

Administrator's Guide

Contents

Copyright and Trademarks

About this Manual

Marks and Symbols.	5
Artworks.	5
Operating System References.	5
Notices.	6

Introduction

SSL/TLS Communication.	7
Controlling Protocols.	7
Encryption of IP Communication and Connection to an Authentication Network.	8
Configuration of Scan and Fax Destination.	8
User Features Restriction and the Administrator Password.	9

Using Network Configuration Software

About Web Config.	10
Accessing Web Config.	11
About EpsonNet Config.	12
Using EpsonNet Config – Windows.	13
Installing EpsonNet Config – Windows.	13
Running EpsonNet Config - Windows.	13
Uninstalling EpsonNet Config - Windows.	13
Using EpsonNet Config – Mac OS X.	13
Installing EpsonNet Config – Mac OS X.	13
Running EpsonNet Config - Mac OS X.	13
Uninstalling EpsonNet Config – Mac OS X.	13
Web Config and EpsonNet Config Feature Comparison.	14
Other Network Software.	15
About Epson Device Admin.	15
About EpsonNet Print (Windows Only).	15
About EpsonNet SetupManager.	15

Using the Printer in a Secure Network

Configuring SSL/TLS Communication.	16
Configuring Basic SSL/TLS Settings.	16
Configuring a Server Certificate for the Printer.	17
Controlling Protocols and Services.	18
Controlling protocols.	18

Controlling the Services.	19
Configuring IPsec/IP Filtering.	19
About IPsec/IP Filtering.	19
Configuring Default Policy.	20
Configuring Group Policy.	21
Configuration Examples of IPsec/IP Filtering.	25
Configuring a Certificate for IPsec/IP Filtering.	26
Using SNMPv3 Protocol.	27
Configuring SNMPv3.	27
Connecting the Printer to an IEEE802.1X Network.	28
Configuring an IEEE802.1X Network.	28
Configuring a Certificate for IEEE802.1X.	30
Checking IEEE802.1X Network Status.	30
Using a Digital Certificate.	31
About Digital Certification.	31
Obtaining and Importing a CA-signed Certificate.	32
Deleting a CA-signed Certificate.	35
Updating a Self-signed Certificate.	36

Configuring Scan and Fax Destination

Destination Setting Features.	38
Configuring Contacts.	38
Contacts Configuration Comparison.	38
Registering a Destination to Contacts.	39
Registering Destinations as a Group.	41
Using the LDAP Server.	42
Configuring the LDAP Server.	42
Configuring the LDAP Server Search Settings.	44
Checking the LDAP Server Connection.	45
Using an Email Server.	46
Configuring a Mail Server.	46
Checking a Mail Server Connection.	48

Restricting Available Features and Configuring the Administrator Password

User Features Restriction.	51
Configuring User Features.	51
Configuring the Administrator Password.	53

Solving Problems

Tips for Solving Problems.	55
------------------------------------	----

Contents

Problems Using Network Software.	55
Cannot Access Web Config.	55
Model name and/or IP address are not displayed on EpsonNet Config.	56
Problems Using Network Security Features.	56
Forgot a Pre-shared Key.	56
Cannot Communicate with IPsec Communication.	56
Cannot Communicate Suddenly.	57
Cannot Create the Secure IPP Printing Port.	58
Cannot Connect After Configuring IPsec/IP Filtering.	58
Cannot Access the Printer after Configuring IEEE802.1X.	58
Problems on Using a Digital Certificate.	58
Cannot Import a CA-signed Certificate.	58
Cannot Update a Self-Signed Certificate.	59
Cannot Create a CSR.	59
Warning Relating to a Digital Certificate Appears.	60
Delete a CA-signed Certificate by Mistake.	61
Printing Problems.	62
Printed Random Characters.	62

Appendix

Receiving Email Notifications When Events Occur.	63
About Email Notifications.	63
Configuring Email Notification.	63
Configuring a Network for the Printer Individually.	64
Configuring a Network Interface - Ethernet.	64
Configuring a Network Interface - Wi-Fi.	65
Configuring a Computer Connected to the Printer. .67	
Installing the Printer Driver - Windows.	67
Installing the Printer Driver - Mac OS X.	68
Connecting a Scanner to the Network.	68
Mapping an External Storage as a Network Drive.	70
Configuring to Share the Printer - Windows.	71
Sharing the Printer.	71
Installing Additional Drivers.	71
Using the Shared Printer.	71
Using the Shared Printer - Windows.	71
Using the Shared Printer - Mac OS X.	72

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About this Manual

Marks and Symbols

**Caution:**

Instructions that must be followed carefully to avoid bodily injury.

**Important:**

Instructions that must be observed to avoid damage to your equipment.

Note:

Instructions containing useful tips and restrictions on printer operation.

Related Information

➔ Clicking this icon takes you to related information.

Artworks

- ☐ Details of screen shots and illustrations may vary by model, but the instructions are the same.
- ☐ Screen shots are from Windows 7. Details may vary between OS versions.
- ☐ Some of the menu items in the screen shots may vary by model.

Operating System References

Windows

In this manual, terms such as "Windows 10", "Windows 8.1", "Windows 8", "Windows 7", "Windows Vista", "Windows XP", "Windows Server 2012 R2", "Windows Server 2012", "Windows Server 2008 R2", "Windows Server 2008", "Windows Server 2003 R2" and "Windows Server 2003" refer to the following operating systems. Additionally, "Windows" refers to all versions.

- ☐ Microsoft® Windows® 10 operating system
- ☐ Microsoft® Windows® 8.1 operating system
- ☐ Microsoft® Windows® 8 operating system
- ☐ Microsoft® Windows® 7 operating system
- ☐ Microsoft® Windows Vista® operating system
- ☐ Microsoft® Windows® XP operating system
- ☐ Microsoft® Windows® XP Professional x64 Edition operating system
- ☐ Microsoft® Windows Server® 2012 R2 operating system
- ☐ Microsoft® Windows Server® 2012 operating system

About this Manual

- ☐ Microsoft® Windows Server® 2008 R2 operating system
- ☐ Microsoft® Windows Server® 2008 operating system
- ☐ Microsoft® Windows Server® 2003 R2 operating system
- ☐ Microsoft® Windows Server® 2003 operating system

Mac OS X

In this manual, “Mac OS X v10.11.x” refers to OS X El Capitan“, Mac OS X v10.10.x” refers to OS X Yosemite, “Mac OS X v10.9.x” refers to OS X Mavericks, and “Mac OS X v10.8.x” refers to OS X Mountain Lion. Additionally, “Mac OS X” refers to “Mac OS X v10.11.x” , “Mac OS X v10.10.x” , “Mac OS X v10.9.x” , “Mac OS X v10.8.x” , “Mac OS X v10.7.x” , and “Mac OS X v10.6.8”.

Notices

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- ☐ All information in this manual is subject to change without notice.
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- ☐ Notwithstanding the preceding article, Epson cannot be held responsible for any effects resulting from the use of the product.
- ☐ Epson cannot be held responsible for any failures caused by the improper use of the product and the improper repair of the product by a third party.

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Introduction

This manual is the common manual for Epson ink jet printers and multifunction printers and this manual is for a system administrator who manages an office network. A system administrator means a person who is in charge of devices' configuration and authorization to access to a network for clients, printers, and computers. Detailed procedures may be left out depending on the topic and the glossary is not in this manual because this manual is for an administrator. Therefore knowledge about system of networks and computers is required to read.

There are two pieces of software to configure the printer's advanced network settings, Web Config and EpsonNet Config. In this manual, instructions for configuring each feature are basically from Web Config. For information on operations of EpsonNet Config, see the documentation or help of EpsonNet Config. Descriptions of the OS menu items are based on Windows 7 and Mac OS X 10.10.x.

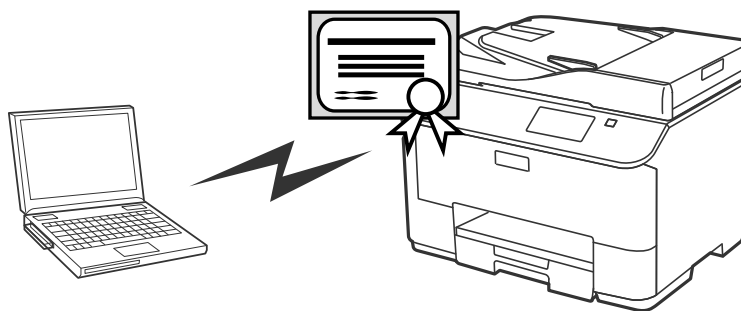
Note:

To configure the system administration features, the printer must be connected to a network. For more information on connecting the printer to a network, see the printer's documentation or the appendix in this manual.

Epson products support the following system administration functions. The available functions vary depending on the product. (Unavailable functions are not displayed on the printer's control panel or software settings screen.) See the documentation to confirm what functions are available for your product.

SSL/TLS Communication

You can set a server certificate for the printer and encrypt communications between the printer and a computer by an SSL/TLS (Secure Sockets Layer/Transport Layer Security) communication. Use this feature to avoid spoofing and unauthorized access to the printer.

