
- ❑ Do not put your hand inside the printer or touch the ink cartridges during printing.
- ❑ Do not move the print head by hand; otherwise, you may damage the printer.
- ❑ Always turn the printer off using the  power button. When this button is pressed, the memory card light flashes briefly and then goes out. Do not unplug the printer or turn off the power to the outlet until the memory card light stops flashing.
- ❑ Before transporting the printer, make sure that the print head is in the home (far right) position and the ink cartridges are in place.
- ❑ Leave the ink cartridges installed. Removing the cartridges can dehydrate the printer head and may prevent the printer from printing.

When using a memory card

- ❑ Do not remove the memory card or turn off the printer power while the computer and the memory card are communicating (when the card slot light is flashing).
- ❑ The handling method varies depending on the storage media. Be sure to refer to the documentation packaged with your memory card and storage media for details.
- ❑ You can only use the memory cards matching the printer specification.

When using the display or the optional Preview Monitor

- ❑ Your LCD panel may contain a few small bright or dark spots. These are normal and do not mean that your LCD monitor is broken.
- ❑ Only use a dry, soft cloth to clean the display or the optional Preview Monitor. Do not use liquid or chemical cleansers.
- ❑ If the display on the printer or the Preview Monitor's LCD panel is damaged, contact your dealer. If the liquid crystal solution gets on your hands, wash them thoroughly with soap and water. If the liquid crystal solution gets into your eyes, flush them immediately with water. If discomfort or vision problems remain after a thorough flushing, see a doctor immediately.
- ❑ Always attach the cover on the Preview Monitor slot, unless using the optional Preview Monitor.

When handling the ink cartridges

Observe the following when handling the ink cartridges:

- ❑ Keep ink cartridges out of the reach of children. Do not allow children to drink from or otherwise handle the cartridges.
- ❑ Be careful when you handle used ink cartridges, as there may be some ink remaining around the ink supply port. If ink gets on your skin, wash the area thoroughly with soap and water. If discomfort or vision problems remain after a thorough flushing, see a doctor immediately.
- ❑ Do not shake an ink cartridge; this can cause leakage.
- ❑ Install the ink cartridge immediately after you remove it from its package. Leaving the cartridge unpacked for a long time before use may result in reduced print quality.
- ❑ Do not use an ink cartridge beyond the date printed on the cartridge carton. For best results, use up the ink cartridges within six months of installing them.
- ❑ Do not dismantle the ink cartridges or try to refill them. This could damage the print head.
- ❑ After bringing an ink cartridge inside from a cold storage site, allow it to warm up at room temperature for at least three hours before using it.
- ❑ Store ink cartridges in a cool, dark place.
- ❑ Do not touch the green IC chip on the side of the cartridge. This may affect normal operation and printing.

- ❑ The IC chip on this ink cartridge retains a variety of cartridge related-information, such as the amount of ink remaining, so that a cartridge may be removed and reinserted freely. However, each time the cartridge is inserted, some ink is consumed because the printer automatically performs a reliability check.
- ❑ If you remove an ink cartridge for later use, protect the ink supply area from dirt and dust and store it in the same environment as the printer. A valve in the ink supply port makes covers or plugs unnecessary, but the ink may stain items that come in contact with this area of the cartridge. Do not touch the ink supply port or surrounding area.

When using the Automatic Roll Paper Cutter

- ❑ Keep the cutter out of the reach of children.
- ❑ Do not touch the paper ejection slot and cutter blade.
- ❑ Do not place the cutter on an unstable surface (such as on an unstable table or a tilted surface).
- ❑ Do not disassemble or modify the cutter.

ENERGY STAR® Compliance



As an ENERGY STAR® Partner, EPSON has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

The International ENERGY STAR® Office Equipment Program is a voluntary partnership with the computer and office equipment industry to promote the introduction of energy-efficient personal computers, monitors, printers, fax machines, copiers, and scanners in an effort to reduce air pollution caused by power generation.

Information for United Kingdom Users

Use of options

EPSON (UK) Limited shall not be liable against any damages or problems arising from the use of any options or consumable products other than those designated as Original EPSON Products or EPSON Approved Products by EPSON (UK) Limited.

Safety information



Warning:

This appliance must be earthed. Refer to the rating plate for the voltage and check that the appliance voltage corresponds to the supply voltage.

Important:

The wires in the mains lead fitted to this appliance are coloured in accordance with the following code:

Green and yellow — Earth

Blue — Neutral

Brown — Live

If you have to fit a plug:

As the colours of the mains lead of this appliance may not match the coloured markings used to identify the terminals in a plug, please observe the following:

- The green and yellow wire must be connected to the terminal in the plug which is marked with the letter E or the earth symbol (\perp).
- The blue wire must be connected to the terminal in the plug marked with the letter N.

- ❑ The brown wire must be connected to the terminal in the plug marked with the letter L.
- ❑ If the plug is damaged, replace the cord set or consult a qualified electrician.
- ❑ Replace fuses only with fuses of the correct size and rating.

Warnings, Cautions, and Notes



Warnings

must be followed carefully to avoid bodily injury.



Cautions

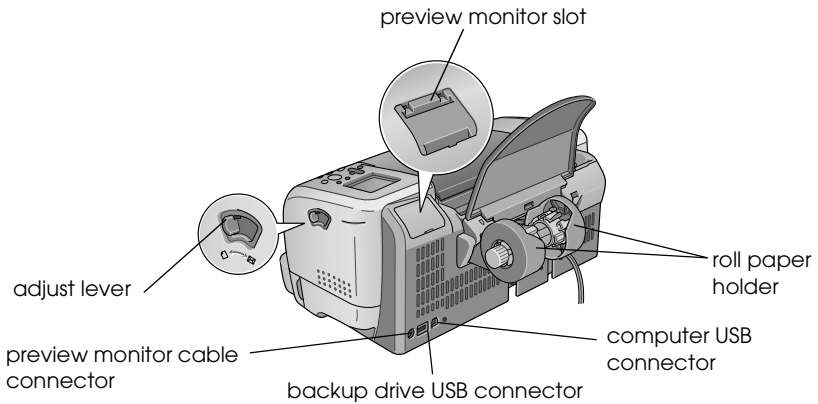
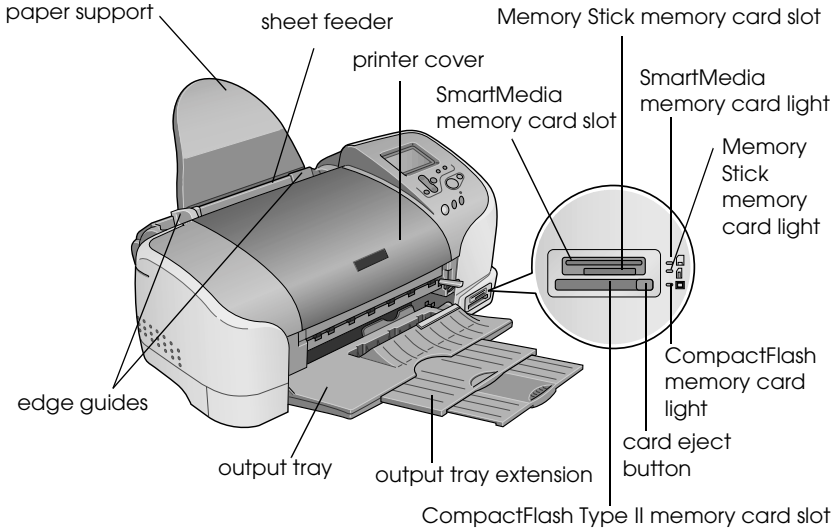
must be observed to avoid damage to your equipment.

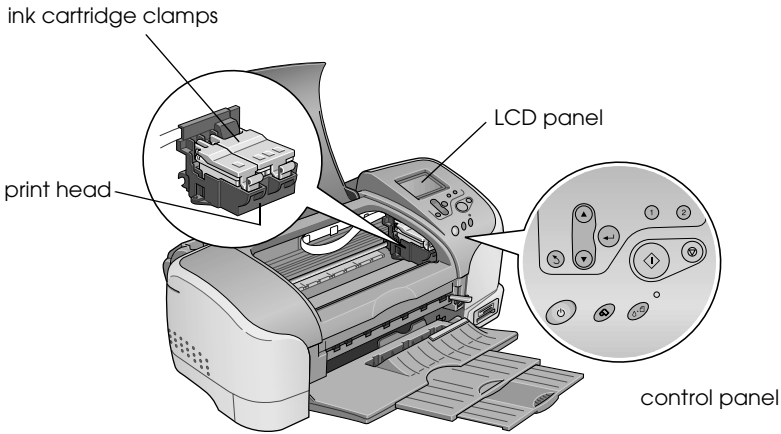
Notes

contain important information and useful tips on the operation of your printer.




Printer Parts and Control Panel Functions


Printer Parts



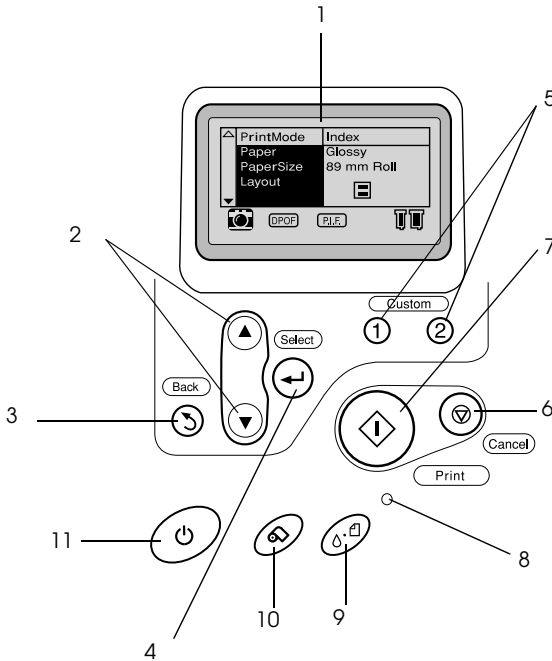


Buttons

Button	Function
 power	Turns the printer on and off.
 maintenance	Clears the following errors or displays an instruction. No ink No ink cartridge/abnormality No paper (cut sheet only) Paper jam Performs the Ink Cartridge Replacement utility. Displays the Advanced Settings menu while the  maintenance light is off.

 <p>roll paper</p>	<p>Loads and ejects the roll paper.</p> <p>Cuts and ejects the roll paper when the print job is finished, then rewinds the roll paper to the start position for printing.</p> <p>When held down for more than 3 seconds, rewinds the roll paper to a position where it can be removed from the sheet feeder.</p> <p>Prints a nozzle check pattern when pressed while turning on the printer.</p>
---	--

Control panel



1. LCD panel: Shows the items and settings you change with the buttons on the control panel.

2. **Up/Down arrow buttons:** Move the cursor on the LCD panel. Increase and decrease numbers being entered.

3. **Back button:** Returns to the main menu.

4. **Select button:** Selects the item to be set.

5. **Custom buttons:** Store the current settings on the LCD panel when held down for more than 2 seconds. Load the stored settings when pressed.

6. **Cancel button:** Cancels print operations, or the settings on the LCD panel.

7. **Print button:** Starts printing with the settings selected via the buttons on the control panel.

8. **Maintenance light:** On or flashes when an error occurs. Check the description of the error in the LCD panel.

9. **Maintenance button:** Refer to “Buttons” on page 10 for details.


10. **Roll paper button:** Refer to “Buttons” on page 10 for details.

11. **Power button:** Refer to “Buttons” on page 10 for details.

Note:

The buttons on the control panel only affect direct printing from a memory card.

Lights

Light	Description
 maintenance	On or flashes when an error occurs. On the LCD panel, check the description of the error.
SmartMedia memory card	On when a SmartMedia memory card is inserted into the SmartMedia memory card slot and the slot is valid. Flashes when the printer is accessing the SmartMedia memory card.
Memory Stick memory card	On when a Memory stick memory card is inserted into the Memory stick memory card slot and the slot is valid. Flashes when the printer is accessing the Memory stick memory card.
CompactFlash memory card	On when a CompactFlash memory card is inserted into the CompactFlash memory card slot and the slot is valid. Flashes when the printer is accessing the CompactFlash memory card.

Direct Printing Basics

Introduction

Before printing your photographs without a computer, be sure to read this chapter to know how to make settings on the LCD panel.

The instruction below show an example setting to print a selected photo directly from a memory card. Before you can print, you need A4-size plain paper and an memory card containing suitable digital photo data.

Note:

- ❑ *Always test a few sheets of paper to make sure of the print results before printing large jobs.*
- ❑ *We recommend disconnecting the USB cable when printing directly from a memory card.*

For available paper and loading capacities, refer to “Loading A4 Paper” on page 15.

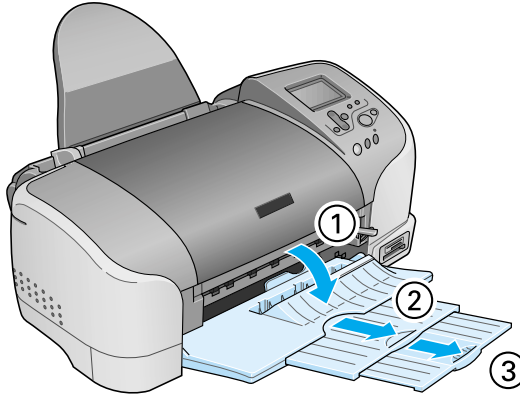
For printing a selected photo, refer to “Printing a Selected Photo” on page 21.

For various setting options, refer to “Various Setting Options” on page 27.

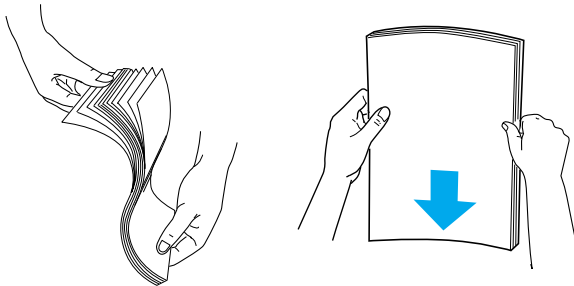
For printing from a computer, refer to online *Reference Guide*.

Loading A4 Paper

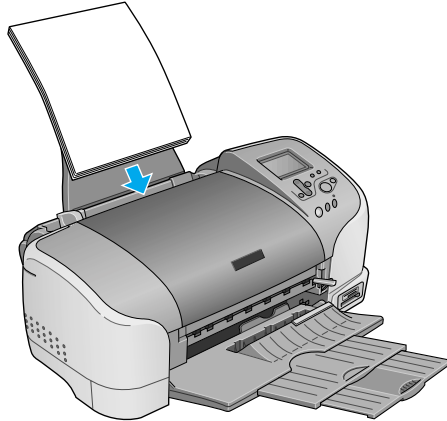
1. Lower the output tray and slide out the extension.



2. Fan a stack of plain paper; then tap it on a flat surface to even the edges.

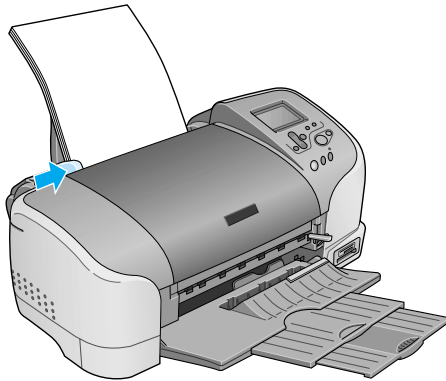


- With the printable side up, load the paper so it is against the right edge guide, and slide it into the sheet feeder. The loading capacity for plain paper is shown by the arrow mark on the left edge guide.



Paper	Loading Capacity
Plain paper	Up to arrow mark on the left edge guide.
EPSON Photo Paper	Up to 20 sheets of Photo Paper. One sheet at a time for 200 × 300 mm Photo Paper.
EPSON Matte Paper-Heavyweight	Up to 20 sheets.
EPSON Premium Glossy Photo Paper	One sheet at a time.
EPSON Premium Semigloss Photo Paper	One sheet at a time.
EPSON ColorLife Photo Paper	One sheet at a time.
EPSON Photo Stickers 16	One sheet at a time.
EPSON Iron-On Cool Peel Transfer Paper	One sheet at a time.

4. Slide the left edge guide against the paper.



Note:

Be sure to make the left edge guide flush against the paper or the paper will not feed properly into the printer.

Loading Memory Cards

Loadable storage media

Digital photographs are stored either in the digital camera's built-in memory or in card-type memory, which can be inserted and removed from the camera. The latter is referred to as "storage media". The types of storage media that can be used with this printer are shown below.

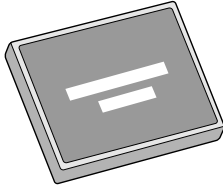


Caution:

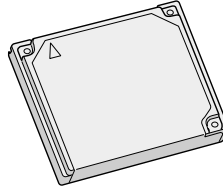
The handling method varies depending on the storage media. Be sure to refer to the documentation packaged with your memory card for details.

Note:

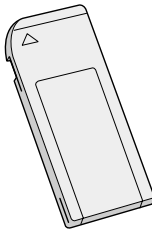
- ❑ *Appearance may vary.*
- ❑ *See “Data format on a memory card” on page 19 for the specifications of memory cards that can be used with the printer.*



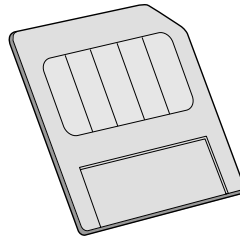
CompactFlash



Microdrive



Memory Stick



SmartMedia

Data format on a memory card

You can use image files that meet the following requirements with this printer.

Digital camera	Based on DCF version 1.0 standards* ¹
File format	JPEG format image files* ² taken with a DCF version 1.0 standard-compliant digital camera
Image size	Vertical 160 to 4200 pixels, horizontal 160 to 4200 pixels
Number of files	Up to 999 files on a memory card

*¹: DCF stands for the "Design rule for Camera File system" standards, set by the Japan Electronics and Information Technology Industries Association (JEITA).

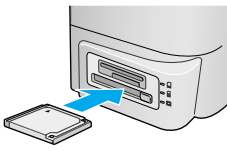
*²: Meets Exif version 1.0/2.0/2.1/2.2.

Note:

The file names containing double-byte characters are not valid when printing directly from a memory card.

Inserting memory cards

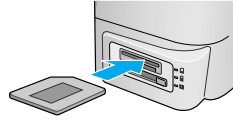
Turn the printer on, and then insert a memory card straight, as shown in the illustration. When the memory card is inserted correctly, the memory card light corresponding to the card comes on and settings on the LCD panel are initialized.



CompactFlash/
Microdrive



Memory Stick



SmartMedia



Caution:

- ❑ *Insert a SmartMedia so the top of the card (the black side) faces upward, as shown in the illustration.*
- ❑ *Loading a memory card in other way may damage the printer, memory card, or both.*
- ❑ *Do not insert several kinds of memory card at the same time. Eject the loaded memory card before inserting the other kind of memory card.*

Printing a Selected Photo

Index print

You can print one or more copies of an index of all the photographs on a loaded memory card. An index can be helpful in selecting which photos you want to print.

1. Make sure that the Print Mode is set to Index.



Note:

When you insert a memory card, the Print Mode returns to Index. If a different mode has been selected, use the ▲ or ▼ button to select Print Mode menu, then press Select button to open the submenu. Press the ▲ or ▼ arrow button again to select Index and press the Select button.

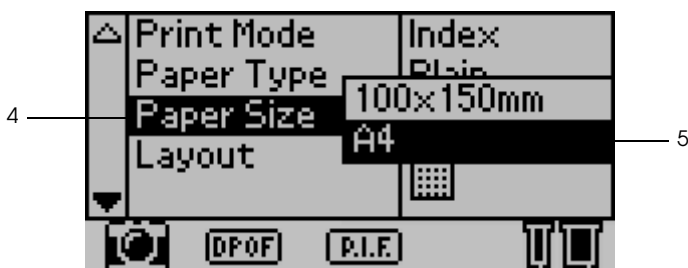
2. Press the ▲ or ▼ buttons to select Paper Type, then press the Select button to open the Paper Type menu.



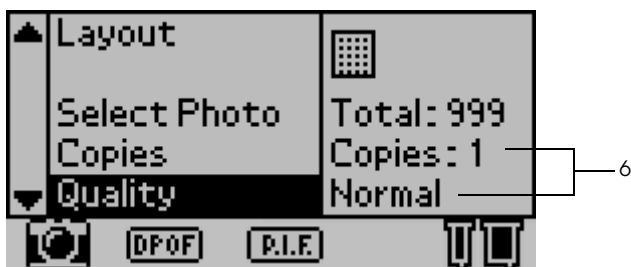
3. Press the ▲ or ▼ buttons to select Plain in the Paper Type menu, then press the Select button.



4. Press the ▲ or ▼ buttons to select Paper Size, then press the Select button to open the Paper Size menu.
5. Press the ▲ or ▼ buttons to select A4 in the Paper Size menu, then press the Select button.



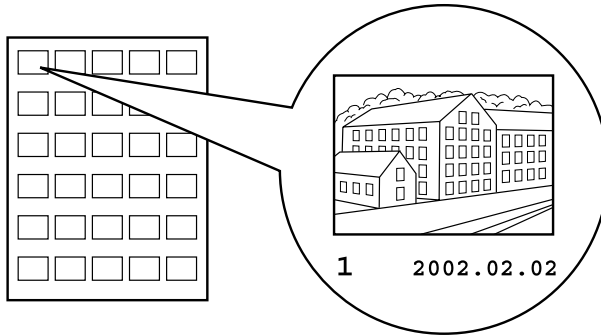
6. Scroll down the window with using ▼ button to make sure the Quality and number of copies that you want to print.



7. Press the Print button to print Index.

Single photo print

You can print one photo from the index. The example here is to print a single photo on the A4 size of plain paper with no margins and normal print quality.



Index

Photo Number

1. From the index, find the number of the photo that you want to print out. The number is printed under the photo.


Note:

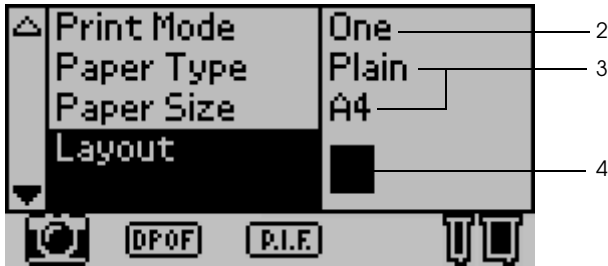
The photo number is also displayed in the optional Preview Monitor. See "Preview Monitor Black version" on page 110 for details.

2. Press the ▲ or ▼ buttons to select Print Mode, then press the Select button to open the Print Mode menu.

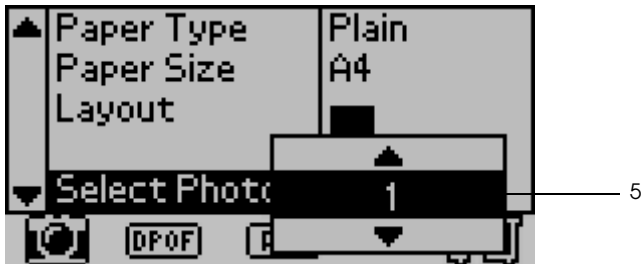
Select One in the Print Mode menu, then press the Select button.

3. Similarly, select Plain as the Paper Type setting, then select A4 as the Paper Size setting.
4. Select Layout from the LCD panel, and then press the Select button to open the Layout menu.

Select  in the Layout menu, then press the Select button. It means No margin printing of cut sheet.



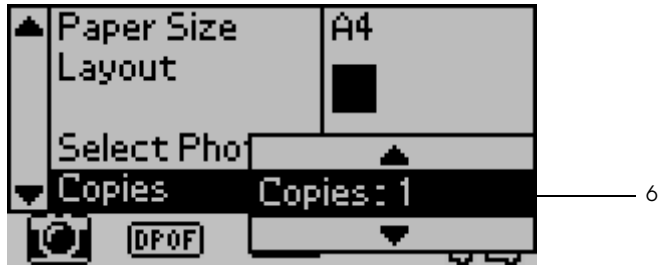
5. Select Select Photo, press the Select button to open the Photo Number selector, select the number of the photo that you want to print, and then press the Select button.



Note:

Nothing is printed out if you select a number that is not in the list printed with Index Print.

6. Select Copies, press the Select button to open the Copies counter, select Copies:1 from the Copies counter, and then press the Select button.



7. Select Quality, press the Select button to open the Quality menu, select Normal, and then press the Select button.



8. Confirm all of the panel settings, and then press the Print button to print a selected photo.

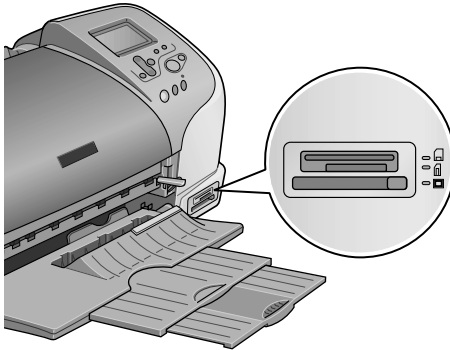
Canceling printing

To stop printing in progress, press the Cancel button. The printer will cancel all print jobs and stop printing, and eject any pages that were printing. Depending on the printer's status, printing may not stop immediately.

Ejecting Memory Cards

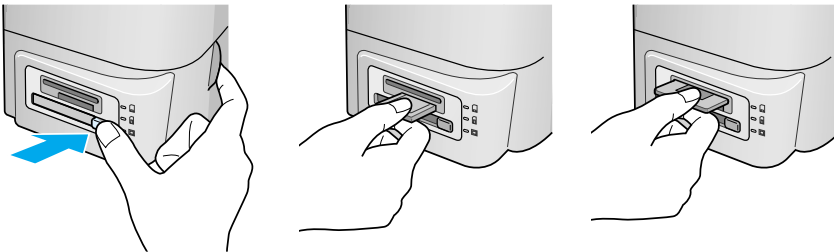
After printing all of the jobs, eject the memory card.

1. Make sure that the memory card lights are not flashing.



2. Press the button as shown in the illustration to eject the Compact Flash.

Pull the card out as shown the illustration to eject the Memory Stick or SmartMedia.



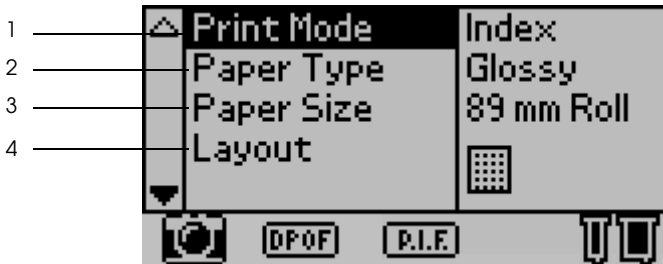
Caution:

Do not eject memory cards or turn off power to the printer while printing or while the memory card light is flashing. Doing so can cause data to be lost.

Various Setting Options

Using the LCD Control Panel

Main settings



1. Print Mode

In this menu, you can select how to print data stored in a memory card.

Index	Print an index of all photographs on the memory card.
One	Print a single, selected photograph from the memory card.
All	Print all Photographs on the memory card.
Set	Print selected photographs from the memory card.
DPOF	This option is automatically displayed when a memory card contains data whose printing instruction is set with a DPOF-compatible digital camera. This option does not work for data not compatible with DPOF even if selected.

2. Paper Type

In this menu, the print paper can be selected.

Glossy	Print on EPSON Premium Glossy Photo Paper or EPSON Premium Semigloss Photo Paper.
Photo	Print on EPSON Photo Paper.
Matte	Print on EPSON Matte paper-heavy weight.
ColorLife	Print on EPSON ColorLife Photo paper.
Plain	Print on the plain paper, EPSON Premium Ink Jet Plain Paper or EPSON Bright White Ink Jet Paper.
Stickers	Print on EPSON Photo Stickers 16.
Iron-on	Print on EPSON Iron-On Cool Peel Transfer Paper.

3. Paper Size

In this menu, the size of the print paper can be selected. The print size is automatically scaled up/down depending on the combination of paper size and layout used.











89 mm Roll	Print on 89 mm width roll paper.
100 mm Roll	Print on 100 mm width roll paper.
127 mm Roll	Print on 127 mm width roll paper.
210 mm Roll	Print on 210 mm width roll paper.
L	Print on L size (89 mm × 127 mm) sheet paper.
2L	Print on 2L size (127 mm × 178 mm) sheet paper when Glossy is selected as the Paper Type.
100 × 150 mm	Print on 100 × 150 mm size sheet paper.
A4	Print on A4 size (210 mm × 297 mm) sheet paper.

4. Layout

In this menu, the print layout can be specified.

Note:

Layout cannot be set if Index is selected in the Print Mode menu and Sticker is selected in the Paper Type menu.

	No Margin, Portrait:	Prints without margin. Portrait layout (longer side is in the paper feed direction).
	No Margin, Landscape:	Prints without margin. Landscape layout (shorter side is in the paper feed direction). This is available with roll paper only.
	Single:	Prints with margin of 3 mm at each side. Portrait layout.
	Double:	Prints two images (extended) in two lows in one page.
	Triple:	Prints three images (extended) in three lows in one page.
	Quarter:	Prints four images (portrait) in two lows (two each low) in one page.
	Octet:	Prints eight images (extended) in four lows (two each low) in one page.
	20:	Prints 20 images (extended) in five lows (four each low) in one page.
	Panoramic:	Prints one image in one page as a panorama picture by being cropped in horizontal, or vertical. This is available with roll paper only.
	Variable size:	Prints multiple sizes in one page.