**Related Information**

➔ [“Configuring SSL/TLS Communication” on page 16](#)

Controlling Protocols

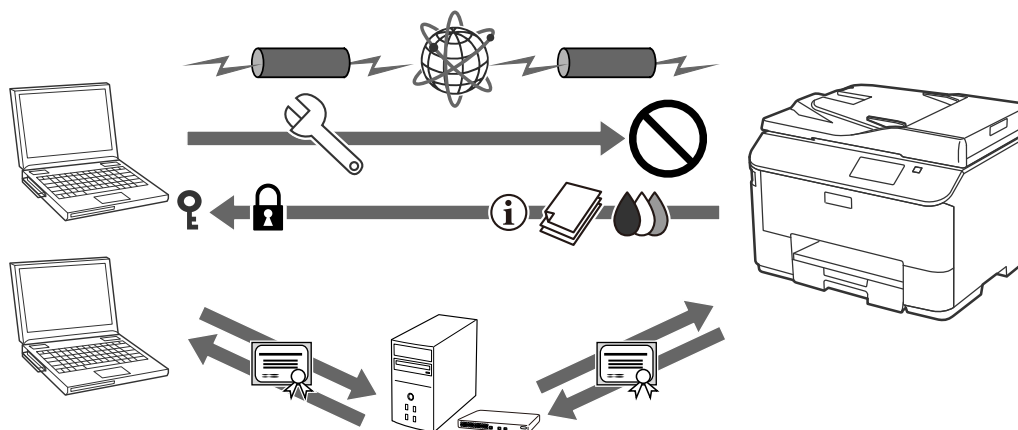
Multi-function printers use many different protocols to communicate during printing, scanning, and sending PC-Faxes. By adding permissions or restrictions to individual protocols, you can control the protocols and prevent security risks from occurring due to unintended use.

Related Information

➔ [“Controlling Protocols and Services” on page 18](#)

Encryption of IP Communication and Connection to an Authentication Network

You can encrypt communications and control access to the printer. If you want to avoid interception of communications and data tampering, use the **IPsec/IP Filtering** feature or the SNMPv3 protocol. If you want to authenticate access to the printer, use the IEEE802.1X feature.

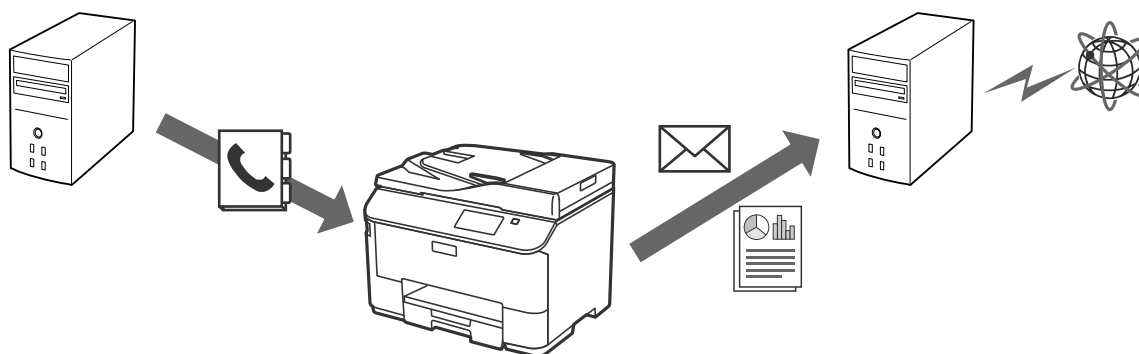


Related Information

- ➔ [“Configuring IPsec/IP Filtering” on page 19](#)
- ➔ [“Using SNMPv3 Protocol” on page 27](#)
- ➔ [“Connecting the Printer to an IEEE802.1X Network” on page 28](#)

Configuration of Scan and Fax Destination

You can use an LDAP server to choose a destination for scans and faxes. If you want to send scan and fax data by an email or avoid faxing errors, configure a mail server and an LDAP server.



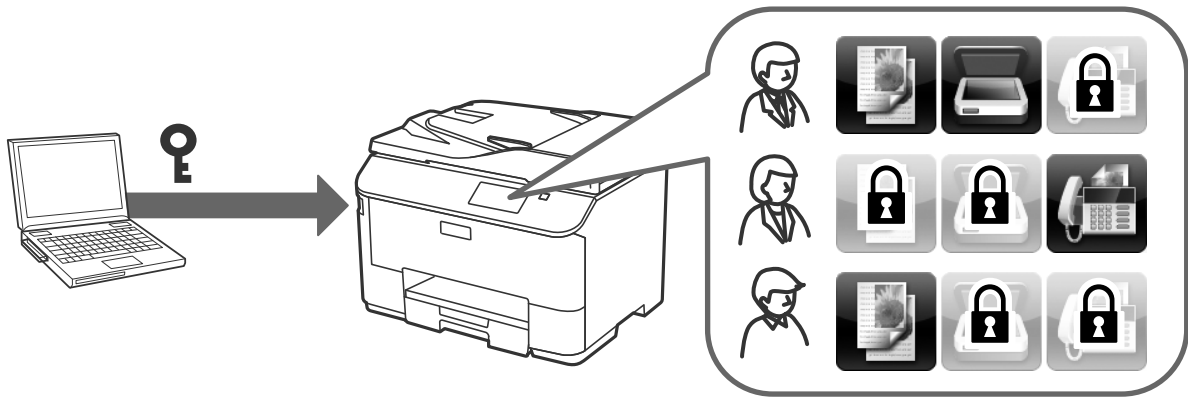
Related Information

- ➔ [“Using the LDAP Server” on page 42](#)
- ➔ [“Using an Email Server” on page 46](#)

User Features Restriction and the Administrator Password

You can restrict printer features on a per user basis. For example, User A can copy and scan, while User B can only fax.

When you set the administrator password, only an administrator can change the printer's settings. It is recommended that you set the administrator password to improve security.



Related Information

- ➔ [“User Features Restriction” on page 51](#)
- ➔ [“Configuring the Administrator Password” on page 53](#)

Using Network Configuration Software

About Web Config

Web Config is a browser-based application for configuring the printer's settings.

To access the printer's Web Config, you need to have first assigned an IP address to the printer.

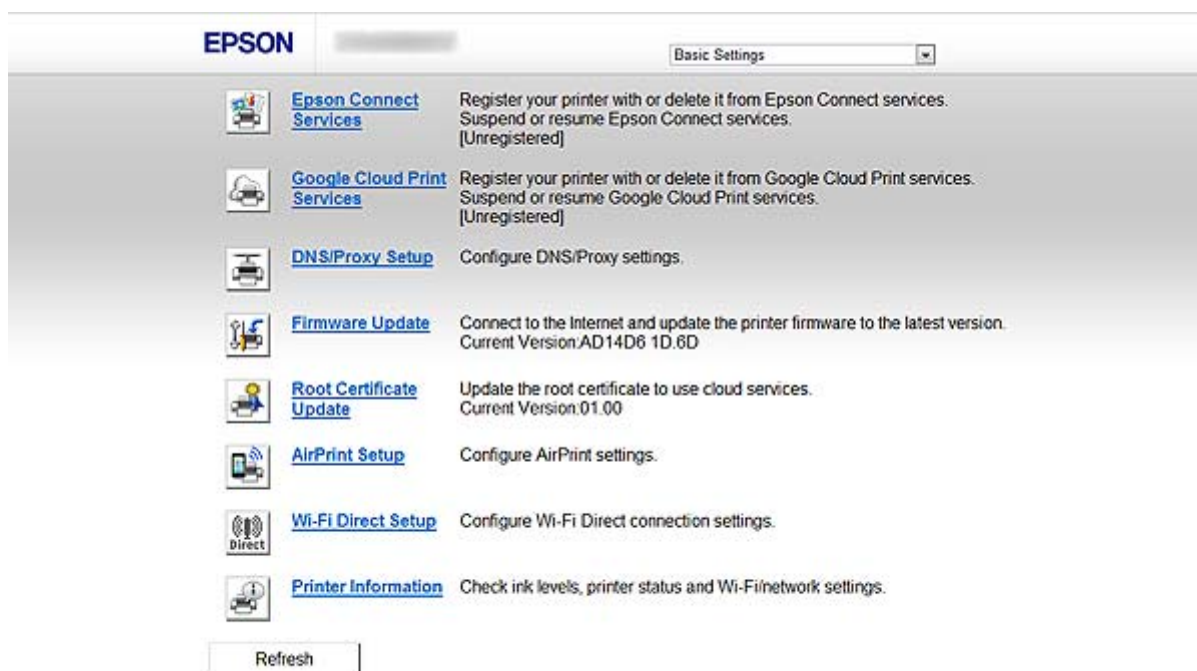
Note:

You can lock the settings by configuring the administrator password to the printer.

There are two setting pages as below.

❑ Basic Settings

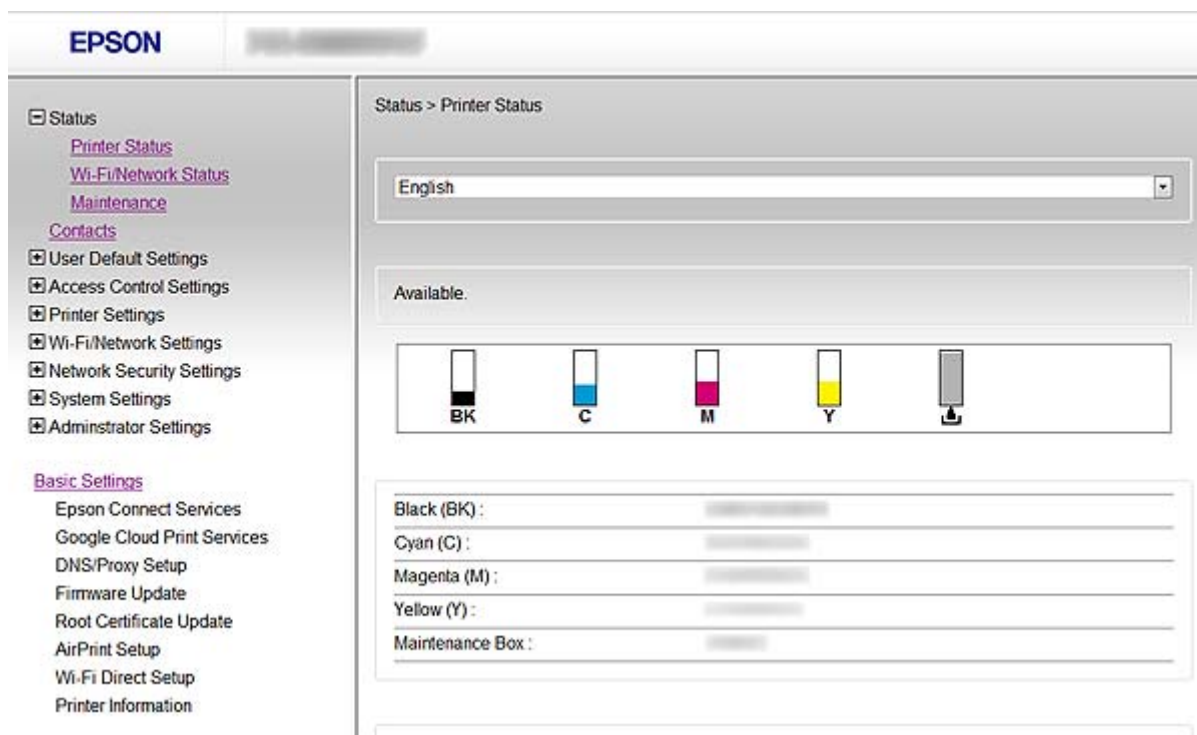
You can configure the basic settings for the printer.