When printing on the total surface area of the selected paper, keep note the following.

- Printing with this setting selected takes longer than for normal printing.

- ❑ Because this setting enlarges the image to a size slightly larger than the paper size, the portion of the image that extends beyond the edges of the paper will not be printed.
- ❑ Print quality may decline in the top and bottom areas of the printout, or the area may be smeared when printing on the sheet paper.
- ❑ We recommend printing a single sheet to check quality before printing large jobs.



5. Select Photo

This specifies photo that you want to print by number when the printer is in One or Set mode. The total number of photographs on the memory card is displayed when the printer is in the All or Index mode. To confirm the photo number, print Index or use optional Preview Monitor.

6. Copies

The number on Copies setting depends on the Print Mode.

You can specify the number of copies from 1 to 100.

All	Specifies how many times to print all photos on the memory card.
Index	Specifies how many times to print the index.
One	Specifies how many times to print a selected photo.
Set	Displays how many copies to be printed. It depends on Paper Size, Layout, the number of copies specified in the Set mode. Up to ten copies can be made when Set is selected in the Print Mode menu.

7. Quality

This selects the photo quality.

Normal	Prints fast, saving ink. This setting is good for draft printing.
High	Prints as high quality, but with reduced speed.
Super High	Prints as the highest quality, but slower than High setting.

8. Advanced Settings

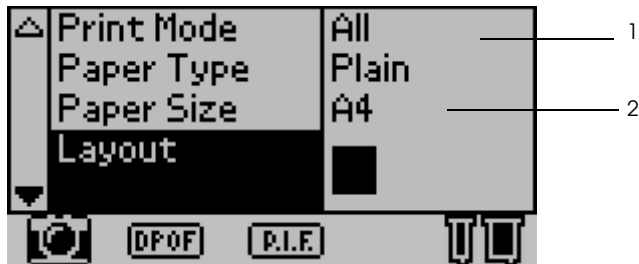
Various advanced settings such as Automatic Correction, Back up, Ink Replacement and so on. Refer to the “Advanced settings” on page 35.

Main Settings

Print all photographs on the memory card

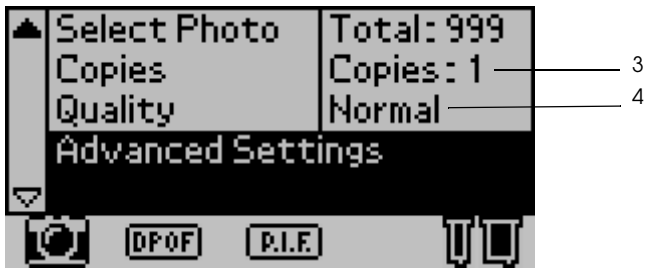
All: Print all photographs on the memory card.

1. Select All as the Print Mode.
2. Select the desired Paper Type, Paper Size, and Layout for printing.



3. Scroll down the LCD panel settings, then specify the number of copies for each photo.

4. Select the Quality for printing.



5. Press the Print button to print all photographs on the memory card.

Print index print from the memory card

Index: Print an index of all photographs on a memory card.

Refer to “Index print” on page 21.

Single photo print

One: Print a single, selected photograph from the memory card.

Refer to “Single photo print” on page 23.

Print multiple selected photographs

Set: Print selected photographs from the memory card.

1. Select Set as the Print Mode.

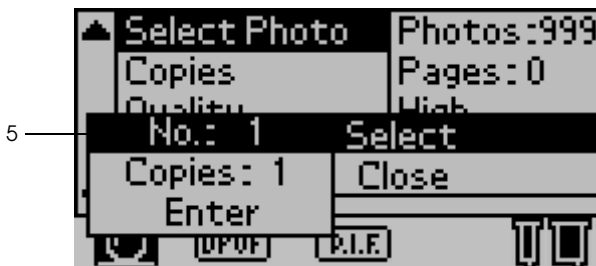
2. Select the Paper Type, Paper Size, Layout that you want to print.



3. Press the ▲ or ▼ buttons to select Select Photo, then press Select button. The Select Photo submenu is displayed.
4. Press the ▲ or ▼ button to choose Select and press the Select button.



5. Press the ▲ or ▼ button to select No. and press the Select button.



6. Press the ▲ or ▼ button to select the photo number you want to print, and press the Select button.



7. Similarly, select the number of copies you want to print from Copies. It can set up to 10 copies.
8. Press the ▲ or ▼ button to select Enter and press the Select button. The photo number and number of copies you selected are registered in the Select Photo submenu.



9. Repeat steps 4 to 8 in order to register several photos.
10. When all the photo numbers you want to print have been registered, select Close and press the Select button; the screen returns to the main menu.



11. Select print Quality that you want to print.
12. Press Print button to print multiple selected photographs.

Advanced settings

Photo Number

The default setting here is ALL, which means the settings will affect all of the photos to print. If ALL or Set is selected in Print Mode, you can specify the number of the photo that you want to adjust by using Advanced Settings.

Automatic Correction

This printer is able to correct the color of the printouts automatically. There are two kinds of correction available. By default, the setting is P.I.M.

For printing with PRINT Image Matching, see “Printing with PRINT Image Matching” on page 53.

P.I.M. (PRINT Image Matching)	Print with PRINT Image Matching function. If the photo data does not include PRINT Image Matching data, print with PhotoEnhance.
PhotoEnhance	Images imported from the memory card are automatically enhanced. Printing requires more time, but the image is enhanced to ensure higher picture quality.
None	Print with no automatic correction.

Enhancements

The setting options below are to enhance the color of printouts. Select PhotoEnhance in Automatic Correction before making this setting. By default, the setting is Standard. Refer to the *Quick Reference* for samples of photos with enhancements.

Standard	Print with no enhancement.
People	Optimize the photos of people.
Scenery	Optimize outdoor scenery, such as mountains, sky, and oceans.
Sunset	Optimize on evening scene or sunset.
Night	Optimize a night scene.
Backlit	Optimize a bright scene.
Macro	Optimize a close-up photography.

Brightness

This setting is to adjust the brightness of your printouts. By default, the setting is Standard.

Brightest	Adjust the color of printouts brighter.
Brighter	Adjust the color of printouts slightly brighter.
Standard	No brightness adjustment.
Darker	Adjust the color of printouts slightly darker.
Darkest	Adjust the color of printouts darker.

Saturation

This setting is to adjust the vividness of your printouts. By default, this setting is Standard.

Most	Adjust the color of printouts more vividly.
More	Adjust the color of printouts slightly more vividly.
Standard	No vividness adjustment.
Less	Adjust the color of printouts slightly duller.
Least	Adjust the color of printouts duller.

Sharpness

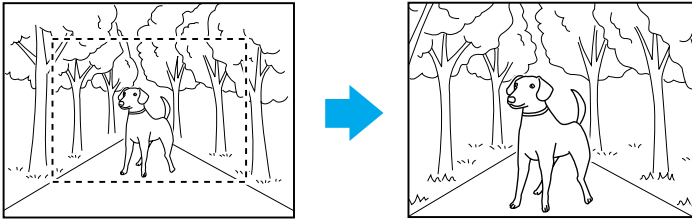
This setting is to adjust the sharpness of your printouts. By default, the setting is Standard.

Sharpest	Adjust the outline of the subjects sharper.
Sharper	Adjust the outline of the subjects slightly sharper.
Standard	No sharpness adjustment.
Softer	Adjust the outline of the subjects slightly softer.
Softest	Adjust the outline of the subjects softer.

Zoom

It is possible to zoom in on a photo relative to the specified point and print out the zoomed view. The image printed is trimmed to the size of the original photo.

The base point can be selected from nine options: Upper Left, Center Left, Lower Left, Upper Center, Center, Lower Center, Upper Right, Center Right, and Lower Right. It is possible to select either 1.2 or 1.5 times for each option.



Example. Center 1.5

Note:

- ❑ *It is possible to check the trimming status by mounting the optional Preview Monitor. See “Preview Monitor Black version” on page 110 for details.*
- ❑ *Since the photo is zoomed, the image may become blurry depending on the resolution of the original photo.*

Frame

It is possible to superimpose an ornamental frame stored in the printer on a photo and to print it out. One frame and one photo can be superimposed for printing one framed photo. The frame can be superimposed in the All, One, and Set print modes. It is possible to print out a list of frames that can be used. See “Print Frame Samples” on page 45.

Note:

Because the frames are for printing stickers, the output may become blurry if the size of the frame exceeds the size of the sticker when printing.

Roll Paper Cut

When roll paper is used for printing, whether the paper is cut automatically by page can be selected. Also, this setting is not lost when the printer's power is turned off. By default, the setting is None.

None	The running roll paper is printed without being cut between pages. No blank paper is ejected between pages.
Single cut	In this one-cut method, no blank paper is ejected between pages.
Double cut	In this two-cut method, the cut position does not deviate, but a few centimeters of blank paper is ejected after cutting.

Date

This setting is to print the date information contained in your photo data. By default, the setting is None.

Print examples when the photo data includes the date information of December 31, 2002.

None	Does not print and date information.
yyyy.mm.dd	2002.12.31
mm.dd.yyyy	12.31.2002
dd.mm.yyyy	31.12.2002
mmm.dd.yyyy	Dec.31.2002
dd.mmm.yyyy	31.Dec.2002

Time

This setting is to print the time information contained in your photo data. By default, the setting is None.

Print examples when the photo data includes the time information of 10:00 p.m.

None	Does not print and time information.
12-hour system	10:00
24-hour system	22:00

Photo Information

If your photo data contains the photo information conforms to Exif standard, the information can be printed with this setting. Following information will be printed:

Exposure time/Shutter speed (Exposure time takes precedence if both values exist. ex. 1/30s)

F number (ex. F2.8)

ISO speed rate (ex. ISO100)

By default, the setting is Off.

On	Prints photo information.
Off	Does not print any photo information.

Fit to Frame

This setting is to automatically trim off the image that extend beyond the margins of the selected print size, so that the printed result matches the specified print size. Either the top and bottom areas or the left and right areas of the image will be trimmed, depending on the aspect ratio of the original photo and the selected print size. By default, this setting is On.

On	Trims off the image.
Off	Does not trim off the image

Resize each photo (without trimming it) so that it fits inside the print area specified in the Select a Print Layout dialog box. Margins may appear at the left and right of the photo, depending on the print size and aspect ratio.

Bidirectional Printing

This setting activates bidirectional printing so your printer prints both left-to-right and right-to-left. Bidirectional printing speeds up printing, but decreases print quality. By default, this setting is On.

Note:

If misaligned vertical lines appear during bidirectional printing, you may need to align the print head. To align the print head, see “Aligning the Print Head” on page 78.

Crop Marks

This function prints crop marks on each page, which make it easier to cut the photos after printing. By default, the setting is none.

None	Does not print crop marks.
Include	Prints crop marks.

Sticker Adjustment: Up/Down

The print position for printing on the Photo Sticker, A6 size, 16 stickers/sheet is fine adjusted. The position can be adjusted between -5 and +5 (-2.5 mm and +2.5 mm). The adjustment is set in units of 0.5 mm. The position of the image is shifted toward the top of the paper if + is selected. By default, the setting is 0.

The position of the image is shifted toward the bottom of the paper if - is selected.

Sticker Adjustment: Left/Right

The print position for printing on the Photo Sticker, A6 size, 16 stickers/sheet is fine adjusted. The position can be adjusted between -5 and +5 (-2.5 mm and +2.5 mm). The adjustment is set in units of 0.5 mm. The position of the image is shifted toward the right side of the paper if + is selected. By default, this setting is 0.

The position of the image is shifted toward the left side of the paper if - is selected.

Ink Cartridge Replacement

The ink cartridge can be replaced by selecting this option.

“Replacing an Ink Cartridge” on page 70.

Head Cleaning

The print head can be cleaned by selecting this option.

See “Cleaning the Print Head” on page 76 for how to clean it.

Nozzle Check

A nozzle check pattern is printed out by selecting this option.

See “Checking the Print Head Nozzles” on page 75 for how to print it.

Paper Feed/Paper Eject

This option feeds or ejects the paper. The action is the same as pressing the roll paper button.

Version Information

The printer version information is displayed.

Print Head Alignment

The print head can be aligned by selecting this option.

See “Aligning the Print Head” on page 78 for information on how to perform the alignment.

Cutting Position Adjustment

The cutting position of the auto cutter can be adjusted by selecting this option.

See “Using Automatic Roll Paper Cutter” on page 67 for information on how to perform the alignment.

LCD Contrast

The contrast of the LCD panel can be adjusted by selecting this option.

Backup

It is possible to store the contents of a memory card in an external storage device, such as an MO drive, Zip[®] drive or SD memory card reader/writer, by connecting it to the printer.

Note:

- ❑ *Insert a storage medium that satisfies the following conditions in the external storage device before you start backing up.*
 - ❑ *The medium must be formatted for DOS/Windows format.*
 - ❑ *The medium must have enough free memory space for backup.*
 - ❑ *The medium must have only one partition.*
 - ❑ *Backup cannot be performed while printing to the printer from a computer.*
- ❑ *The available MO disk capacities are 128, 230, and 640 MB.*
- ❑ *You cannot back up while printing from the computer to the printer.*

- ❑ *Do not connect the external storage device while the computer is accessing the memory card inserted in the printer.*
- ❑ *You can back up 512 times to one storage medium.*
- ❑ *The message “Cannot recognize the loaded media.” is displayed on the LCD panel if the format of the inserted medium is not DOS/Windows-compatible. Follow the instructions on the LCD panel to format the medium.*

Connect the external storage device to the printer and operate according to the instructions displayed on the screen. See the following section, “Printing with an External Device” on page 50 for how to connect an external storage device.



Caution:

Do not remove the medium inserted in the external storage device and disconnect the cable from the printer while backing up.

Print Frame Samples

It is possible to print a list of frames that can be used by selecting this option.

Follow the instructions displayed on the LCD panel to print the frame samples.

The letters printed in the lower right corner of the frame samples have the following meanings.

s	<p>Frame data for Sticker Size</p> <p>Frame data that have pixels of 640 or less (horizontal) and 480 or less (vertical) dots is appropriate for Sticker print layout.</p>
---	--

Memory Card Overwrite

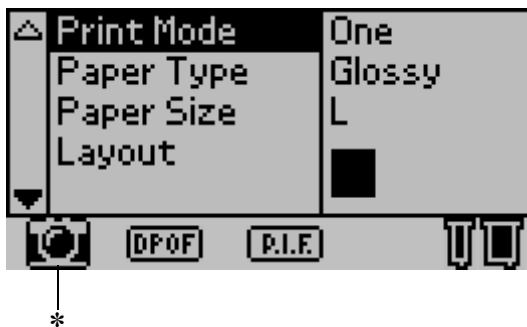
This option sets whether or not writing from a computer to a memory card is allowed when the printer is connected to the computer. By default, the setting is Enable.

Enable	Writing to the card from computer is allowed. Writing, deleting, formatting, and creation of files/directories are possible.
Disable	Writing to the card from computer is prohibited. Writing, deleting, formatting, and creation of files/directories are not possible.

Language

The language displayed on the LCD panel can be selected with this option.

PRINT Image Matching



- * The camera icon appears when the first photograph in the memory card has PRINT Image Matching information and when One, All or Set is selected in Print Mode. Refer to "Printing with PRINT Image Matching" on page 53 for details.

DPOF settings



This printer conforms to DPOF (Digital Print Order Format) version 1.10. DPOF lets you set the photo numbers and the number of copies for photos on the digital camera before you print. To create DPOF data that supports DPOF, you must use a digital camera that supports DPOF. For the details about DPOF settings, see your digital camera's documentation.

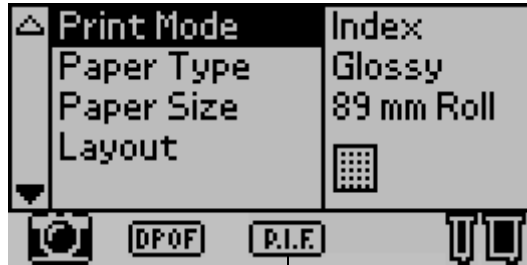
1. Load paper and a memory card which contains DPOF data. DPOF icon appears and Print Mode turns into DPOF as soon as you load the memory card. To exit DPOF mode, select the other settings as the Print Mode.
2. Make Paper Type, Paper Size, Page Layout, Quality settings. The copies menu shows the number of sheets of paper required for the selected layout.

Note:

Page Layout setting is not available when the DPOF settings are for an Index print.

3. Press the Print button to start printing.

PRINT Image Framer



- * P.I.F. icon appears when the frame data for PRINT Image Framer is included in the memory card. Contact your regional customer support for details.

Storing and Loading the Settings

You can store the settings on the LCD panel you use frequently to each of two Custom buttons and load the stored settings easily by pressing the Custom buttons.

You can store the following settings:

- Print Mode
- Paper Type
- Paper Size
- Layout

- ❑ Automatic Correction in Advanced Settings
- ❑ Enhancement in Advanced Settings
- ❑ Brightness in Advanced Settings
- ❑ Saturation in Advanced Settings
- ❑ Sharpness in Advanced Settings

Note:

- ❑ *You cannot store or load the settings when an error occurs, printing the nozzle check pattern and cleaning the print head.*
- ❑ *You cannot store the settings for Automatic Correction, Enhancement, Brightness, Saturation and Sharpness when All is set as Photo Number in Advanced Settings.*

Follow the steps below to store the settings on the LCD panel to the Custom buttons.

1. Make the settings that you want use.
2. Press the Custom 1 or Custom 2 button for more than two seconds. The message “The present settings have been saved as Custom 1 (or Custom 2)” is displayed in the LCD panel.

If you want to load the stored settings, press the Custom 1 or Custom 2 button.

Printing with an External Device

Connecting an external device

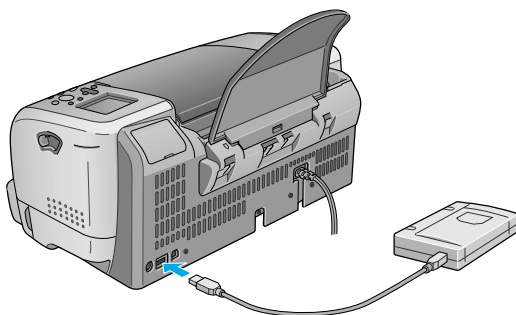


Caution:

- ❑ *Not all of the devices that can be connected with USB cable are supported. Contact your regional customer support for details.*
- ❑ *Do not connect USB devices other than an external storage device, such as a printer or mouse. The printer may fail.*
- ❑ *Do not connect the external storage device while the computer is accessing the memory card inserted in the printer.*

Note:

- ❑ *A USB cable is necessary in order to connect the printer with the external storage device.*
 - ❑ *Use a USB cable of 2m or less.*
 - ❑ *A USB hub cannot be used.*
 - ❑ *Even if the printer is connected to a computer, the computer cannot recognize the external storage device.*
1. Turn on the printer.
 2. Insert the USB cable to the backup drive USB connector and insert the other connector into the external storage device.



Printing from an external device

1. Insert a medium that contains photo data into the external storage device.
2. If a memory card has been inserted in the memory card slot, remove it.

Note:

- ❑ *If a memory card is inserted in the memory card slot, the printer does not recognize the external storage device; it prints out the photo data in the memory card.*
 - ❑ *Select the folder in which the photo data you want to print out is registered using the Folder Selection menu if data in the external storage device has been backed up using the backup function of the printer. The Folder Selection menu is displayed when data in the external storage device is recognized and setting in the Print Mode is changed.*
3. Set the individual items using the same procedure as when printing from a memory card, and perform printing.

Exif Print

Exif2.2, a new standard for digital cameras, also called “Exif Print.”, has been established to make the use of fine digital photos easier.

Printing with PRINT Image Matching

How is PRINT Image Matching used?

This product supports PRINT Image Matching and PRINT Image Matching II. When used in combination, PRINT Image Matching or PRINT Image Matching II enabled digital still cameras, printers and software help photographers to produce images more faithful to their intentions.

The PRINT Image Matching function can be utilized if this EPSON printer is used to print images from input devices, such as digital cameras, loaded with the PRINT Image Matching function. Print commands are attached to image data for printing if photos are taken with an input device loaded with the PRINT Image Matching function.

Note:

- ❑ *See the relevant input device instruction manual for details concerning the use of devices loaded with the PRINT Image Matching function.*
- ❑ *Please check with the input device manufacturer to determine whether it is loaded with the PRINT Image Matching function.*

Printing without a PC

Insert the digital camera memory card into the memory card slot, specify the image to be printed to retrieve print commands registered in the image file and print.

Media for which PRINT Image Matching is enabled

PRINT Image Matching is enabled when the following media are used:

Plain Paper/EPSON Premium Ink Jet Plain Paper/
EPSON Bright White Ink Jet Paper/EPSON Photo Paper/
EPSON Matte Paper-Heavyweight/
EPSON Premium Glossy Photo Paper/
EPSON Premium Semigloss Photo Paper/
EPSON ColorLife Photo Paper

Using Roll Paper

Using the Roll Paper Holder

With the roll paper holder mounted on the printer, you can print in roll paper format, which is convenient for banner printing. When you are printing using the roll paper holder, keep the following in mind:

- ❑ Load the paper printable side up.
- ❑ Use flat, undamaged paper. If the paper is curled, flatten it before loading to avoid paper feeding problems.
- ❑ Always handle the paper by the edges.
- ❑ Provide ample space in front of the printer for the paper to eject fully.
- ❑ Make sure that the output tray is down and the output tray extension is closed.
- ❑ Check that the end of the paper is cut cleanly, perpendicular to the long axis of the paper. If it is cut on a diagonal or not cleanly, the paper may not feed smoothly or the print may extend off the edge of the paper.
- ❑ EPSON recommends using media distributed by EPSON to ensure high-quality results.

See “Loading Roll Paper” on page 55 for how to set roll paper.

Loading Roll Paper

Follow the directions below to mount the roll paper holder and load the following types of roll paper.

Photo Paper (100 mm × 8 m)

Photo Paper (210 mm × 10 m)

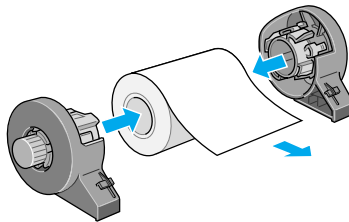
Premium Glossy Photo Paper (100 mm × 8 m)

Premium Glossy Photo Paper (127 mm × 8 m)

Premium Glossy Photo Paper (210 mm × 10 m)

Premium Semigloss Photo Paper (100 mm × 8 m)

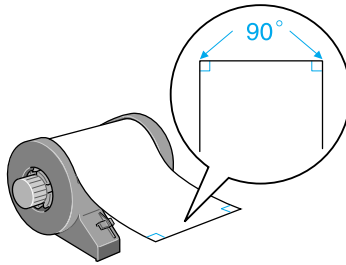
1. Load roll paper in the roll paper holder.



Note:

Remove the transparent sheet after setting the roll paper into the holders.

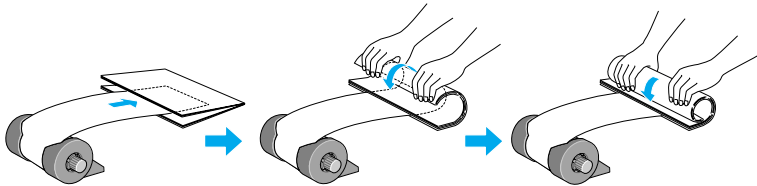
2. Check that the end of the roll is cut perpendicularly to the edges as shown, using a triangle.



Caution:

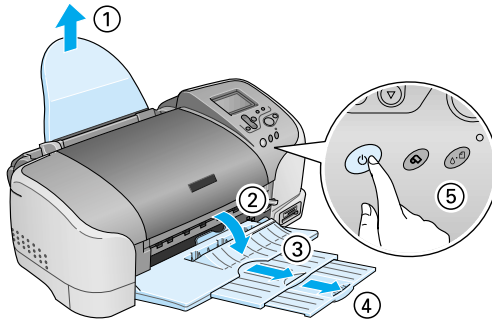
Always use a triangle or other tool to ensure that the end of the roll is cut perpendicularly. A diagonal cut may cause paper feed problems.

3. To flatten the roll paper, place it printable-side up between the pages of the instruction booklet packaged with the roll paper to protect it. Then, roll the booklet in the direction opposite of the paper's curl.



4. Remove the paper support and lower the output tray, slide out the extension (for other than 210 mm roll paper) or attach the catcher (for 210 mm roll paper), and then turn on the printer.

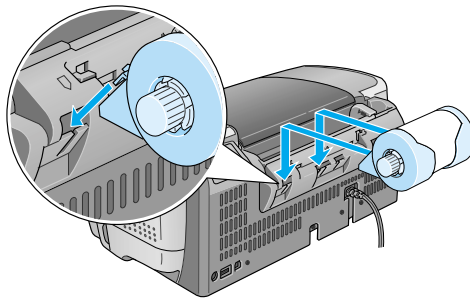
For other than 210 mm roll paper



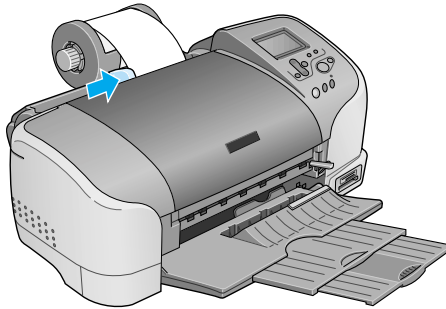
Note:


For details on attaching the catcher for 210 mm roll paper, refer to “Attaching the Catcher for 210 mm Roll Paper” on page 59.

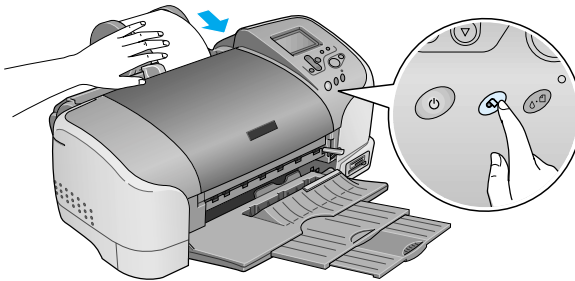
5. Insert the roll paper holder into the slot at the rear of the printer.





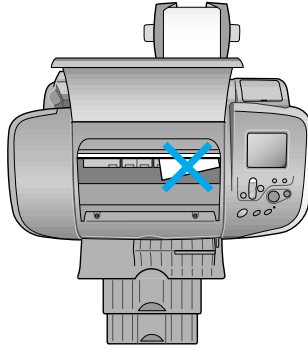
6. Gently insert the end of the paper into the printers as far as it will go, flush with the right edge guide. Slide the left edge guide against the left edge of the printer.



7. To load the paper correctly, you must hold the paper in place with your hand while you press the  roll paper button. The paper will feed into the printer.



8. Open the printer cover and make sure that the paper is feeding correctly. If it is not straight, press the  roll paper button for at least three seconds to eject the paper. The maintenance light comes on. Press the  roll paper button to clear the error, then feed the paper again.



The roll paper is now loaded.

Attaching the Catcher for 210 mm Roll Paper

To receive the 210 mm roll paper cut off by the cutter, attach the catcher for 210 mm roll paper. Follow the steps below.



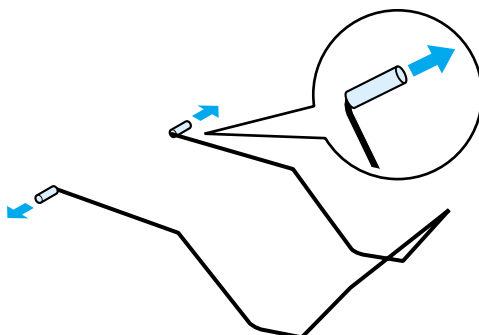
Caution:

- When using the catcher for 210 mm roll paper, move the printer to the edge of the desk or table. Be careful not to let the printer fall from the desk or table when moving it. In addition, do not place the printer on an unstable surface.*
- Care should be taken not to damage your eyes with the tip of the catcher.*
- Keep the catcher out of the reach of children.*

Note:

You do not need to attach the catcher for 210 mm roll paper when cutting the roll paper other than 210 mm.

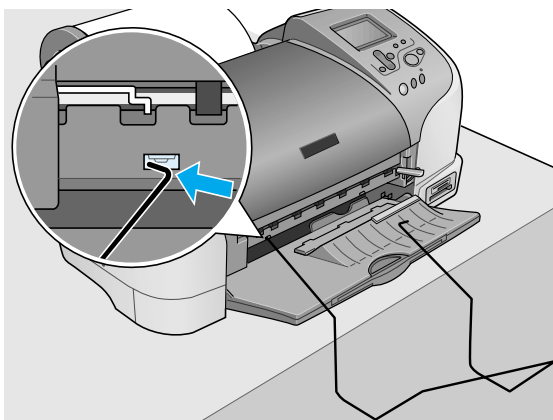
1. Remove the protective cap from the tip of the catcher for 210 mm roll paper.



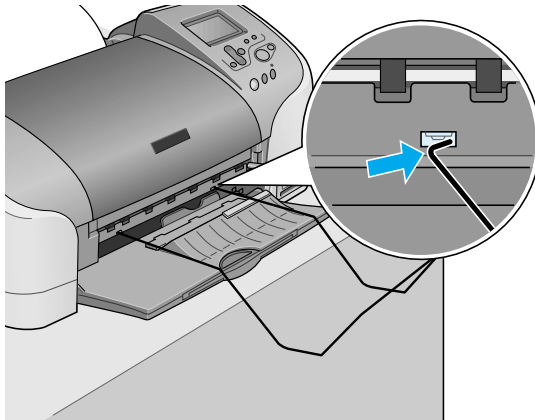
Note:

- ❑ Store the removed protective cap in a safe place.
- ❑ Attach the protective cap when storing the catcher for 210 mm roll paper.