Using Network Configuration Software

❑ Advanced Settings

You can configure the advanced settings for the printer. This page is mainly for an administrator.



Related Information

➔ [“Web Config and EpsonNet Config Feature Comparison” on page 14](#)

Accessing Web Config

Enter the printer's IP address into a web browser. JavaScript must be enabled. When accessing Web Config via HTTPS, a warning message will appear in the browser since a self-signed certificate, stored in the printer, is used.

❑ Accessing via HTTPS

IPv4: `https://<printer IP address>` (without the `<>`)

IPv6: `https://[printer IP address]/` (with the `[]`)

❑ Accessing via HTTP

IPv4: `http://<printer IP address>` (without the `<>`)

IPv6: `http://[printer IP address]/` (with the `[]`)

Using Network Configuration Software

Note:☐ *Examples*

IPv4:

<https://192.168.100.201/><http://192.168.100.201/>

IPv6:

[https://\[2001:db8::1000:1\]/](https://[2001:db8::1000:1]/)[http://\[2001:db8::1000:1\]/](http://[2001:db8::1000:1]/)

- ☐ If the printer name is registered with the DNS server, you can use the printer name instead of the printer's IP address.
- ☐ Not all menus are displayed when accessing Web Config via HTTP. To see all the menus, access Web Config via HTTPS.
- ☐ You can also access to Web Config from EpsonNet Config. Select the printer from the printer listed screen and click **Launch Browser**.

Related Information

- ➔ [“Web Config and EpsonNet Config Feature Comparison” on page 14](#)
- ➔ [“Configuring SSL/TLS Communication” on page 16](#)
- ➔ [“Using a Digital Certificate” on page 31](#)

About EpsonNet Config

EpsonNet Config allows the administrator to configure the printer's network settings, such as assigning an IP address and changing the connection mode. The batch setting feature is supported on Windows. For more information, see the documentation or help of EpsonNet Config.

**Related Information**

- ➔ [“Web Config and EpsonNet Config Feature Comparison” on page 14](#)

Using EpsonNet Config – Windows

Installing EpsonNet Config – Windows

Download EpsonNet Config from Epson support website, and then install it by following the on-screen instructions.

Running EpsonNet Config - Windows

Select **All Programs > EpsonNet > EpsonNet Config Vxx > EpsonNet Config**.

Note:

If the firewall alert appears, allow access for EpsonNet Config.

Related Information

➡ [“Web Config and EpsonNet Config Feature Comparison” on page 14](#)

Uninstalling EpsonNet Config - Windows

Select **Control Panel > Programs > Programs and Features > Uninstall a program > EpsonNet Config Vxx** and then click **Uninstall**.

Using EpsonNet Config – Mac OS X

Installing EpsonNet Config – Mac OS X

Download EpsonNet Config from Epson support website, and then install it by following the on-screen instructions.

Running EpsonNet Config - Mac OS X

Select **Go > Applications > Epson Software > EpsonNet > EpsonNet Config Vxx > EpsonNet Config**.

Related Information

➡ [“Web Config and EpsonNet Config Feature Comparison” on page 14](#)

Uninstalling EpsonNet Config – Mac OS X

Use the Uninstaller to uninstall applications. You can download the Uninstaller using EPSON Software Updater or from Epson support website.

When running the Uninstaller, all the installed Epson applications are displayed. Select EpsonNet Config, and then follow the on-screen instructions.

Note:

*If you do not have the Uninstaller, drag and drop the program folder in **Applications** on the trash icon in the dock.*

Web Config and EpsonNet Config Feature Comparison

There are two pieces of software to configure the printer's network settings, Web Config and EpsonNet Config. The following are features covered in this manual and a comparison between the two pieces of software.

Features	Web Config	EpsonNet Config
Configuring SSL/TLS communication	✓	✓
Configuring a server certificate for the printer	✓	✓
Configuring IPsec/IP Filtering	✓	✓
Configuring SNMPv3 protocol	✓	–
Connecting the printer to an IEEE802.1X network (Ethernet/Wi-Fi)	✓	✓
Obtaining and importing a CA-signed certificate	✓	–
Updating a self-signed certificate	✓	–
Registering a destination to Contacts	✓	✓
Configuring LDAP server	✓	✓
Configuring a mail server	✓	✓
Restricting available printer features	✓	✓
Configuring the administrator password	✓	✓
Configuring email notification	✓	–
Making batch settings for multiple printers	–	✓ (Windows only)
Importing and exporting Contacts and other settings	–	✓

Related Information

- ➡ [“About Web Config” on page 10](#)
- ➡ [“Accessing Web Config” on page 11](#)
- ➡ [“About EpsonNet Config” on page 12](#)
- ➡ [“Running EpsonNet Config - Windows” on page 13](#)
- ➡ [“Running EpsonNet Config - Mac OS X” on page 13](#)
- ➡ [“Configuring Basic SSL/TLS Settings” on page 16](#)
- ➡ [“Configuring a Server Certificate for the Printer” on page 17](#)
- ➡ [“Configuring IPsec/IP Filtering” on page 19](#)
- ➡ [“Using SNMPv3 Protocol” on page 27](#)
- ➡ [“Connecting the Printer to an IEEE802.1X Network” on page 28](#)

Using Network Configuration Software

- ➔ [“Obtaining and Importing a CA-signed Certificate” on page 32](#)
- ➔ [“Updating a Self-signed Certificate” on page 36](#)
- ➔ [“Registering a Destination to Contacts” on page 39](#)
- ➔ [“Using the LDAP Server” on page 42](#)
- ➔ [“Using an Email Server” on page 46](#)
- ➔ [“User Features Restriction” on page 51](#)
- ➔ [“Configuring the Administrator Password” on page 53](#)
- ➔ [“Configuring Email Notification” on page 63](#)

Other Network Software

About Epson Device Admin

Epson Device Admin is an application that allows you to install devices on the network, and then configure and manage the devices. You can make a template containing setting items and apply it to other devices as shared settings. You can download Epson Device Admin from Epson support website. For more information, see the documentation or help of Epson Device Admin.

About EpsonNet Print (Windows Only)

EpsonNet Print is a software to print on the TCP/IP network. There are features and restrictions listed below.

- ☐ The printer's status is displayed on the spooler screen.
- ☐ If the printer's IP address is changed by DHCP, the printer is still detected.
- ☐ You can use a printer located on a different network segment.
- ☐ You can print using one of the following protocols.
- ☐ IPv6 address is not supported.

Related Information

- ➔ [“Configuring a Network Interface - Ethernet” on page 64](#)
- ➔ [“Configuring a Network Interface - Wi-Fi” on page 65](#)
- ➔ [“Installing the Printer Driver - Windows” on page 67](#)

About EpsonNet SetupManager

EpsonNet SetupManager is a software to create a package for a simple printer installation, such as installing the printer driver, installing EPSON Status Monitor and creating a printer port.

This software allows the administrator to create unique software packages and distribute them among groups.

For more information, visit your regional Epson website.

Using the Printer in a Secure Network

In this topic, the security features that Epson products support are explained. The available features vary by model. For information on availability of features, see the printer's documentation.

Configuring SSL/TLS Communication

Configuring Basic SSL/TLS Settings

If the printer supports the HTTPS server feature, you can use an SSL/TLS communication to encrypt communications. You can configure and manage the printer using Web Config while ensuring security.

Configure encryption strength and redirect feature.

1. Access the printer's Web Config and select **Network Security Settings > SSL/TLS > Basic**.
2. Select a value for each item.