2. Insert the left tip into the left hole on the front panel of the printer.



3. Insert the right tip into the right hole on the front panel of the printer.



Caution:

- ❑ *The catcher for 210 mm roll paper can hold only one sheet. When one sheet is printed, immediately remove the sheet from the catcher.*
- ❑ *To remove the catcher for 210 mm roll paper, pull out the tip of the catcher being inserted in the printer hole diagonally.*

Printing on Roll Paper

Once you have prepared your roll paper and it is loaded in the printer, you must make settings in the LCD panel in order to print.

Note:

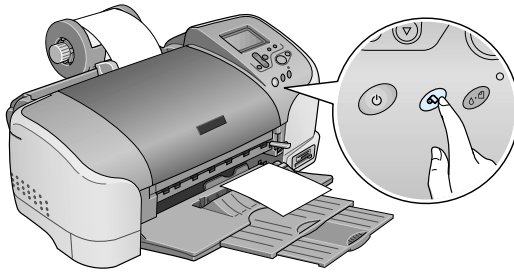
- ❑ *Always check the ink levels before printing on roll paper as replacing ink cartridges while the roll paper is loaded can smear the paper.*
- ❑ *We recommend replacing the roll paper with a new roll when there is 20 cm remaining. Otherwise, print quality may be compromised on the remaining portion.*
- ❑ *Do not select A4, 100 × 150 mm, L or 2L sheet paper for the Paper Size setting when roll paper is loaded in the sheet feeder. Doing so causes unnecessary paper to be fed after each print job. If you have already started printing, press the Cancel button. Wait until the printer stops printing and feeding paper. Cut off the paper at the back of the printer, then turn off the printer. The remaining paper is ejected.*

Cutting the Remaining Last Photo after Printing

Follow the directions below to cut the last photo remaining in the printer when printing is completed.

1. Wait until the last photo is printed and printing stops completely. The last photo remains in the printer without being cut.

2. Press the  roll paper button to cut the photo.




Caution:

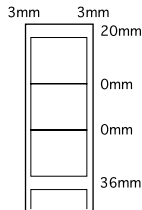
- ❑ *After roll paper is cut, do not pull the printed roll paper until the paper is completely ejected. Otherwise you may damage the printer.*
- ❑ *If printing is done on premium glossy photo paper or premium semigloss photo paper, remove the photos from the output tray immediately after printing, and spread the photos one by one. If they are stacked, the color of the stacked areas may change.*

Printing area and margins

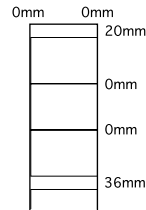
You can change the printing area and the margins for roll paper with the printer driver settings. There are two margin settings. One setting creates a 3 mm margin on both sides of your printout. The other setting prints with no margins on either side of your printout.

To print data with no margins between separate files, as shown below, do not press the  roll paper button between print jobs.

Standard margins



No margins



Note:

The top margin is automatically set to 20 mm, regardless of the margin setting.


Removing Roll Paper

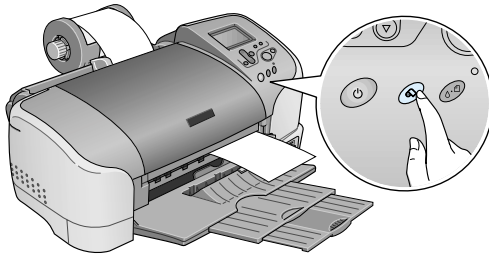
Follow the directions below to remove the paper from the printer.

1. After printing is completed, the last photo printed remains in the printer without being cut. Press the roll paper button to cut the photo remaining in the printer.

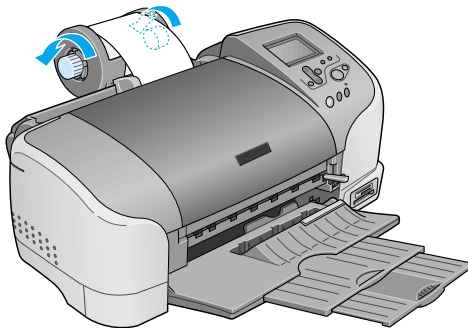
Note:


- Depending on the size of the photos, two photos may remain in the printer without being cut. Press the roll paper button in this case as well; both photos are cut.
- The Auto Cut settings can be changed. See “Using Automatic Roll Paper Cutter” in the online Reference Guide for the detailed explanation on how to do this.

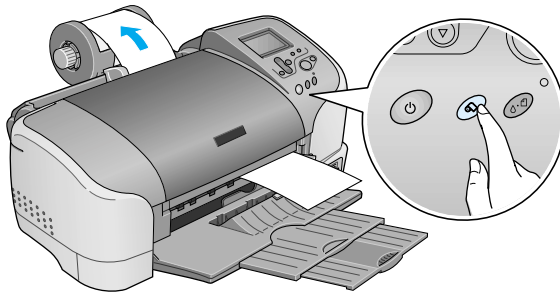
2. Hold down the  roll paper button for about 3 seconds. The paper feeds in reverse to a position where it can be easily removed from the sheet feeder at the back of the printer. If it does not feed to this position, repeat this step. A message indicating that the roll paper is removed appears on the display.



3. Turn the roll paper knob and roll up the roll paper.



4. Gently remove the paper, then press the  roll paper button to clear maintenance light.



Storing EPSON Roll Paper

Return unused paper to the original package as soon as you finish printing. EPSON recommends storing your printouts in a resealable plastic bag. Keep them away from high temperature, humidity, and direct sunlight.

Using Automatic Roll Paper Cutter

Note:

Refer to “Roll Paper Cut” on page 39 for printing on roll paper using the cutter.

Cutting position adjustment with Automatic Roll Paper Cutter

Make sure to adjust the cutting position to improve its precision. Follow the procedure described in the next section in order to adjust the cutting position of the cutter.



Note:

- ❑ *Before adjusting the cutter position, it is necessary to turn the printer on and set the roll paper.*

See for more details about roll paper setting.

- ❑ *To maintain a precise cutting position, we recommended to adjust the cutting position each time you change the type or size (width) of roll paper.*

Using the control panel

1. Press the  maintenance button to display the Advanced Settings menu.
2. Press the  button to position the cursor at the Cutting Position Adjustment and press the Select button.
3. Check that the roll paper is set and press the Custom 1 button.

The cutting position adjustment pattern is printed out, and the roll paper is automatically cut.

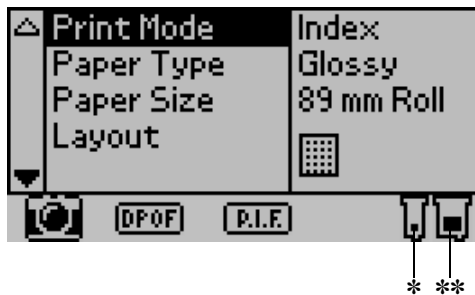
4. Look at the cutting position adjustment pattern and find the number for which the color boundary is cut with the highest precision.
5. Press the ▲ or ▼ buttons to position the cursor at the number identified in step 4, and press the Select button.

Replacing Ink Cartridges

Checking the Ink Supply

Using the LCD panel









To check which cartridge requires replacing, check the LCD panel.



* Black ink icon


** Color ink icon

Ink icon indicates the amount of the ink remaining as follows:

Black ink icon	Color ink icon	Status
 blinks	 blinks	Ink cartridge is empty. Replace with a new one. Black ink cartridge: T026 Color ink cartridge: T027
 and  blinks	 and  blinks	Ink cartridge is nearly empty.
 comes on	 comes on	Ink remaining

Replacing an Ink Cartridge

This printer uses ink cartridges equipped with IC chips. The IC chip accurately monitors the amount of ink used by each cartridge, so even if a cartridge is removed and later inserted again, all of its ink can be used. However, some ink is consumed each time the cartridge is inserted because the printer automatically checks reliability.

You can replace an ink cartridge by using the printer's control panel or by using the Status Monitor utility. To replace an ink cartridge using the  maintenance button on the printer's control panel, follow the steps below. To replace an ink cartridge or check ink levels using the Status Monitor utility or LCD panel.



Warning:

- ❑ *Keep ink cartridges out of the reach of children. Do not allow children to drink from or otherwise handle the cartridges.*
- ❑ *Be careful when you handle the used ink cartridges, as there may be some ink around the ink supply port. If ink gets on your skin, wash the area thoroughly with soap and water. If ink gets into your eyes, flush them immediately with water. If discomfort or vision problems remain after a thorough flushing, see a physician immediately.*



Caution:

- ❑ *EPSON recommends the use of genuine EPSON ink cartridges. Other products not manufactured by EPSON may cause damage to your printer not covered by EPSON's warranties.*
- ❑ *Leave the old cartridge installed in the printer until you have obtained a replacement, or ink remaining in the print head nozzles may dry out.*
- ❑ *Do not refill the ink cartridges. The printer calculates the amount of ink remaining using an IC chip on the ink cartridge. Even if the cartridge is refilled, the amount of ink remaining will not be recalculated by the IC chip and the amount of ink available for use will not change.*

Note:

- ❑ *You cannot continue printing with one ink cartridge empty, even if the other cartridge still contains ink. Before printing, replace the empty cartridge.*
- ❑ *In addition to the ink used during document printing, ink is consumed during the print head cleaning operation, during the self-cleaning cycle which is performed when the printer is turned on, and during ink charging when the ink cartridge is installed in the printer.*
- ❑ *If you replace the ink cartridges while the roll paper is loaded, the media may be smeared.*

For more information about ink cartridges, see “When handling the ink cartridges” on page 5.

1. Make sure that the printer is on, but not printing, then open the printer cover.

Note:

You can identify the status of the printer condition. The ink part of the black or color ink icon displayed in the LCD panel flashes when the ink runs low. When the ink runs out, the entire ink icon flashes and a message is displayed.

2. Check that the message “ink out” is displayed in the LCD panel and press the maintenance button. This message is not displayed if there is some ink left. In this case, press the maintenance button, make sure Ink Cartridge Replacement is selected, and press the SELECT button. To find out which cartridge requires replacing, see “Checking the Ink Supply” on page 69.
3. Follow the instructions on the screen and press the Custom 1 button. The ink cartridge moves slowly to the ink replacement position.



Caution:

Do not move the print head by hand, as this may damage the printer. Always press the  maintenance button to move it.

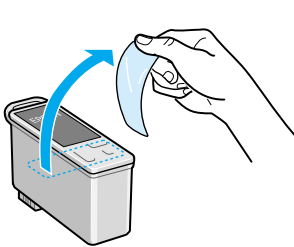
- Lift up the ink cartridge clamp as far as it will go. Take the cartridge out of the printer. If the cartridge is empty, dispose of it properly. Do not take the used cartridge apart or try to refill it.



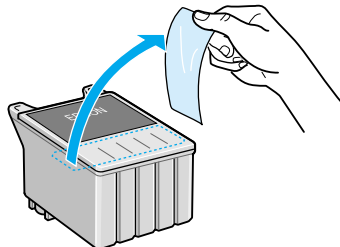
Warning:

If ink gets on your hands, wash them thoroughly with soap and water. If ink gets into your eyes, flush them immediately with water. If discomfort or vision problems remain after a thorough flushing, see a physician immediately.

- Remove the new ink cartridge from its protective bag and then only peel off the yellow tape seal. Do not touch the green IC chip on the side of the cartridge.



black ink cartridge (T026)



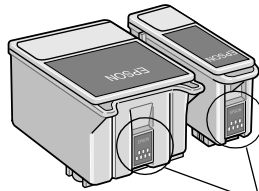
color ink cartridge (T027)



Caution:

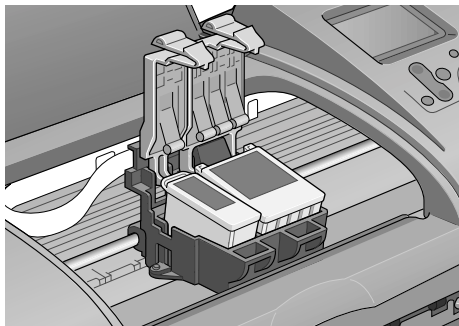
- You must remove the yellow tape seal from the cartridge before installing it, or the cartridge will become unusable and you will be unable to print.*
- If you have installed an ink cartridge without removing the yellow tape seal, you must remove the cartridge and install a new one. Prepare the new cartridge by removing the yellow tape seal, then install it in the printer.*
- Do not remove the blue portion of the tape seal from the top of the cartridge, or the print head may become clogged and be unable to print.*

- ❑ *Do not remove the tape seal from the bottom of the cartridge or the ink will leak.*
- ❑ *Do not remove the green IC chip from the side of the cartridge. If you install an ink cartridge without an IC chip, the printer may be damaged.*
- ❑ *Do not touch the green IC chip on the side of the cartridge, or normal operation and printing may not be possible.*



Do not touch this part.

6. Align the tabs on the ink cartridge so that they are resting on the tabs protruding from the base of the opened ink cartridge clamp. Push the clamps down until they lock firmly into place. Make sure that the ink cartridge tabs are not under the hinges protruding from the base of the opened ink cartridge clamp.





Caution:

After you remove an ink cartridge from the printer, please insert a new one immediately. If no cartridge is present, the print head may dry out and become unable to print.

7. Press the custom 1 button. The print head will move and begins charging the ink delivery system. When the ink charging process is finished, the print head will return to its home position.



Caution:

The progress meter is displayed in the LCD panel while the ink is being charged. Never turn the power supply to the printer off before the completion message is displayed. Doing so can result in incomplete charging of ink.

8. When the message “Ink cartridge replacement is complete” is displayed in the LCD panel, press the Custom 1 button.
9. Close the printer cover.

Maintenance



Checking Printer Condition and Maintaing

Checking the Print Head Nozzles

If you find that the printed image is unexpectedly faint or dots in the printed image are missing, you may be able to identify the problem by checking the print head nozzles.

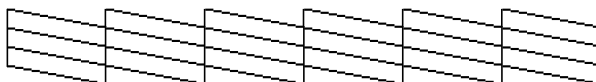
Using the control panel buttons

Follow the steps below to check the print head nozzles using the control panel buttons.

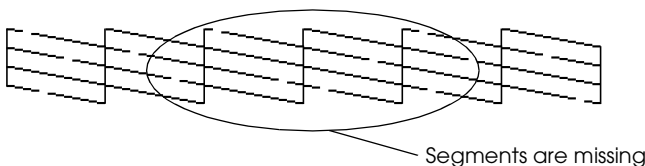
1. Make sure that A4 or Letter size paper is loaded in the sheet feeder.
2. Press the  maintenance button.
3. Press  button to position the cursor at Nozzle Check and press the Select button.
4. Follow the instructions displayed in the LCD panel and press the Custom 1 button.
5. The nozzle check pattern is printed out. See the following explanation. If it is necessary to clean the print head, press the Custom 2 button to clean the print head.

The printer will print an operation check page that includes a nozzle check pattern. Below are sample printouts.

Good sample



Print head needs to be cleaned



The above sample may be shown in black and white, but the actual test prints in color (CMYK).

If the nozzle check page does not print satisfactorily (for example, if any segment of the printed lines is missing), there is a problem with the printer. This could be a clogged ink nozzle or a misaligned print head. See the next section for details on cleaning the print head. For information on aligning the print head, see “Aligning the Print Head” in the online *Reference Guide*. The nozzle check page also indicates the amount of ink remaining in each cartridge. BK: shows the amount of remaining black ink, and CL: shows the amount of remaining color ink.

Cleaning the Print Head

If you find that the printed image is unexpectedly faint or dots in the printed image are missing, you may be able to solve these problems by cleaning the print head, which ensures that the nozzles are delivering ink properly.

Note:

- ❑ *Print head cleaning uses both color and black ink. To avoid wasting ink, clean the print head only if print quality declines (for example, if the printout is blurry or the color is incorrect or missing).*
- ❑ *Use the Nozzle Check utility first to confirm that the print head needs to be cleaned. This saves ink.*
- ❑ *You cannot clean the print head if the message “ink end” is displayed in the LCD panel and the ink icon flashes. Replace the appropriate ink cartridge first.*
- ❑ *Do not start the Head Cleaning or Nozzle Check utility while printing is in progress, or your printout may be marred.*



Using the control panel buttons

Follow the steps below to clean the print head using the control panel buttons.

1. Check that no warnings or errors are displayed in the LCD Panel.

Note:

You cannot clean the print head if the message “ink end” is displayed in the LCD panel and the ink icon flashes, you cannot clean the head and this operation will start the ink cartridge replacement procedure. If you do not want to replace an ink cartridge at this moment, press custom 1 button to return the print head to its home position.

2. Press the  maintenance button.
3. Press  button to position the cursor at Head Cleaning and press the Select button.



Caution:

Never turn the power supply to the printer off while the progress meter is displayed in the LCD panel. Doing so may damage the printer.

4. Follow the instructions shown on the display and press the Custom 1 button.
5. The print head cleaning will start.

If print quality has not improved after repeating this procedure four or five times, turn the printer off and leave it alone overnight, then try head cleaning again.

If the print quality still has not improved, one or both of your ink cartridges may be old or damaged and may need to be replaced. To replace an ink cartridge before it is empty, see “Replacing an Ink Cartridge” on page 70.

If print quality remains a problem after replacing the ink cartridges, contact your dealer.

Note:



To maintain print quality, we recommend turning on the printer for at least one minute every month.

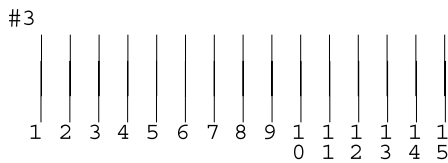
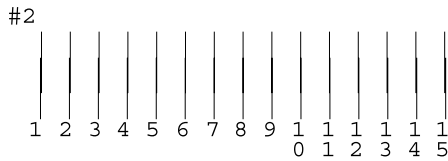
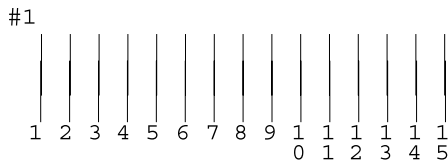
Aligning the Print Head

If you notice misalignment of vertical lines, you may be able to solve this problem from the LCD panel .

Using the control panel buttons

Follow the steps below to align the print head using the control panel buttons.

1. Check that no warnings or errors are displayed in the LCD Panel.
2. Press the  maintenance button.
3. Press  button to position the cursor at Print Head Alignment and press the Select button.
4. Follow the instructions displayed on the LCD panel to align the print head using the following alignment sheet printed during alignment.



5. Press the Custom 1 button to finish.

Cleaning the Printer

To keep your printer operating at its best, clean it thoroughly several times a year as follows.

1. Unplug the printer's power cord.
2. Remove any paper from the sheet feeder.
3. Use a soft brush to carefully clean away all dust and dirt from the sheet feeder.
4. If the outer case or the inside of the sheet feeder is dirty, wipe it with a soft, clean cloth dampened with mild detergent. Keep the printer cover closed to prevent water from getting inside.
5. If the inside of the printer accidentally gets soiled with ink, wipe it off with a damp cloth.



Warning:

Be careful not to touch the gears or rollers inside the printer.



Caution:

- Be careful not to wipe grease on the metal parts under the ink carriage passage.*
- Never use alcohol or thinner to clean the printer, as these chemicals can damage the components as well as the case.*
- Be careful not to get water on the printer mechanism or electronic components.*
- Do not use a hard or abrasive brush.*
- Do not spray the inside of the printer with lubricants. Unsuitable oils can damage the mechanism. Contact your dealer or a qualified service person if lubrication is needed.*
- Only use a dry, soft cloth to clean the display and the optional Preview Monitor. Do not use liquid or chemical cleansers.*

Transporting the Printer

If you need to transport your printer, carefully prepare and repack it as described below using the original box (or a similar box that the printer fits snugly into) and packing materials. Follow the steps below.

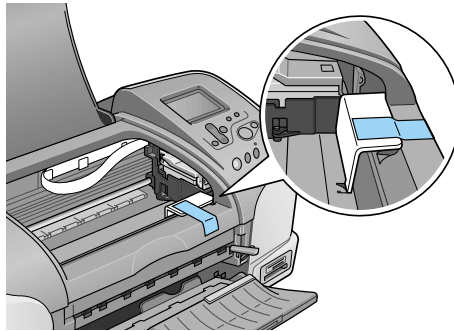


Caution:

- ❑ *When storing or transporting the printer, don't tilt it, put it vertically or turn it upside down. Otherwise, ink may leak from the cartridge.*

 - ❑ *Leave the ink cartridges installed. Removing the cartridges can dehydrate the printer head and may prevent the printer from printing.*
1. Open the printer cover and make sure that the print head is in the home (far right) position. If not, plug in the printer, wait until the print head returns to the home position, then close the printer cover and unplug the printer.
 2. Disconnect the interface cable from the printer.
 3. Remove the paper from the sheet feeder and remove the paper support.

4. Open the printer cover again. Secure the ink cartridge holder to the printer with the protective material and tape as shown below, then close the printer cover.



5. Raise the output tray.
6. Attach the protective materials to both sides of the printer.
7. Repack the printer and power cord in the original box.
8. Keep the printer level during transport.

Troubleshooting

The solutions herein are for problems when printing directly from a memory card.

If a problem occurs while printing from a computer, refer to the online *Reference Guide*.

Error/Warning Display

You can identify many common printer problems using the display on your printer's control panel.

Error

Display	Solution
Black ink out. Black: T026 The genuine EPSON ink cartridge listed above is recommended. Press the Maintenance button for ink cartridge replacement.	Replace the black ink cartridge with a new one.
Color ink out. Color: T027 The genuine EPSON ink cartridge listed above is recommended. Press the Maintenance button for ink cartridge replacement.	Replace the color ink cartridge with a new one.
Black and Color ink out. Black: T026 Color: T027 The genuine EPSON ink cartridges listed above are recommended. Press the Maintenance button for ink cartridge replacement.	Replace the black and color ink cartridges with new ones.

<p>Paper is not set correctly. Set the paper correctly, then press the Roll Paper button if using roll paper, or press the Maintenance button if using sheet paper.</p>	<p>Load paper in the sheet feeder, and press the ⏻ maintenance button to turn this light off. The printer resumes printing.</p>
<p>Roll paper has been backed out of the printer or there is a paper jam. For roll paper, use the roll paper knobs to rewind the paper onto the roll, then press the Roll Paper button. For jammed paper, see your printer documentation for information about cleaning the jam.</p>	<p>Roll paper backout: Use the roll paper knobs to rewind the paper onto the roll, and then press the ⏻ paper button.</p> <p>Paper jam: Take all the paper out of the feeder, reload it, and then press the ⏻ maintenance button to turn this light off. If the light continues to flash, turn off the printer and gently pull all the paper out of the printer. If it tears and pieces remain inside the printer, open the printer cover and remove the pieces of paper. Turn on the printer and try again.</p>
<p>Color ink cartridge not correctly installed. Color: T027 The genuine EPSON ink cartridge listed above is recommended.</p>	<p>Reinstall the cartridge.</p>
<p>Black ink cartridge not correctly installed. Black: T026 The genuine EPSON ink cartridge listed above is recommended.</p>	
<p>Black and Color ink cartridges not correctly installed. Black: T026 Color: T027 The genuine EPSON ink cartridges listed above are recommended.</p>	

Cutter error. See your printer documentation for information about clearing the error.	Turn the printer off, remove any jammed paper, and then turn it on again. If the error is not cleared, contact your dealer.
Unable to cut. See your printer documentation for information about clearing the error.	Turn the printer off, remove any jammed paper, and then turn it on again.
The inserted card cannot be used with this printer.	Use a compatible and formatted memory card.
Smart Media card inserted incorrectly.	Eject the SmartMedia card, confirm both sides are correct, and then insert again.
General error See your printer documentation for information about clearing the error.	Turn the printer off, and after a few seconds, turn it on again. If the error is not cleared, contact your dealer.

Error	Display	Other
Ink low	Ink icon blinks	Obtain a replacement ink cartridge.
Printing from computer* ¹	Communicating with computer. Please wait.	Start printing from the control panel after printing from the computer is completed.
Irregular external device.* ²	Connected device cannot be used.	Connect on external storage device that is compatible with the printer.

*1 This warning appears when the Print button is pushed, and it disappears after three seconds.

*2 This warning is displayed for one second every 3 seconds.

Print Quality Problems

Horizontal banding



Try one or more of these solutions:

- ❑ Make sure that the printable side of the paper is face up in the sheet feeder.
- ❑ Run the Head Cleaning utility to clear any clogged ink nozzles. “Cleaning the Print Head” on page 76.
- ❑ Make sure that the Media Type selected in the LCD panel is appropriate for the type of media loaded in the printer.
- ❑ Make sure that the position of the adjust lever is appropriate for the media type. When printing on media of normal thickness, set the adjust lever to the position. When printing on envelopes or thick media, set the position to .

Vertical misalignment or banding

Try one or more of these solutions:

- ❑ Make sure that the printable side of the paper is face up in the sheet feeder.
- ❑ Run the Head Cleaning utility to clear any clogged ink nozzles. “Cleaning the Print Head” on page 76.
- ❑ Make sure that the Media Type setting selected in the Control Panel is appropriate for the type of media loaded in the printer.

- ❑ Make sure that the position of the adjust lever is appropriate for the media type. When printing on media of normal thickness, set the adjust lever to the  position. When printing on envelopes or thick media, set the position to .

Color gaps

Try one or more of these solutions:

- ❑ Make sure that your paper is not damaged, dirty, or too old. Also, make sure that the printable side of the paper is face up in the sheet feeder.
- ❑ Run the Head Cleaning utility to clear any clogged ink nozzles.
“Cleaning the Print Head” on page 76.
- ❑ Check the LCD panel. If the ink icon is flashing or a message is displayed, replace the appropriate ink cartridge.
➔ See “Replacing an Ink Cartridge” on page 70.
- ❑ Make sure that the Media Type setting selected in the Control Panel is appropriate for the type of media that is loaded in the printer.

Incorrect or missing colors

Try one or more of these solutions:

- ❑ Run the Head Cleaning utility. If colors are still incorrect or missing, replace the color ink cartridge. If the problem persists, replace the black ink cartridge. See “Replacing an Ink Cartridge” on page 70 for details.

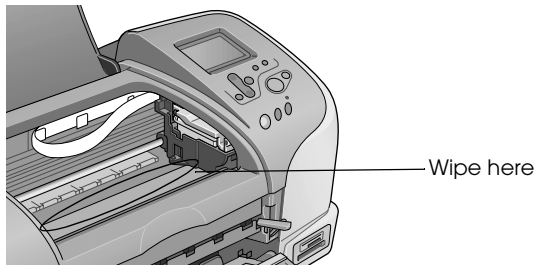
- ❑ Make sure that you are not using an ink cartridge with an expired date printed on the cartridge carton. Also, if you have not used the printer for a long time, replace with new ink cartridges. See “Replacing an Ink Cartridge” on page 70.

Blurry or smeared printout

Try one or more of these solutions:

- ❑ Make sure that the printer is on a flat, stable surface that extends beyond the printer base in all directions. The printer will not operate properly if it is tilted.
- ❑ Make sure that your paper is dry and that the printable side is facing up. Also, make sure that you are using an acceptable paper type. See “Paper” on page 116 for specifications.
- ❑ If the paper is curled toward the printable side, flatten it or curl it slightly in the opposite direction.
- ❑ Set the adjust lever to the position, and make sure the Media Type setting in the LCD panel is correct.
- ❑ Remove each sheet from the output tray as it is printed, especially if you are using transparencies.
- ❑ If you are printing on glossy media, place a support sheet (or a sheet of plain paper) beneath the stack, or load only one sheet at a time.
- ❑ When printing on thick media, set the adjust lever to the position.
- ❑ Run the Head Cleaning utility.

- ❑ Load and eject dry paper several times. If the problem persists, ink may have leaked inside the printer, so wipe the inside of the printer with a soft, clean cloth.



Warning:

Be careful not to touch the gears or rollers inside the printer.



Caution:

Be careful not to wipe grease on the metal parts under the print head path.

Printout Problems Not Related to Print Quality

If one of the following problems has occurred, try the solutions listed for the problem.

- ❑ Blank pages print
- ❑ Printout has smears on the bottom edge
- ❑ Printing is too slow

Blank pages print

- ❑ Run the Head Cleaning utility to clear any clogged nozzles. “Cleaning the Print Head” on page 76.

Printout has smears on the bottom edge

- ❑ If the paper is curled toward the printable side, flatten it or curl it slightly in the opposite direction.
- ❑ Set the adjust lever to the position.

Printing is too slow

- ❑ Make sure that the Media Type setting in the LCD panel is correct.

Paper Does Not Feed Correctly

If one of the following problems has occurred, try the solution(s) listed for that problem.

- ❑ Paper does not feed
- ❑ Multiple pages feed
- ❑ The paper jams
- ❑ Paper is not ejected fully or is wrinkled

Paper does not feed

Remove the stack of paper and make sure of the following:

- ❑ The paper is not curled or creased.
- ❑ The paper is not too old. See the instructions that came with the paper for more information.
- ❑ The paper is not loaded higher than the arrow on the left edge guide.
- ❑ Paper is not jammed inside the printer. If it is, remove the jammed paper.
- ❑ The black and/or color ink cartridges are not empty. If one is, replace the appropriate cartridge. To determine which cartridge is empty, see “Replacing an Ink Cartridge” on page 70.

Load the paper again. Make sure that you follow any special loading instructions that came with your paper. Also see “Media Types” on page 112.