☐ Encryption Strength

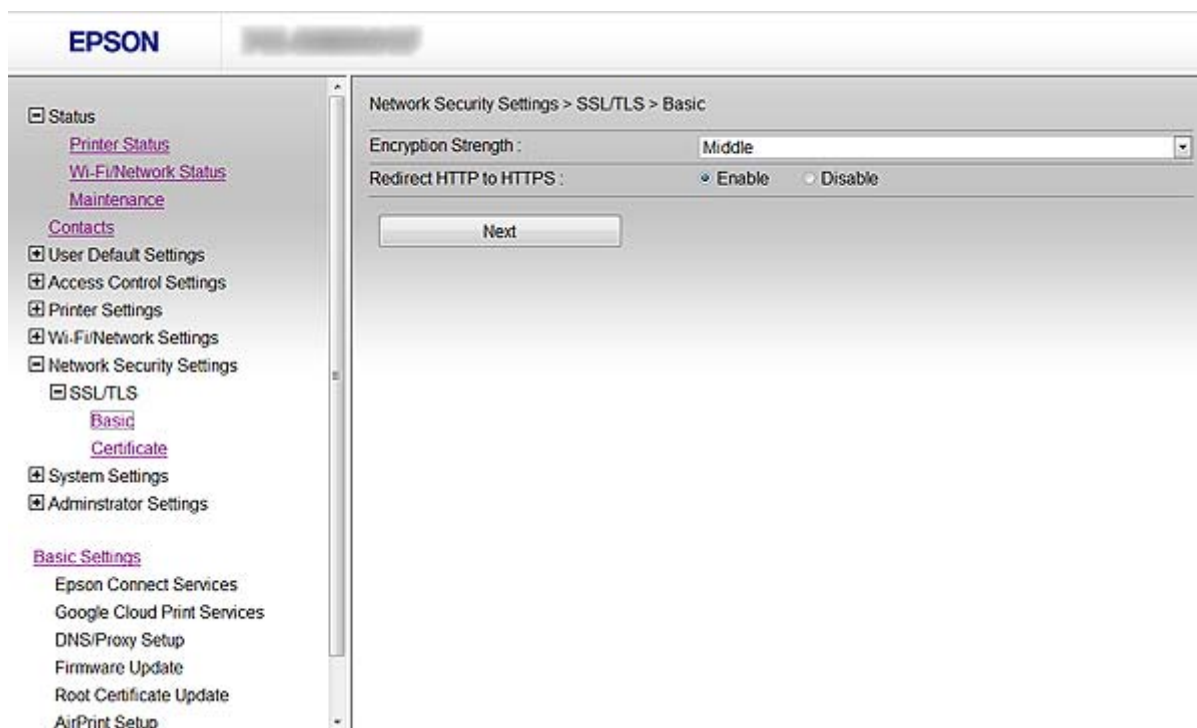
You can select one of the followings.

☐ **High:** AES256/3DES

☐ **Middle:** AES256/3DES/AES128/RC4

☐ Redirect HTTP to HTTPS

You can configure to redirect to HTTPS when accessing with HTTP.



Using the Printer in a Secure Network

3. Click **Next**.

A confirmation message is displayed.

4. Click **OK**.

The printer is updated.

Related Information

➡ [“Accessing Web Config” on page 11](#)

Configuring a Server Certificate for the Printer

1. Access the printer's Web Config and select **Network Security Settings > SSL/TLS > Certificate**.

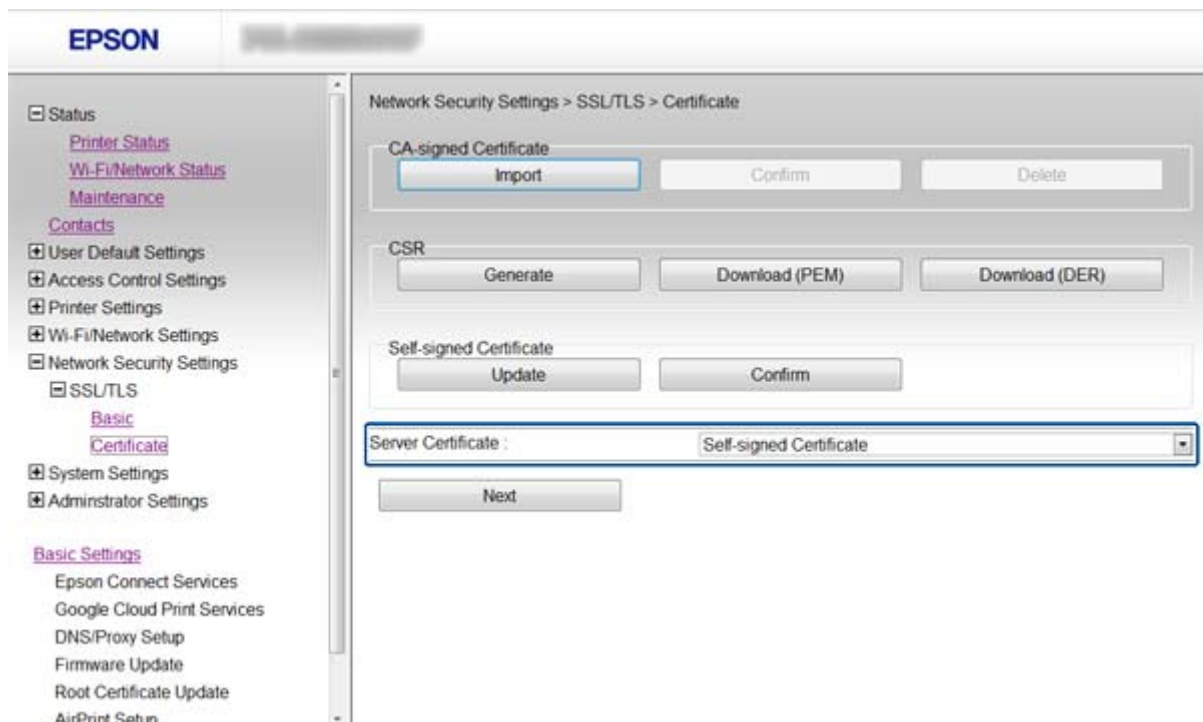
2. Specify a certificate to use on **Server Certificate**.

☐ Self-signed Certificate

A self-signed certificate has been generated by the printer. If you do not obtain a CA-signed certificate, select this.

☐ CA-signed Certificate

If you obtain and import a CA-signed certificate in advance, you can specify this.



3. Click **Next**.

A confirmation message is displayed.

4. Click **OK**.

The printer is updated.

Using the Printer in a Secure Network

Related Information

- ➔ [“Accessing Web Config” on page 11](#)
- ➔ [“Obtaining and Importing a CA-signed Certificate” on page 32](#)

Controlling Protocols and Services

You can print using a variety of pathways and protocols. If you are using a multi-function printer, you can use network scanning and PC-FAX from an unspecified number of network computers. You can lower unintended security risks by restricting printing from specific pathways or by controlling the available functions.

Controlling protocols

Configure the protocol settings.

1. Access the printer's Web Config and select **Wi-Fi/Network Settings > Services > Protocol**.
2. Configure each item.
3. Click **Next**.
4. Click **OK**

The settings are applied to the printer.

Protocols you can Enable or Disable

Protocol	Description
Bonjour Settings	You can specify whether to use Bonjour. Bonjour is used to search for devices, print, and so on.
SLP Settings	You can enable or disable the SLP function. SLP is used for push scanning and network searching in EpsonNet Config.
WSD Settings	You can enable or disable the WSD function. When this is enabled, you can add WSD devices or print and scan from the WSD port.
LLTD Settings	You can enable or disable the LLTD function. When this is enabled, it is displayed on the Windows network map.
LLMNR Settings	You can enable or disable the LLMNR function. When this is enabled, you can use name resolution without NetBIOS even if you cannot use DNS.
LPR Settings	You can specify whether or not to allow LPR printing. When this is enabled, you can print from the LPR port.
RAW(Port9100) Settings	You can specify whether or not to allow printing from the RAW port (Port 9100). When this is enabled, you can print from the RAW port (Port 9100).
IPP Settings	You can specify whether or not to allow printing from IPP. When this is enabled, you can print over the Internet.
FTP Settings	You can specify whether or not to allow FTP printing. When this is enabled, you can print over an FTP server.

Using the Printer in a Secure Network

Protocol	Description
SNMPv1/v2c Settings	You can specify whether or not to enable SNMPv1/v2c. This is used to set up devices, monitoring, and so on.

Controlling the Services

Enable or disable the services such as Network file sharing and network scanning.

1. Access the printer's Web Config and select **Wi-Fi/Network Settings > Services**.
2. Enable or disable the items.
Configurable items differ depending on the printer.
3. Click **Next**.
4. Click **OK**.

Setting List of the Selectable Service

Service	Description
MS Network	You can specify whether or not to enable network file sharing. When this is enabled, external devices connected to the printer can be recognized as folders and accessed from networked computers.
Network Scan	You can specify whether or not to use Network Scan. When this is enabled, you can use the scanning function from networked computers.
PC-FAX	You can specify whether or not to use PC-FAX. When this is enabled, you can send faxes from a computer.
Wi-Fi Direct	You can specify whether or not to enable Wi-Fi Direct. When this is enabled, you can connect devices using Wi-Fi Direct.

Configuring IPsec/IP Filtering

About IPsec/IP Filtering

If the printer supports IPsec/IP Filtering, you can filter traffic based on IP addresses, services, and port. By combining of the filtering, you can configure the printer to accept or block specified clients and specified data. Additionally, you can improve security level by using an IPsec.

To filter traffic, configure the default policy. The default policy applies to every user or group connecting to the printer. For more fine-grained control over users and groups of users, configure group policies. A group policy is one or more rules applied to a user or user group. The printer controls IP packets that match with configured policies. IP packets are authenticated in the order of a group policy 1 to 10 then a default policy.

Note:

Computers that run Windows Vista or later or Windows Server 2008 or later support IPsec.

Using the Printer in a Secure Network

Configuring Default Policy

1. Access the printer's Web Config and select **Network Security Settings > IPsec/IP Filtering > Basic**.
2. Enter a value for each item.
3. Click **Next**.
A confirmation message is displayed.
4. Click **OK**.
The printer is updated.

Related Information

- ➔ [“Accessing Web Config” on page 11](#)
- ➔ [“Default Policy Setting Items” on page 20](#)

Default Policy Setting Items

The screenshot shows the Epson Web Config interface. On the left is a navigation menu with categories like Status, User Default Settings, Access Control Settings, Printer Settings, Wi-Fi/Network Settings, Network Security Settings (expanded), and Basic Settings. Under Network Security Settings, 'IPsec/IP Filtering' is selected, and 'Basic' is the active sub-tab. The main content area is titled 'Network Security Settings > IPsec/IP Filtering > Basic'. It includes a breadcrumb trail: 'Each policy is applied with following priorities: Group Policy 1 > Group Policy 2 > ... > Group Policy 10 > Default Policy'. Below this is a row of tabs numbered 1 to 10, with 'Default Policy' selected. The 'IPsec/IP Filtering' section has radio buttons for 'Enable' (selected) and 'Disable'. The 'Default Policy' section contains several fields: 'Access Control' (dropdown menu set to 'Permit Access'), 'Authentication Method' (dropdown menu set to 'Pre-Shared Key'), 'Pre-Shared Key' (text field with two asterisks), 'Confirm Pre-Shared Key' (text field with two asterisks), 'Encapsulation' (dropdown menu set to 'Transport Mode'), 'Remote Gateway(Tunnel Mode)' (text field), and 'Security Protocol' (dropdown menu set to 'ESP'). A 'Next' button is located at the bottom right of the settings area.