Multiple pages feed

- ❑ For the users directly printing from memory card, do not select A4, 100 × 150 mm L or 2L sheet paper for the Paper Size setting when roll paper is loaded in the sheet feeder. Doing so causes unnecessary paper to be fed after each print job. If you have already started printing, press the CANCEL button. Wait until the printer stops printing and feeding paper. Cut off the paper at the back of the printer, then turn off the printer. The remaining paper is ejected.
- ❑ Make sure that the paper stack fits under the arrow mark located on the inside surface on the left edge guide.

- ❑ Make sure that the left edge guide is snug to the left edge of the paper.
- ❑ Make sure that the paper is not curled or folded. If so, flatten it or curl it slightly toward the opposite side before loading.
- ❑ Make sure that the position of the adjust lever is appropriate for the media type. When printing on media of normal thickness, set the adjust lever to the position. When printing on envelopes and thick media, set the position to .
- ❑ Remove the stack of paper and make sure that the paper is not too thin. See “Paper” on page 116 for specifications. Fan the edges of the stack to separate the sheets, then reload the paper.

Paper jams

For a sheet paper jam, turn the printer off, open the printer cover, remove all of the paper inside including any torn pieces, close the printer cover, turn the printer on, and then reload the paper in the sheet feeder.

For a roll paper jam, hold down the  roll paper button for about 3 seconds to feed the paper in reverse, hold down the  roll paper button for about 3 seconds to feed the paper in reverse again, and then roll up the then roll paper.

If the error does not clear, turn the printer off, open the printer cover, gently remove the roll paper backward, and then close the printer cover.

Note:

If you cannot remove a foreign object easily by yourself, do not use force and do not disassemble the printer. Call your dealer for assistance.

If your paper jams frequently, make sure of the following:

- The paper is smooth, not curled or wrinkled.
- The printable side of the paper is face up in the sheet feeder.
- The paper stack was fanned before loading.
- The paper is not loaded above the arrow on the left edge guide.
- The number of sheets in the paper stack does not exceed the limit specified for that media.
- The left edge guide is adjusted to fit your paper.
- The printer is on a flat, stable surface that extends beyond the printer base in all directions. The printer will not operate properly if it is tilted.

Paper improperly loaded

If you have loaded the paper too far into the printer, the printer cannot feed the paper correctly. Turn the printer off and gently remove the paper. Then turn the printer on and reload the paper properly.

Paper is not ejected fully or is wrinkled

Try one or more of these solutions:

- If the paper does not eject fully, press the ⏻ maintenance button, then open the printer cover and remove the paper. Also, check the Paper Size setting in the Control Panel.

- ❑ If the paper is wrinkled when it comes out, it may be damp or too thin. Load a new stack.

Note:

Store any unused paper in its original packaging in a dry area. See “Paper” on page 116 for specifications.

Printer Does Not Print

If the printer does not print, check and see if one of the following error indications is displayed, then try the solutions listed.

- ❑ LCD panel is off.
- ❑ Only the LCD panel is on
- ❑ The ⚠ maintenance light is flashing or on
- ❑ One of the ink out lights is flashing or on
- ❑ Ink out lights are on and the other lights are flashing

LCD panel is off

Try one or more of these solutions:

- ❑ Press the ⏻ power button to make sure that the printer is on.
- ❑ Turn off the printer and make sure that the power cord is securely plugged in.
- ❑ Make sure that your outlet works and is not controlled by a wall switch or timer.

Only the LCD panel is on

Try one or more of these solutions:

- Make sure that there is no packing material in the printer.
- If the printer sounds like it is trying to print, but is unable to, run the Head Cleaning utility.

If this does not work, replace the ink cartridges. See “Replacing an Ink Cartridge” on page 70 for instructions.

LCD panel displays a warning or error message

If the LCD panel displays a warning or error message, follow the instructions. See “Error/Warning Display” on page 83 for the explanation of warnings and error messages.



Lights came on and then went out

The printer’s voltage may not match the outlet rating. Turn off the printer and unplug it immediately, then check the printer labels.

If the voltage does not match, DO NOT PLUG YOUR PRINTER BACK IN. Contact your dealer.

Maintenance light is flashing or on

Try one or more of these solutions:

- If the  maintenance light is on and paper is jammed in the printer, remove the paper from the printer.
- If the  maintenance light is on and no paper is loaded, load more paper in the sheet feeder.

- ❑ If the Δ maintenance light is flashing, ink is low. Obtain a replacement cartridge of the appropriate type. To determine which cartridge is low, see “Replacing an Ink Cartridge” on page 70.
- ❑ If the Δ maintenance light is on and ink is out, replace the appropriate ink cartridge. To determine which ink cartridge is empty, see “Replacing an Ink Cartridge” on page 70.

Canceling Printing

If you encounter problems while printing, you may need to cancel printing. To stop printing in progress, press **CANCEL** button. The printer will cancel all print jobs and stop printing, and eject any pages which is printing. Depending on the printer's status, printing may not stop immediately.

Customer Support

Technical Support Web Site

EPSON's Technical Support Web Site provides help with problems that cannot be solved using the troubleshooting information in your printer documentation. If you have a Web browser and can connect to the Internet, access that site at:

<http://support.epson.net/StylusPhoto925/>

Contacting Customer Support

If your EPSON product is not operating properly and you cannot solve the problem using the troubleshooting information in your product documentation, contact customer support services for assistance. If customer support for your area is not listed below, contact the dealer where you purchased your product.

Customer support will be able to help you much more quickly if you give them the following information:

- Product serial number
(The serial number label is usually on the back of the product.)
- Product model
- Product software version
(Click About, Version Info, or similar button in the product software.)
- Brand and model of your computer
- Your computer operating system name and version

- ❑ Names and versions of the software applications you normally use with your product

For users in the United Kingdom and the Republic of Ireland

<http://www.epson.co.uk>

Visit our Internet home page for a full list of support and warranty services including:

- ❑ Register your product on-line
- ❑ Free access to the latest EPSON software drivers
- ❑ Easy access to frequently asked questions
- ❑ Interactive web based support tool to help you quickly resolve support issues
- ❑ Chat directly with a support technician on-line
- ❑ Email Technical Support

Support Via Telephone

UK 08705 133 640

The Republic of Ireland 01 679 9016

Pre-Sales Enquiries, Literature Requests and Nearest Dealer

Home Page: <http://www.epson.co.uk>

Email: info@epson.co.uk

Telephone: UK 0800 220 546
The Republic of Ireland 1 800 409 132

Fax: UK 01442 227271
The Republic of Ireland 00 44 1442 227 271

For users in the Middle East

Some of these services may be available in English only.

<http://www.epson.com>

Select your country from our Internet home page for a full list of support and warranty services including:

- Register your product on-line
- Free access to the latest EPSON software drivers
- Easy access to frequently asked questions
- Interactive web based support tool to help you quickly resolve support issues

- Chat directly with a support technician on-line
- Email Technical Support

Technical Support Via Email and Telephone

Email: epson_support@compubase.co.ae

Telephone: +971 4 351 7777

Fax: +971 4 351 6617

Pre-Sales Enquiries, Literature Requests and Nearest Dealer

Select your country from our Internet home page at
<http://www.epson.com>.

For users in Scandinavia

Some of these services may be available in English only.

<http://www.epson.com>

Select your country from our Internet home page for a full list of support and warranty services including:

- Register your product on-line
- Free access to the latest EPSON software drivers
- Easy access to frequently asked questions
- Interactive web based support tool to help you quickly resolve support issues
- Chat directly with a support technician on-line

❑ Email Technical Support

Support Via Telephone

Denmark	80 88 11 27
Finland	0800 523 010
Norway	800 11 828
Sweden	08 445 12 58

Pre-Sales Enquiries Literature Requests and Nearest Dealer

Denmark	Home Page:	http://www.epson.dk
	Telephone:	38 48 71 37
Finland	Home Page:	http://www.epson.fi
	Telephone:	0981 710 083
Norway	Home Page:	http://www.epson.no
	Telephone:	231 62 124
Sweden	Home Page:	http://www.epson.se
	Telephone:	08 519 92 082

For users in South Africa

Some of these services may be available in English only.

<http://www.epson.co.za>

Visit our Internet home page for a full list of support and warranty services including:

- Register your product on-line
- Free access to the latest EPSON software drivers
- Easy access to frequently asked questions
- Interactive web based support tool to help you quickly resolve support issues
- Chat directly with a support technician on-line
- Email Technical Support

Support Via Telephone

Telephone: (011) 444-5223 or 0800 600 578

Pre-Sales Enquiries Literature Requests and Nearest Dealer

Home Page: <http://www.epson.co.za>

Telephone: (011) 448-2736 or 0800 005 956

For users in Australia

EPSON Australia wishes to provide you with a high level of customer service. In addition to your product documentation, we provide the following sources for obtaining information:

Your Dealer

Don't forget that your dealer can often help identify and resolve problems. The dealer should always be the first call for advise on problems; they can often solve problems quickly and easily as well as give advise on the next step to take.

Internet URL <http://www.epson.com.au>

Access the EPSON Australia World Wide Web pages. Worth taking your modem here for the occasional surf! The site provides a download area for drivers, EPSON contact points, new product information and technical support (e-mail).

EPSON Faxback Service

EPSON Faxback service will fax you the latest specifications for most EPSON products offered in Australia. Phone (02) 9903 9075 and the system will guide you through a number of choices before faxing the information to your fax machine.

EPSON Helpdesk

EPSON Helpdesk is provided as a final backup to make sure our clients have access to advise. Operators on the Helpdesk can aid you in installing, configuring and operating your EPSON product. Our Pre-sales Helpdesk staff can provide literature on new EPSON products and advise where the nearest dealer or service agent is located. Many types of queries are answered here.

The Helpdesk numbers are:

Phone:	1300 361 054
Fax:	(02) 9903 9189

We encourage you to have all the relevant information on hand when you ring. The more information you prepare, the faster we can help solve the problem. This information includes your EPSON product documentation, type of computer, operating system, application programs, and any information you feel is required.

For users in Singapore

Sources of information, support, and services available from Epson Singapore are:

World Wide Web (<http://www.epson.com.sg>)

Information on product specifications, drivers for download, Frequently Asked Questions (FAQ), Sales Enquiries, and Technical Support via e-mail are available.

Epson HelpDesk (Phone: (65) 6586 3111)

Our HelpDesk team can help you with the following over the phone:

- Sales enquiries and product information
- Product usage questions or problem
- Enquiries on repair service and warranty

For users in Thailand

Contact for information, support, and services are:

World Wide Web (<http://www.epson.co.th>)

Information on product specifications, drivers for download, Frequently Asked Questions (FAQ), and e-mail are available.

Epson Hotline (Phone: (66)2-670-0333)

Our Hotline team can help you with the following over the phone:

- Sales enquiries and product information
- Product usage questions or problem
- Enquiries on repair service and warranty

For users in Indonesia

Contacts for information, support, and services are:

World Wide Web (<http://www.epson.co.id>)

- ❑ Information on product specifications, drivers for download
- ❑ Frequently Asked Questions (FAQ), Sales Enquiries, questions through e-mail

Epson Hotline

- ❑ Sales enquiries and product information
- ❑ Technical support
 - Phone (62) 21-572 4350
 - Fax (62) 21-572 4357

EPSON Support Center

Jakarta	Wisma Bisnis Indonesia 3rd floor Jl. Letjen S.Parman Kav. 12, Slipi-Jakarta Phone/Fax: (62) 21-5357159
Bandung	Lippo Center 8th floor Jl. Gatot Subroto No.2 Bandung Phone/Fax: (62) 22-7303766
Surabaya	Gedung Koko Perdana 3rd floor Jl. Jend. Basuki RakhmatNo. 105-107 Surabaya Phone/Fax: (62) 31-5458562
Yogyakarta	Hotel Natour Garuda Jl. Malioboro No. 60 Yogyakarta Phone: (62) 274-566353/22-143

For users in Hong Kong

To obtain technical support as well as other after-sales services, users are welcome to contact EPSON Hong Kong Limited.

Internet Home Page

EPSON Hong Kong has established a local home page in both Chinese and English on the Internet to provide users with the following information:

- ❑ Product information
- ❑ Answers to Frequently Asked Questions (FAQs)
- ❑ Latest versions of EPSON product drivers

Users can access our World Wide Web home page at:

<http://www.epson.com.hk>

Electronic Bulletin Board System

An electronic bulletin board system (BBS) is also available to obtain product information and the latest versions of product drivers. You can log on to the following number for the BBS service:

BBS: (852) 2827-4244

Technical Support Hotline

You can also contact our technical staff at the following telephone and fax numbers:

Phone: (852) 2585-4399

Fax: (852) 2827-4383

For users in Malaysia

Contacts for information, support, and services are:

World Wide Web (<http://www.epson.com.my>)

- Information on product specifications, drivers for download
- Frequently Asked Questions (FAQ), Sales Enquiries, questions through e-mail

Epson Trading (M) SDN. BHD

Head Office.

Phone: 603-56288288

Fax: 603-56212088

Epson Helpdesk

- Sales enquiries and product information (Infoline)

Phone: 603-56288222

- Enquiries on repair services & warranty, product usage and technical support (Techline)

Phone: 603-56288333

For users in India

Contacts for information, support, and services are:

World Wide Web (<http://www.epson.co.in>)

Information on product specifications, drivers for download, Frequently Asked Questions (FAQ), Products Enquiry, and Technical Query are available.

Epson India Head Office - Bangalore:

Phone: 5321 266-70

Fax: 5581799/5321095

Epson India Regional Offices:

Mumbai	Phone: 8261516-17 Fax: 8257287
Delhi	Phone: 6447201-06 Fax: 6447205
Chennai	Phone: 8203940/41 Fax: 8272463
Kolkata	Phone: 2871355/56 Fax: 2871357
Hyderabad	Phone: 6329335/36
Cochin	Phone: 361638/362677 Fax: 352940
Pune	Phone: 4335460-ext 214 Fax: 4330881
Ahmedabad	Phone: 6407176/77

Help Desk

Nine City Help Line -9622 037766, available at Vadadora, Bangalore, Chennai, Hyderabad, Cochin, Mumbai, Pune, Delhi and Kolkata.

For users in the Philippines

To obtain technical support as well as other after sales services, users are welcome to contact the EPSON Philippines Corporation at the telephone and fax numbers and e-mail address below:

Phone: (63) 2-813-6567

Fax: (63) 2-813-6545

E-mail: customersupport@epc.epson.com.ph

World Wide Web (<http://www.epson.com.ph>)

Information on product specifications, drivers for download, Frequently Asked Questions (FAQ), and E-mail Enquiries are available.

Epson Helpdesk (Phone: (63) 2-813-6567)

Our Hotline team can help you with the following over the phone:

- Sales enquiries and product information
- Product usage questions or problems
- Enquiries on repair service and warranty

Options and Consumable Products

Options

The following options are available for your printer.

Interface cables

EPSON supplies the following interface cable for your printer. However, you can use any interface cables that meet these specifications. See your computer manual for any additional requirements.

USB Interface Cable (shielded) C83623* from Series A 4-pin (computer) to series B 4-pin (printer).

Note:

- ❑ *The asterisk (*) is a substitute for the last digit of the product number, which varies by location.*
- ❑ *Depending on your geographic location, this cable may not be supplied.*



Caution:

Use only interface cables which meet the specifications listed above. Using other cables not covered by EPSON warranties may cause the printer to malfunction.

Preview Monitor Black version

When printing directly from a memory card, the Preview Monitor Black version C86000* lets you easily find photos on the memory card. This monitor displays the photo on the memory card settings on the LCD panel.



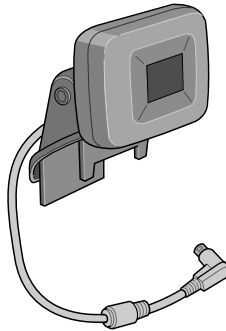
Caution:

Be sure to turn off your printer and unplug the printer's power cord before attaching or removing the Preview Monitor. Failure to do so can damage the Preview Monitor.

Note:

- ❑ The asterisk (*) is a substitute for the last digit of the product number, which varies by location.

- ❑ To adjust the tilt of the Preview Monitor, loosen the knob on the right side of the Preview Monitor.



Consumable Products

The following ink cartridges and EPSON special media are available for your printer.

Ink cartridges

You can use the following cartridges with your printer:

Type of ink	Product numbers of ink
Black ink cartridge	T026
Color ink cartridge	T027

Note:

The product numbers of ink cartridges may vary by location.

Media Types

EPSON offers specially designed media for ink jet printers to meet most high-quality printing needs.

Note:

For the latest information on media available in your area, contact EPSON customer support web site. See “Contacting Customer Support” on page 97 for details.

Plain Paper

Product Name	Uses	Finish	Serial Number
EPSON Premium Ink Jet Plain Paper (A4)	Reports, memos, newsletters and homework.	Matte	S041214
EPSON Bright White Ink Jet Paper (A4)	Reports, memos, newsletters and homework.	Matte	S041442

Iron-On

Product Name	Uses	Finish	Serial Number
EPSON Iron-On Cool Peel Transfer Paper (A4)	Transfer photos or graphics onto fabric	Matte	S041154

Matte Paper-Heavyweight

Product Name	Uses	Finish	Serial Number
EPSON Matte Paper-Heavyweight (A4)	Enlargements and framing of cherished photos	Matte	S041256 S041258 S041259

Photo Paper

Product Name	Uses	Finish	Serial Number
EPSON Photo Paper (A4)	Reprints and everyday photos	Glossy	S041140
EPSON Photo Paper (100 × 150 mm)	Reprints and everyday photos	Glossy	S041255
EPSON Photo Paper (89 mm × 7 m)	Panoramic prints and customized cards	Glossy	S041281
EPSON Photo Paper (100 mm × 8 m)	Panoramic prints and customized cards	Glossy	S041279
EPSON Photo Paper (210 mm × 10 m)	Panoramic prints and customized cards	Glossy	S041280
EPSON Photo Paper Cards (A4)	8 pre cut business sized cards on A4 photo finish card. For one off run of business cards or alternative business cards or passes.	Glossy	S041177

Preimum Glossy Photo Paper

Product Name	Uses	Finish	Serial Number
EPSON Premium Glossy Photo Paper (A4)	Enlargements and framing of cherished photos	High Gloss	S041287 S041297 S041285
EPSON Premium Glossy Photo Paper (100 mm x 8 m)	Digital photo enlargements	High Gloss	S041302
EPSON Premium Glossy Photo Paper (127 mm x 8 m)	Digital photo enlargements	High Gloss	S041474
EPSON Premium Glossy Photo Paper (210 mm x 10 m)	Digital photo enlargements	High Gloss	S041376 S041377
EPSON Premium Semigloss Photo Paper (A4)	Create brilliant pictures	Semigloss	S041332
EPSON Premium Semigloss Photo Paper (100 mm x 8 m)	Digital photo enlargements	Semigloss	S041330

ColorLife Photo Paper

Product Name	Uses	Finish	Serial Number
EPSON ColorLife Photo Paper (A4)	Long lasting enlargements and reprints	Semigloss	S041560

Photo Quality Glossy Film

Product Name	Uses	Finish	Serial Number
EPSON Photo Stickers 16 (A6)	Create stickers using photos and graphics	Glossy	S041 144

Note:

The availability of special media varies by location. For the latest information on media available in your area, contact EPSON customer services. See "Contacting Customer Support" on page 97.

Precautions on paper storage

- Store paper flat where it is not exposed to high temperature, high humidity, or direct sunlight.
- Do not let the paper get wet.
- Keep unused paper in its original packaging and store it in a cool, dry place to preserve quality.

Printer Specifications

Printing

Printing method	On-demand ink jet
Nozzle configuration	Monochrome (black) 48 nozzles Color (cyan, magenta, yellow, light cyan, light magenta) 240 nozzles (48 × 5 colors)
Print direction	Bidirectional with logic seeking
Control code	ESC/P Raster EPSON Remote
Input buffer	32 KB

Paper

Note:

Since the quality of any particular brand or type of paper may be changed by the manufacturer at any time, EPSON cannot attest to the quality of any non-EPSON brand or type of paper. Always test samples of paper stock before purchasing large quantities or printing large jobs.

Single sheets:

Size A4 (210 mm × 297 mm)

Paper types Plain bond paper, special paper distributed by EPSON

Thickness 0.08 mm to 0.11 mm (0.003 to 0.004 inch)
(for plain bond paper)

Weight 64 g/m² (17 lb) to 90 g/m² (24 lb)
(for plain
bond paper)

Iron-On Cool Peel Transfer Paper:

Size A4 (210 mm × 297 mm)

Paper types Special paper distributed by EPSON

Matte Paper-Heavyweight:

Size A4 (210 mm × 297 mm)

Paper types Special paper distributed by EPSON

Photo Paper:

Size A4 (210 mm × 297 mm)

100 mm × 150 mm

89 mm × 7 m

100 mm × 8 m

210 mm × 10 m

Paper types Special paper distributed by EPSON

Premium Glossy Photo Paper:

Size A4 (210 mm × 297 mm)

100 mm × 8 m

127 mm × 8 m

210 mm × 10 m

Paper types Special paper distributed by EPSON

Premium Semigloss Photo Paper:

Size A4 (210 mm × 297 mm)
 100 mm × 8 m

Paper types Special paper distributed by EPSON

ColorLife Photo Paper:

Size A4 (210 mm × 297 mm)

Paper types Special paper distributed by EPSON

Photo Stickers:

Size A6 (105 mm × 148 mm) with 16 frames

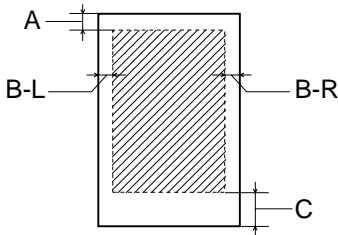
Paper types Special paper distributed by EPSON

Note:

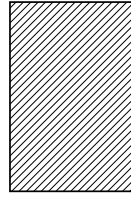
- ❑ *Poor quality paper may reduce print quality and cause paper jams or other problems. If you encounter problems, switch to a higher grade of paper.*
- ❑ *Do not load curled or folded paper.*
- ❑ *Use paper under normal conditions:
Temperature 15 to 25° C (59 to 77° F)
Humidity 40 to 60% RH*

Single sheets

Normal



No Margins**



Diagonal lines show printable area.

- A: The minimum top margin is 3.0 mm (0.12").
 - B-L: The minimum left margin is 3.0 mm (0.12").
 - B-R: The minimum right margin is as follows:
3.0 mm (0.12") for single sheets.
 - C: The minimum bottom margin is 14.0 mm (0.55").
 - **:
- When printing with the No Margins feature, print quality may decline in the top and bottom areas of the printout, or the area may be smeared.

Note:

Always load paper into the sheet feeder short edge first. Load envelopes flap edge first with the flap side down.

Ink Cartridges

Black ink cartridge (T026)

Color	Black
Print capacity*	540 pages (A4, text at 360 dpi)
Cartridge life	2 years from production date (within 6 months after opening package, at 25°C (77°F))
Temperature	Storage: -20 to 40°C (-4 to 104°F) 1 month at 40°C (104°F) Transit: -30 to 60°C (-22 to 140°F) 1 month at 40°C (104°F) 120 hours at 60°C (140°F) Freezing:** -16°C (3.2°F)
Dimensions	20.1 mm (W) × 66.85 mm (D) × 38.5 mm (H)

Color ink cartridge (T027)

Color	Cyan, Magenta, Yellow, Light cyan and Light magenta
Print capacity*	220 pages (A4, 360 dpi, 5% duty each color)
Cartridge life	2 years from production date (within 6 months of opening the package at 25°C (77°F))
Temperature	Storage: -20 to 40°C (-4 to 104°F) 1 month at 40°C (104°F) Transit: -30 to 60°C (-22 to 140°F) 1 month at 40°C (104°F) 120 hours at 60°C (140°F) Freezing:** -18°C (-0.4°F)
Dimensions	49.1 mm (W) × 66.85 mm (D) × 38.5 mm (H)

* The figure given is based upon continuous printing after ink replacement. The actual print capacity may vary, depending on how often you use the print head cleaning function and how often you turn the printer on.

** Ink thaws and is usable after approximately 3 hours at 25°C (77°F).

**Caution:**

- ❑ *EPSON recommends the use of original EPSON ink cartridges only. Products not manufactured by EPSON may cause damage to your printer not covered by EPSON's warranties.*

- ❑ *Do not use an ink cartridge if the date on the package has expired.*

- ❑ *Do not refill the ink cartridge. The printer calculates the amount of ink remaining using an IC chip on the ink cartridge, so even if the cartridge is refilled, the IC chip will report that it is empty.*

Mechanical

Paper feed method	Friction
Paper path	Sheet feeder, rear entry
Sheet feeder capacity	About 100 sheets at 64 g/m ² (17 lb) paper
Dimensions	Storage Width: 492 mm (19.4 inches) Depth: 290 mm (11.4 inches) Height: 228 mm (9 inches)
	Printing Width: 492 mm (19.4 inches) Depth: 595 mm (23.4 inches) Height: 310 mm (12.2 inches)
Weight	6.4 kg (14.1 lb) without the ink cartridges

Electrical

	120 V Model	220-240 V Model
Input voltage range	99 to 132 V	198 to 264 V
Rated frequency range	50 to 60 Hz	
Input frequency range	49.5 to 60.5 Hz	
Rated current	0.45 A (Max. 0.6 A)	0.25 A (Max. 0.3 A)
Power consumption	Approx. 15 W (ISO10561 Letter Pattern) Approx. 7 W in standby mode	

Note:

Check the label on the back of the printer for the voltage of your printer.

Environmental

Temperature	Operation: 10 to 35°C (50 to 95°F) Storage: -20 to 40°C (-4 to 104°F) 1 month at 40°C (104°F) Transit: * -20 to 60°C (-4 to 140°F) 120 hours at 60°C (140°F)
Humidity	Operation: 20 to 80% RH Storage: *, ** 5 to 85% RH

* Stored in a shipping container

** Without condensation

Built-in card slot

Slot	CF Type II card slot	Compatible with "CF+ and CompactFlash Specification 1.4"
	SmartMedia card slot	Compatible with "SmartMedia Standard 2000"
	Memory Stick card slot	Compatible with "Memory Stick Standard version 1.3"
Supported memory card	CompactFlash (which support I/O mode access) SmartMedia (Maximum capacity is 128 MB) Memory Stick MagicGate Memory Stick Microdrive	
Supported voltage	5 v*, 3.3 v/5 v, 3.3 v Maximum current is 500 mA	

* SmartMedia 5v is not supported.

External Storage Devices

Connectivity	Universal Serial Bus* Bit rate: 12 Mbps (Full speed device) Connector type: USB Series A Recommended cable length: 2 meters
Power supply	Maximum current is 500 mA.

* Not all USB devices are supported. Contact your regional customer support for details.

Standards and Approvals

U.S. model:

Safety	UL 1950 CSA C22.2 No.950
EMI	FCC Part 15 Subpart B Class B CSA C108.8 Class B

European model:

Low Voltage Directive 73/23/EEC	EN 60950
EMC Directive 89/336/EEC	EN 55022 Class B EN 55024 EN 61000-3-2 EN 61000-3-3

Australian model:

EMI	AS/NZS 3548 Class B
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EPSON OVERSEAS MARKETING LOCATIONS

Epson America, Inc.

3840 Kilroy Airport Way
Long Beach, CA 90806
Phone: (562) 981-3840
Fax: (562) 290-5220

EPSON UK LTD.

Campus 100, Maylands Avenue,
Hemel Hempstead, Herts,
HP2 7TJ, U.K.
Phone: (+44) 01442 261144
Fax: (+44) 01442 227227

EPSON DEUTSCHLAND GmbH

Zülpicher Straße 6,
40549 Düsseldorf Germany
Phone: (0211) 56030
Fax: (0211) 5047787

EPSON FRANCE S.A.

68 bis, rue Marjolin
92300, Levallois-Perret, France
Phone: 33.1.41.86.26.56
Telex: 610657

EPSON AUSTRALIA PTY. LTD.

70 GIBBES STREET,
CHATSWOOD 2067 NSW.
Phone: 2-9903-9000
Fax: 2-9903-9177

EPSON SINGAPORE PTE. LTD.

No. 1 Temasek Avenue #36-00
Millenia Tower, Singapore 039192
Phone: (065) 633 77 911
Fax: (065) 633 41 185

EPSON HONG KONG LTD.

Rooms 4706-10, 47/F,
China Resources Bldg.,
26 Harbour Road, Wanchai, Hong Kong
Phone: 2585-4300
Fax: 2827-7083

EPSON TAIWAN TECHNOLOGY & TRADING LTD.

10F, No. 287 Nanking E. Road, Sec. 3,
Taipei, Taiwan,
Phone: (02) 2717-7360
Fax: (02) 2712-9164

EPSON ITALIA S.p.A.

V.le F.lli Casiraghi 427
20099 Sesto S.Giovanni
MI, Italy
Phone: +3902262331
Fax: +39022440750

EPSON IBERICA S.A.

Av. de Roma, 18-26
08290 Cerdanyola del Valles
Barcelona, Spain
Phone: 582. 15.00
Fax: 582. 15.55

**SEIKO EPSON CORPORATION
(Hirooka Office)**

80 Harashinden, Hirooka
Shiojiri-shi, Nagano-ken
399-0785 Japan

EPSON PORTUGAL, S.A.

R. do Progresso, 471, 1º Perafita
4460 Matosinhos, Portugal
Phone: (02) 996 14 02
Fax: (02) 996 14 11

EPSON

Color Ink Jet Printer



EPSON STYLUS™ PHOTO 925

User's Guide