Items	Settings and Explanation	
IPsec/IP Filtering	You can enable or disable an IPsec/IP Filtering feature.	
Access Control	Configure a control method for traffic of IP packets.	
	Permit Access	Select this to permit configured IP packets to pass through.
	Refuse Access	Select this to refuse configured IP packets to pass through.
	IPsec	Select this to permit configured IPsec packets to pass through.

Using the Printer in a Secure Network

Items	Settings and Explanation	
Authentication Method	To select Certificate , you need to obtain and import a CA-signed certificate in advance.	
Pre-Shared Key	If you select Pre-Shared Key for Authentication Method , enter a pre-shared key between 1 and 127 characters.	
Confirm Pre-Shared Key	Enter the key you configured for confirmation.	
Encapsulation	If you select IPsec for Access Control , you need to configure an encapsulation mode.	
	Transport Mode	If you only use the printer on the same LAN, select this. IP packets of layer 4 or later are encrypted.
	Tunnel Mode	If you use the printer on the Internet-capable network such as IPsec-VPN, select this option. The header and data of the IP packets are encrypted.
Remote Gateway(Tunnel Mode)	If you select Tunnel Mode for Encapsulation , enter a gateway address between 1 and 39 characters.	
Security Protocol	If you select IPsec for Access Control , select an option.	
	ESP	Select this to ensure the integrity of an authentication and data, and encrypt data.
	AH	Select this to ensure the integrity of an authentication and data. Even if encrypting data is prohibited, you can use IPsec.

Related Information

➡ [“Configuring Default Policy” on page 20](#)

Configuring Group Policy

1. Access the printer's Web Config and select **Network Security Settings > IPsec/IP Filtering > Basic**.
2. Click a numbered tab you want to configure.
3. Enter a value for each item.
4. Click **Next**.
A confirmation message is displayed.
5. Click **OK**.
The printer is updated.

Related Information

➡ [“Accessing Web Config” on page 11](#)

➡ [“Group Policy Setting Items” on page 22](#)

Using the Printer in a Secure Network

Group Policy Setting Items

Items	Settings and Explanation	
Enable this Group Policy	You can enable or disable a group policy.	
Access Control	Configure a control method for traffic of IP packets.	
	Permit Access	Select this to permit configured IP packets to pass through.
	Refuse Access	Select this to refuse configured IP packets to pass through.
	IPsec	Select this to permit configured IPsec packets to pass through.
Local Address(Printer)	Select an IPv4 address or IPv6 address that matches your network environment. If an IP address is assigned automatically, you can select Use auto-obtained IPv4 address .	
Remote Address(Host)	Enter a device's IP address to control access. The IP address must be between 0 and 43 characters. If you do not enter an IP address, all addresses are controlled. Note: <i>If an IP address is assigned automatically (e.g. assigned by DHCP), the connection may be unavailable. Configure a static IP address.</i>	
Method of Choosing Port	Select a method to specify ports.	
Service Name	If you select Service Name for Method of Choosing Port , select an option.	
Transport Protocol	If you select Port Number for Method of Choosing Port , you need to configure an encapsulation mode.	
	Any Protocol	Select this to control all protocol types.
	TCP	Select this to control data for unicast.
	UDP	Select this to control data for broadcast and multicast.
	ICMPv4	Select this to control ping command.

Using the Printer in a Secure Network

Items	Settings and Explanation	
Local Port	<p>If you select Port Number for Method of Choosing Port and if you select TCP or UDP for Transport Protocol, enter port numbers to control receiving packets, separating them with commas. You can enter 10 port numbers at the maximum.</p> <p>Example: 20,80,119,5220</p> <p>If you do not enter a port number, all ports are controlled.</p>	
Remote Port	<p>If you select Port Number for Method of Choosing Port and if you select TCP or UDP for Transport Protocol, enter port numbers to control sending packets, separating them with commas. You can enter 10 port numbers at the maximum.</p> <p>Example: 25,80,143,5220</p> <p>If you do not enter a port number, all ports are controlled.</p>	
Authentication Method	If you select IPsec for Access Control , select an option. Used certificate is common with a default policy.	
Pre-Shared Key	If you select Pre-Shared Key for Authentication Method , enter a pre-shared key between 1 and 127 characters.	
Confirm Pre-Shared Key	Enter the key you configured for confirmation.	
Encapsulation	If you select IPsec for Access Control , you need to configure an encapsulation mode.	
	Transport Mode	If you only use the printer on the same LAN, select this. IP packets of layer 4 or later are encrypted.
	Tunnel Mode	If you use the printer on the Internet-capable network such as IPsec-VPN, select this option. The header and data of the IP packets are encrypted.
Remote Gateway(Tunnel Mode)	If you select Tunnel Mode for Encapsulation , enter a gateway address between 1 and 39 characters.	
Security Protocol	If you select IPsec for Access Control , select an option.	
	ESP	Select this to ensure the integrity of an authentication and data, and encrypt data.
	AH	Select this to ensure the integrity of an authentication and data. Even if encrypting data is prohibited, you can use IPsec.

Related Information

- ➡ [“Configuring Group Policy” on page 21](#)
- ➡ [“Combination of Local Address\(Printer\) and Remote Address\(Host\) on Group Policy” on page 23](#)
- ➡ [“References of Service Name on Group Policy” on page 24](#)

Combination of Local Address(Printer) and Remote Address(Host) on Group Policy

	Setting of Local Address(Printer)		
	IPv4	IPv6* ²	Any addresses* ³

Using the Printer in a Secure Network

Setting of Remote Address(Host)	IPv4* ¹	✓	–	✓
	IPv6* ^{1&2}	–	✓	✓
	Blank	✓	✓	✓

*1If **IPsec** is selected for **Access Control**, you cannot specify in a prefix length.

*2If **IPsec** is selected for **Access Control**, you can select a link-local address (fe80::) but group policy will be disabled.

*3Except IPv6 link local addresses.

References of Service Name on Group Policy

Service Name	Protocol type	Local port number	Remote port number	Features controlled
Any	–	–	–	All services
ENPC	UDP	3289	Any port	Searching for a printer from applications such as EpsonNet Config, a printer driver and the a scanner driver
SNMP	UDP	161	Any port	Acquiring and configuring of MIB from applications such as EpsonNet Config, the Epson printer driver and the Epson scanner driver
LPR	TCP	515	Any port	Forwarding LPR data
RAW (Port9100)	TCP	9100	Any port	Forwarding RAW data
IPP/IPPS	TCP	631	Any port	IPP/IPPS printing
WSD	TCP	Any port	5357	Controlling WSD
WS-Discovery	UDP	3702	Any port	Searching for a printer from WSD
Network Scan	TCP	1865	Any port	Forwarding scan data from Document Capture Pro
Network Push Scan	TCP	Any port	2968	Acquiring job information of push scanning from Document Capture Pro
Network Push Scan Discovery	UDP	2968	Any port	Searching for a computer when push scanning from Document Capture Pro is executed
FTP Data (Local)	TCP	20	Any port	FTP server (forwarding data of FTP printing)
FTP Control (Local)	TCP	21	Any port	FTP server (controlling FTP printing)
FTP Data (Remote)	TCP	Any port	20	FTP client (forwarding scan data and received fax data) However this can control only an FTP server that uses remote port number 20.

Using the Printer in a Secure Network

Service Name	Protocol type	Local port number	Remote port number	Features controlled
FTP Control (Remote)	TCP	Any port	21	FTP client (controlling to forward scan data and received fax data)
CIFS (Local)*	TCP	445	Any port	CIFS server (Sharing a network folder)
CIFS (Remote)*	TCP	Any port	445	CIFS server (forwarding scan data and received fax data to a folder)
HTTP (Local)	TCP	80	Any port	HTTP(S) server (forwarding data of Web Config and WSD)
HTTPS (Local)	TCP	443	Any port	
HTTP (Remote)	TCP	Any port	80	HTTP(S) client (communicating between Epson Connect or Google Cloud Print, firmware updating and root certificate updating)
HTTPS (Remote)	TCP	Any port	443	

* If you want to control features forwarding scan data and received fax data, sharing a network folder or receiving fax from PC-FAX, change the setting of **Method of Choosing Port** to **Port Number** from **Service Name**, and then specify the port numbers for CIFS and NetBIOS.

Configuration Examples of IPsec/IP Filtering

Receiving IPsec packets only

This example is to configure a default policy only.

Default Policy:

- ☐ **IPsec/IP Filtering:** Enable
- ☐ **Access Control:** IPsec
- ☐ **Authentication Method:** Pre-Shared Key
- ☐ **Pre-Shared Key:** Enter up to 127 characters.

Group Policy:

Do not configure.

Receiving printing data and printer settings

This example allows communications of printing data and printer configuration from specified services.

Default Policy:

- ☐ **IPsec/IP Filtering:** Enable
- ☐ **Access Control:** Refuse Access

Group Policy:

- ☐ **Enable this Group Policy:** Check the box.
- ☐ **Access Control:** Permit Access
- ☐ **Remote Address(Host):** IP address of a client
- ☐ **Method of Choosing Port:** Service Name
- ☐ **Service Name:** Check the box of ENPC, SNMP, HTTP (Local), HTTPS (Local) and RAW (Port9100).

Using the Printer in a Secure Network

Receiving access from a specified IP address only

This example allows a specified IP address to access the printer.

Default Policy:

- ☐ IPsec/IP Filtering: Enable
- ☐ Access Control: Refuse Access

Group Policy:

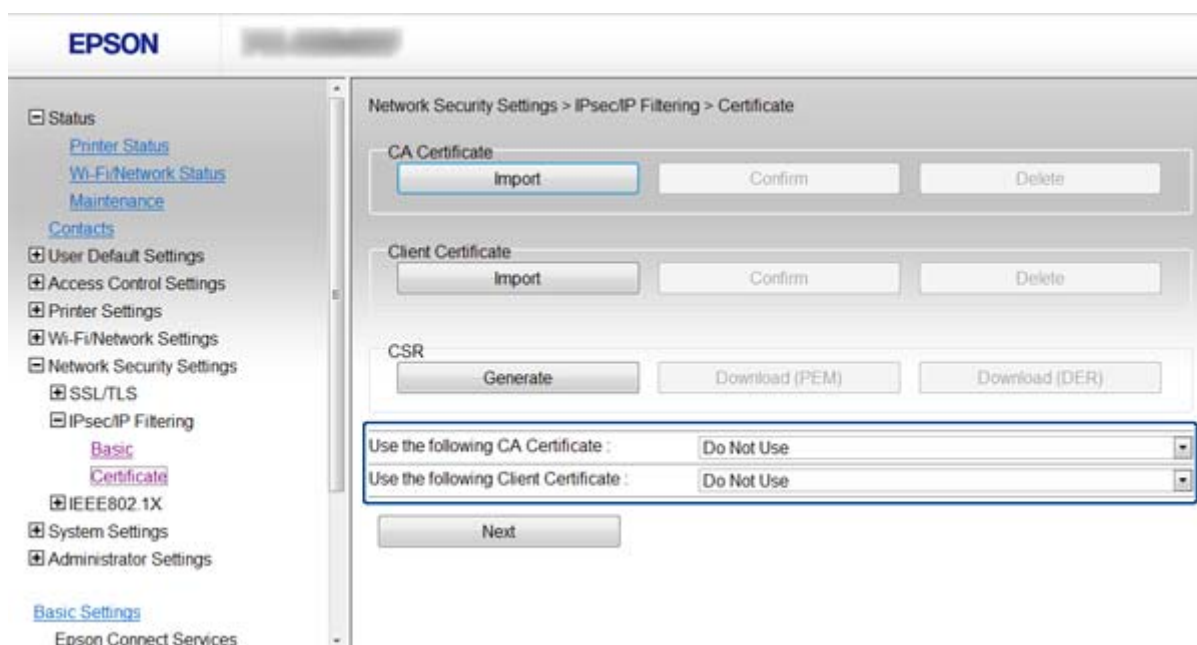
- ☐ Enable this Group Policy: Check the box.
- ☐ Access Control: Permit Access
- ☐ Remote Address(Host): IP address of an administrator's client

Note:

Regardless of policy configuration, the client will be able to access and configure the printer.

Configuring a Certificate for IPsec/IP Filtering

1. Access the printer's Web Config and select **Network Security Settings > IPsec/IP Filtering > Certificate**.
2. Specify a certificate to use on **Use the following CA Certificate**.
You can specify an imported certificate for other features.
3. Specify a certificate to use on **Use the following Client Certificate**.
You can specify an imported certificate for other features.



4. Click **Next**.
A confirmation message is displayed.
5. Click **OK**.
The printer is updated.

Using the Printer in a Secure Network

Related Information

- ➔ [“Accessing Web Config” on page 11](#)
- ➔ [“Obtaining and Importing a CA-signed Certificate” on page 32](#)

Using SNMPv3 Protocol

Configuring SNMPv3

If the printer supports the SNMPv3 protocol, you can monitor and control accesses to the printer.

1. Access the printer's Web Config and select **Wi-Fi/Network Settings > Services > Protocol**.
2. Enter a value for each item of **SNMPv3 Settings**.
3. Click **Next**.
A confirmation message is displayed.
4. Click **OK**.
The printer is updated.

Related Information

- ➔ [“Accessing Web Config” on page 11](#)
- ➔ [“SNMPv3 Setting Items” on page 27](#)

SNMPv3 Setting Items

EPSON Web Config

Community Name (Read Only) : public

Community Name (Read/Write) :

SNMPv3 Settings

☒ Enable SNMPv3

User Name : admin

Authentication Settings

Algorithm : MD5

Password :

Confirm Password :

Encryption Settings

Algorithm : DES

Password :

Confirm Password :

Context Name : EPSON

Using the Printer in a Secure Network

Items	Settings and Explanation
Enable SNMPv3	SNMPv3 is enabled when the box is checked.
User Name	Enter between 1 and 32 characters using 1 byte characters.
Authentication Settings	
Algorithm	Select an algorithm for an authentication.
Password	Enter between 8 and 32 characters in ASCII (0x20-0x7E).
Confirm Password	Enter the password you configured for confirmation.
Encryption Settings	
Algorithm	Select an algorithm for an encryption.
Password	Enter between 8 and 32 characters in ASCII (0x20-0x7E).
Confirm Password	Enter the password you configured for confirmation.
Context Name	Enter between 1 and 32 characters using 1 byte characters.

Related Information

➡ [“Configuring SNMPv3” on page 27](#)

Connecting the Printer to an IEEE802.1X Network

Configuring an IEEE802.1X Network

If the printer supports IEEE802.1X, you can use the printer on a network with authentication that is connected to a RADIUS server and a hub as an authenticator.

1. Access the printer's Web Config and select **Network Security Settings > IEEE802.1X > Basic**.
2. Enter a value for each item.

If you want to use the printer on a Wi-Fi network, click **Wi-Fi Setup** and select or enter an SSID.

Note:

You can share settings between Ethernet and Wi-Fi.

3. Click **Next**.
A confirmation message is displayed.
4. Click **OK**.
The printer is updated.

Related Information

- ➡ [“Accessing Web Config” on page 11](#)
- ➡ [“IEEE802.1X Network Setting Items” on page 29](#)
- ➡ [“Cannot Access the Printer after Configuring IEEE802.1X” on page 58](#)

Using the Printer in a Secure Network

IEEE802.1X Network Setting Items

EPSON

Network Security Settings > IEEE802.1X > Basic

IEEE802.1X (Wired LAN) : ☒ Enable ☐ Disable

IEEE802.1X (Wi-Fi) : Disable

Connection Method : Wi-Fi

EAP Type : PEAP/MSCHAPv2

User ID :

Password :

Confirm Password :

Server ID :

Anonymous Name :

Encryption Strength : Middle

Next Wi-Fi Setup

Items	Settings and Explanation	
IEEE802.1X (Wired LAN)	You can enable or disable settings of the page (IEEE802.1X > Basic) for IEEE802.1X (Wired LAN).	
IEEE802.1X (Wi-Fi)	The connection status of IEEE802.1X (Wi-Fi) is displayed.	
Connection Method	The connection method of a current network is displayed.	
EAP Type	Select an option for an authentication method between the printer and a RADIUS server.	
	EAP-TLS	You need to obtain and import a CA-signed certificate.
	PEAP-TLS	
	PEAP/MSCHAPv2	You need to configure a password.
User ID	Configure an ID to use for an authentication of a RADIUS server.	
Password	Configure a password to authenticate the printer.	
Confirm Password	Enter the password you configured for confirmation.	
Server ID	You can configure a server ID to authenticate with a specified RADIUS server. Authenticator verifies whether a server ID is contained in the subject/subjectAltName field of a server certificate that is sent from a RADIUS server or not.	
Anonymous Name	If you select PEAP-TLS or PEAP/MSCHAPv2 for Authentication Method , you can configure an anonymous name instead of a user ID for a phase 1 of a PEAP authentication.	
Encryption Strength	You can select one of the followings.	
	High	AES256/3DES
	Middle	AES256/3DES/AES128/RC4

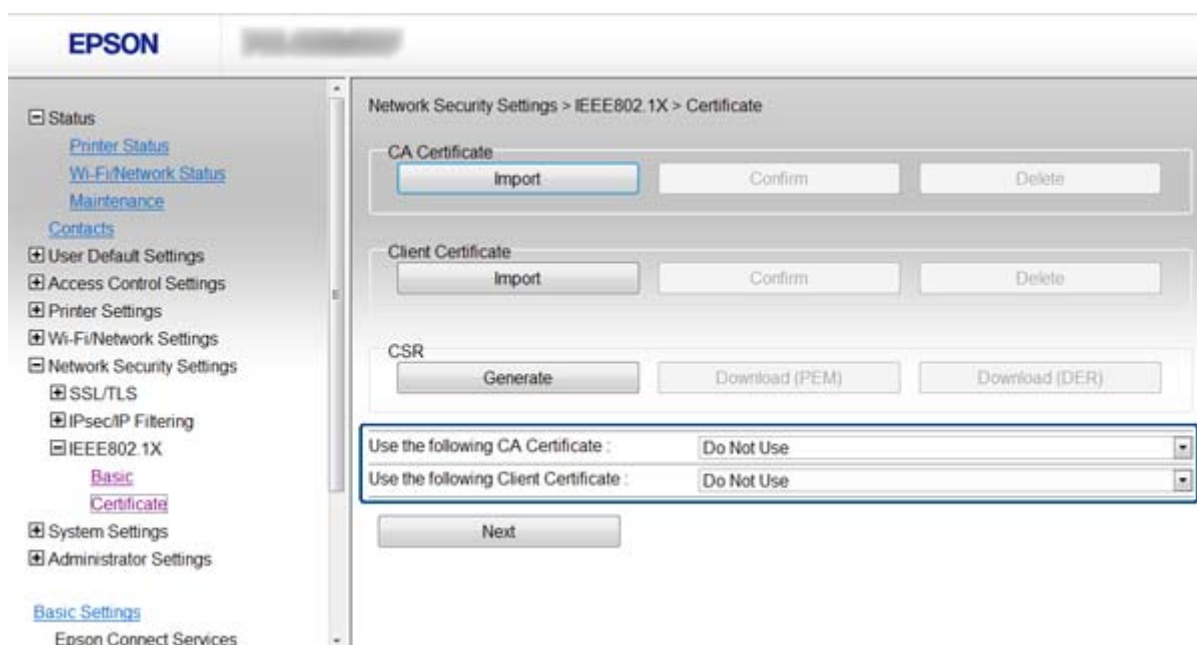
Using the Printer in a Secure Network

Related Information

➔ [“Configuring an IEEE802.1X Network” on page 28](#)

Configuring a Certificate for IEEE802.1X

1. Access the printer's Web Config and select **Network Security Settings > IEEE802.1X > Certificate**.
2. Specify a certificate to use on **Use the following CA Certificate**.
You can specify an imported certificate for other features.
3. Specify a certificate to use on **Use the following Client Certificate**.
You can specify an imported certificate for other features.



4. Click **Next**.
A confirmation message is displayed.
5. Click **OK**.
The printer is updated.

Related Information

➔ [“Accessing Web Config” on page 11](#)

➔ [“Obtaining and Importing a CA-signed Certificate” on page 32](#)

Checking IEEE802.1X Network Status

You can check the IEEE802.1X status by printing a network status sheet. For more information on printing a network status sheet, see the printer's documentation.

Using the Printer in a Secure Network

Status ID	IEEE802.1X Status
Disable	IEEE802.1X feature is disable.
EAP Success	IEEE802.1X authentication has succeeded and network connection is available.
Authenticating	IEEE802.1X authentication has not been completed.
Config Error	Authentication has failed since the user ID has not been set.
Client Certificate Error	Authentication has failed since the client certificate is out of date.
Timeout Error	Authentication has failed since there is no answer from the RADIUS server and/or authenticator.
User ID Error	Authentication has failed since the printer's user ID and/or certificate protocol is incorrect.
Server ID Error	Authentication has failed since the server ID of the server certificate and the server's ID do not match.
Server Certificate Error	Authentication has failed since there are the following errors in the server certificate. <input type="checkbox"/> The server certificate is out of date. <input type="checkbox"/> The chain of the server certificate is incorrect.
CA Certificate Error	Authentication has failed since there are the following errors in a CA certificate. <input type="checkbox"/> Specified CA certificate is incorrect. <input type="checkbox"/> The correct CA certificate is not imported. <input type="checkbox"/> CA certificate is out of date.
EAP Failure	Authentication has failed since there are the following errors in the printer settings. <input type="checkbox"/> If Authentication Method is EAP-TLS or PEAP-TLS , client certificate is incorrect or has certain problems. <input type="checkbox"/> If Authentication Method is PEAP/MSCHAPv2 , user ID or password is not correct.

Using a Digital Certificate

About Digital Certification

☐ Certificate signed by a CA

A certificate signed by a CA (Certificate Authority) must be obtained from a certificate authority. You can ensure secure communications by using a CA-signed certificate. You can use a CA-signed certificate for each security feature.

☐ CA certificate

A CA certificate indicates that a third party has verified the identity of a server. This is a key component in a web-of-trust style of security. You need to obtain a CA certificate for server authentication from a CA that issues it.

Using the Printer in a Secure Network

❑ Self-signed certificate

Self-signed certificate is a certificate that the printer issues and signs itself. This certificate is unreliable and cannot avoid spoofing. If you use this certificate for an SSL/TLS certificate, a security alert may be displayed on a browser. You can use this certificate only for an SSL/TLS communication.

Related Information

- ➔ [“Web Config and EpsonNet Config Feature Comparison” on page 14](#)
- ➔ [“Obtaining and Importing a CA-signed Certificate” on page 32](#)
- ➔ [“Deleting a CA-signed Certificate” on page 35](#)
- ➔ [“Updating a Self-signed Certificate” on page 36](#)

Obtaining and Importing a CA-signed Certificate

Obtaining a CA-signed Certificate

To obtain a CA-signed certificate, create a CSR (Certificate Signing Request) and apply it to certificate authority. You can create a CSR using the printer's Web Config and a computer.

Follow the steps to create a CSR and obtain a CA-signed certificate using Web Config. When creating a CSR using Web Config, a certificate is the PEM/DER format.

1. Access the printer's Web Config and select **Network Security Settings > SSL/TLS, IPsec/IP Filtering or IEEE802.1X > Certificate**.
2. Click **Generate** of **CSR**.
A CSR creating page is opened.
3. Enter a value for each item.
Note:
Available key length and abbreviations vary by a certificate authority. Create a request according to rules of each certificate authority.
4. Click **OK**.
A completion message is displayed.
5. Select **Network Security Settings > SSL/TLS, IPsec/IP Filtering or IEEE802.1X > Certificate**.
6. Click one of the download buttons of **CSR** according to a specified format by each certificate authority to download a CSR to a computer.


Important:

Do not generate a CSR again. If you do so, you may not be able to import an issued CA-signed certificate.

7. Send the CSR to a certificate authority and obtain a CA-signed certificate.
Follow the rules of each certificate authority on sending method and form.
8. Save the issued CA-signed certificate to a computer connected to the printer.
Obtaining a CA-signed certificate is complete when you save a certificate to a destination.

Using the Printer in a Secure Network

Related Information

- ➔ [“Accessing Web Config” on page 11](#)
- ➔ [“CSR Setting Items” on page 33](#)
- ➔ [“Importing a CA-signed Certificate” on page 34](#)

CSR Setting Items

The screenshot shows the Epson Web Config interface. On the left is a sidebar with a tree view containing categories like Status, User Default Settings, Access Control Settings, Printer Settings, Wi-Fi/Network Settings, Network Security Settings, System Settings, and Administrator Settings. Under Network Security Settings, 'SSL/TLS' is expanded, and 'Certificate' is selected. The main content area is titled 'Network Security Settings > SSL/TLS > Certificate'. It contains several input fields: 'Key Length' (a dropdown menu showing '1024bit'), 'Common Name', 'Organization', 'Organizational Unit', 'Locality', 'State/Province', and 'Country'. At the bottom of the main area are two buttons: 'OK' and 'Back'.

Items	Settings and Explanation
Key Length	Select a key length for a CSR.
Common Name	<p>You can enter between 1 and 128 characters. If this is an IP address, it should be a static IP address.</p> <p>Example:</p> <p>URL for accessing Web Config: https://10.152.12.225</p> <p>Common name: 10.152.12.225</p>
Organization/ Organizational Unit/ Locality/ State/Province	You can enter between 0 and 64 characters in ASCII (0x20-0x7E). You can divide distinguished names with commas.
Country	Enter a country code in two-digit number specified by ISO-3166.

Related Information

- ➔ [“Obtaining a CA-signed Certificate” on page 32](#)

Importing a CA-signed Certificate

**Important:**

- ☐ Make sure that the printer's date and time is set correctly.
- ☐ If you obtain a certificate using a CSR created from Web Config, you can import a certificate one time.

1. Access the printer's Web Config and select **Network Security Settings > SSL/TLS, IPsec/IP Filtering or IEEE802.1X > Certificate**.

2. Click **Import**.

A certificate importing page is opened.

3. Enter a value for each item.

Depending on where you create a CSR and the file format of the certificate, required settings may vary. Enter values to required items according to the following.

- ☐ A certificate of the PEM/DER format obtained from Web Config
 - ☐ **Private Key:** Do not configure because the printer contains a private key.
 - ☐ **Password:** Do not configure.
 - ☐ **CA Certificate 1/CA Certificate 2:** Optional
- ☐ A certificate of the PEM/DER format obtained from a computer
 - ☐ **Private Key:** You need to set.
 - ☐ **Password:** Do not configure.
 - ☐ **CA Certificate 1/CA Certificate 2:** Optional
- ☐ A certificate of the PKCS#12 format obtained from a computer
 - ☐ **Private Key:** Do not configure.
 - ☐ **Password:** Optional
 - ☐ **CA Certificate 1/CA Certificate 2:** Do not configure.

4. Click **OK**.

A completion message is displayed.

Note:

Click **Confirm** to verify the certificate information.

Related Information

- ➡ [“Accessing Web Config” on page 11](#)
- ➡ [“CA-signed Certificate Importing Setting Items” on page 35](#)

Using the Printer in a Secure Network

CA-signed Certificate Importing Setting Items

The screenshot shows the Epson Web Config interface. On the left is a sidebar with a tree view containing the following items: Status (Printer Status, Wi-Fi/Network Status, Maintenance, Contacts), User Default Settings, Access Control Settings, Printer Settings, Wi-Fi/Network Settings, Network Security Settings (SSL/TLS, Basic, Certificate), System Settings, and Administrator Settings. Under 'Basic Settings', there are links for Epson Connect Services, Google Cloud Print Services, DNS/Proxy Setup, Firmware Update, Root Certificate Update, and AirPrint Setup. The main content area is titled 'Network Security Settings > SSL/TLS > Certificate'. It contains five rows of settings: 'Server Certificate' with a dropdown menu set to 'Certificate (PEM/DER)' and a 'Browse' button; 'Private Key' with a text field and a 'Browse' button; 'Password' with a text field; 'CA Certificate 1' with a text field and a 'Browse' button; and 'CA Certificate 2' with a text field and a 'Browse' button. At the bottom of the main area are 'OK' and 'Back' buttons.

Items	Settings and Explanation
Server Certificate	Select a certificate's format.
Private Key	If you obtain a certificate of the PEM/DER format by using a CSR created from a computer, specify a private key file that is match a certificate.
Password	Enter a password to encrypt a private key.
CA Certificate 1	If your certificate's format is Certificate (PEM/DER) , import a certificate of a certificate authority that issues a server certificate. Specify a file if you need.
CA Certificate 2	If your certificate's format is Certificate (PEM/DER) , import a certificate of a certificate authority that issues CA Certificate 1 . Specify a file if you need.

Related Information

➔ [“Importing a CA-signed Certificate” on page 34](#)

Deleting a CA-signed Certificate

You can delete an imported certificate when the certificate has expired or when an encrypted connection is no longer necessary.



Important:

If you obtain a certificate using a CSR created from Web Config, you cannot import a deleted certificate again. In this case, create a CSR and obtain a certificate again.

Using the Printer in a Secure Network

1. Access the printer's Web Config and select **Network Security Settings > SSL/TLS, IPsec/IP Filtering or IEEE802.1X > Certificate**.
2. Click **Delete**.
A confirmation message is displayed.
3. Click **OK**.

Related Information

➡ [“Accessing Web Config” on page 11](#)

Updating a Self-signed Certificate

If the printer supports the HTTPS server feature, you can update a self-signed certificate. When accessing Web Config using a self-signed certificate, a warning message appears.

Use a self-signed certificate temporarily until you obtain and import a CA-signed certificate.

1. Access the printer's Web Config and select **Network Security Settings > SSL/TLS > Certificate**.
2. Click **Update**.
3. Enter **Common Name**.
Enter an IP address, or an identifier such as an FQDN name for the printer. You can enter between 1 and 128 characters.
Note:
You can separate distinguished name (CN) with commas.
4. Specify a validity period for the certificate.

EPSON

Network Security Settings > SSL/TLS > Certificate

Key Length : 2048bit

Common Name :

Organization : SEIKO EPSON CORP.

Valid Date (UTC) : 2013-06-20 19:35:22 UTC

Certificate Validity (year) : 10

Next Back

Using the Printer in a Secure Network

5. Click **Next**.

A confirmation message is displayed.

6. Click **OK**.

The printer is updated.

Note:

Click **Confirm** to verify the certificate information.

Related Information

➡ [“Accessing Web Config” on page 11](#)

Configuring Scan and Fax Destination

Destination Setting Features

You can use the printer's contacts list or the LDAP server to choose the destination for the scan and fax features.

Note:

- ❑ The available features may vary by model. For more details, see the printer's documentation.
- ❑ You can switch between your printer's contacts list and the LDAP using the printer's control panel.
- ❑ To use email features, you need to configure a mail server.

Related Information

- ➔ [“Configuring Contacts” on page 38](#)
- ➔ [“Using the LDAP Server” on page 42](#)
- ➔ [“Using an Email Server” on page 46](#)

Configuring Contacts

The Contacts list can include the following types of destinations:

- ❑ **Fax:** Destination for fax
- ❑ **Email:** Destination for email
- ❑ **Network Folder (SMB)/FTP:** Destination for scan data and fax forwarding data

Contacts Configuration Comparison

There are three tools for configuring the printer's contacts: Web Config, EpsonNet Config, and the printer's control panel. The differences between three tools are listed in the table below.

Features	Web Config	EpsonNet Config	Printer's control panel
Registering a destination	✓	✓	✓
Editing a destination	✓	✓	✓
Adding a group	✓	✓	✓
Editing a group	✓	✓	✓
Deleting a destination or groups	✓	✓	✓
Deleting all destinations	✓	–	–
Copying destinations or groups	–	✓	–
Importing a file	–	✓	–

Configuring Scan and Fax Destination

Features	Web Config	EpsonNet Config	Printer's control panel
Exporting to a file	–	✓	–

Note:

- ❑ *EpsonNet Config can import and export information such as contacts lists and user features restriction lists. For more information, see the EpsonNet Config documentation or help menu.*
- ❑ *You can also configure the fax destination using the FAX Utility.*

Registering a Destination to Contacts

1. Access the printer's Web Config and select **Contacts**.
2. Click **Add** for the number that you want to register.
3. Select the destination type as the **Type** option.

Note:

*You cannot change the **Type** option after registration is complete. If you want to change the type, delete the destination and then register again.*

4. Select **Next**.
5. Enter a value for each item, and then click **Apply**.

Related Information

- ➔ [“Accessing Web Config” on page 11](#)
- ➔ [“Destination Setting Items” on page 40](#)

Configuring Scan and Fax Destination

Destination Setting Items

The screenshot shows the Epson printer's web interface. On the left is a sidebar with a navigation menu. The 'Contacts' category is selected, showing a list of settings: Printer Status, Wi-Fi/Network Status, Maintenance, Contacts, User Default Settings, Access Control Settings, Printer Settings, Wi-Fi/Network Settings, Network Security Settings, System Settings, and Administrator Settings. Under 'Basic Settings', there are links for Epson Connect Services, Google Cloud Print Services, DNS/Proxy Setup, Firmware Update, Root Certificate Update, AirPrint Setup, Wi-Fi Direct Setup, and Printer Information. The main content area is titled 'Contacts' and displays the following fields: Number (set to 1), Type (set to Fax), Name (empty text field), Index Word (empty text field), Fax Number (empty text field), and Fax Speed (set to Follow Communication Setting). At the bottom of the main area are three buttons: Apply, Delete, and Back.

Items	Settings and Explanation
Common Settings	
Name	Enter a name displayed on the contacts between 0 and 30 characters in Unicode (UTF-8).
Index Word	Enter words to search between 0 and 30 characters in Unicode (UTF-8).
Fax	
Fax Number	Enter between 1 and 64 characters using 0-9 - * # and space.
Fax Speed	Select a communication speed for a destination.
Email	
Email Address	Enter between 1 and 255 characters using A-Z a-z 0-9 ! # \$ % & ' * + - . / = ? ^ _ { } ~ @.
Network Folder (SMB)	
Save to	\\ "Folder path" Enter the location where the target folder is located between 1 and 253 characters in Unicode (UTF-8), omitting "\\".
User Name	Enter a user name to access to a network folder between 0 and 30 characters in Unicode (UTF-8).
Password	Enter a password to access to a network folder between 0 and 20 characters in Unicode (UTF-8).
FTP	

Configuring Scan and Fax Destination

Items	Settings and Explanation
Save to	Enter the server name between 1 and 253 characters in ASCII (0x20-0x7E), omitting "ftp://".
User Name	Enter a user name to access to an FTP server between 0 and 30 characters in Unicode (UTF-8). However, avoid using control characters (0x00 to 0x1f, 0x7F). If the server allows anonymous connections, enter a user name such as Anonymous and FTP.
Password	Enter a password to access to an FTP server between 0 and 20 characters in Unicode (UTF-8). However, avoid using control characters (0x00 to 0x1f, 0x7F).
Connection Mode	Select the connection mode from the menu. If a firewall is set between the printer and the FTP server, select Passive Mode .
Port Number	Enter the FTP server port number between 1 and 65535.

Related Information

➔ [“Registering a Destination to Contacts” on page 39](#)

Registering Destinations as a Group

If the destination type is set to **Fax** or **Email**, you can register the destinations as a group.

1. Access the printer's Web Config and select **Contacts**.
2. Click **Add** for the number that you want to register.
3. Select a group from **Type**.
4. Click **Next**.
The available destinations are displayed.
5. Enter a **Name** and **Index Word**.

Configuring Scan and Fax Destination

- Select destinations that you want to register from the listed contacts.

EPSON

Contacts

Number : 5

Type : Fax (Group)

Name :

Index Word :

	Name	Index Word	Fax Number
<input type="checkbox"/> 1			
<input type="checkbox"/> 2			
<input checked="" type="checkbox"/> 3			
<input checked="" type="checkbox"/> 4			

Apply Delete Back

Basic Settings

- Epson Connect Services
- Google Cloud Print Services
- DNS/Proxy Setup
- Firmware Update
- Root Certificate Update
- AirPrint Setup
- Wi-Fi Direct Setup
- Printer Information

Note:

Destinations can be registered to multiple groups.

- Click **Apply**.

Related Information

➡ [“Accessing Web Config” on page 11](#)

Using the LDAP Server

You can use the LDAP server to provide fax and email destination information. You need to configure the search settings before using the information on your LDAP server.

Configuring the LDAP Server

- Access the printer's Web Config and select **Wi-Fi/Network Settings > LDAP Server > Basic**.
- Enter a value for each item.
- Select **OK**.

The settings you have selected are displayed.

Related Information

➡ [“Accessing Web Config” on page 11](#)

➡ [“LDAP Server Setting Items” on page 43](#)

Configuring Scan and Fax Destination

LDAP Server Setting Items

The screenshot shows the Epson configuration interface for LDAP Server settings. The left sidebar contains a tree view with categories like Status, Contacts, User Default Settings, Access Control Settings, Printer Settings, Wi-Fi Network Settings (selected), Services, Email Server, LDAP Server (selected), Basic (selected), Search Settings, Connection Test, Network Security Settings, System Settings, Administrator Settings, Basic Settings, and Epson Connect Services. The main content area is titled 'Wi-Fi Network Settings > LDAP Server > Basic'. It features two sections: 'Connection Settings' and 'Kerberos Settings'. In 'Connection Settings', there are radio buttons for 'Use LDAP Server' (selected) and 'Do Not Use'. Below are input fields for 'LDAP Server Address', 'LDAP server Port Number', 'Search Timeout (sec)', 'Authentication Method' (a dropdown menu currently showing 'Anonymous Authentication'), 'User Name', and 'Password'. The 'Kerberos Settings' section has input fields for 'Kerberos Server Address', 'Kerberos Server Port Number', and 'Kerberos Server Realm'. A note at the bottom states: 'Note: It is necessary to set up printer's date and time correctly if the Kerberos authentication is used.' An 'OK' button is located at the bottom center.

Items	Settings and Explanation
Connection Settings	
Use LDAP Server	Select Use or Do Not Use .
LDAP Server Address	Enter the address of the LDAP server. Enter between 1 and 255 characters of either IPv4, IPv6, or FQDN format. For the FQDN format, you can use alphanumeric characters in ASCII (0x20-0x7E) and "-" except for the beginning and end of the address.
LDAP server Port Number	Enter the LDAP server port number between 1 and 65535.
Search Timeout (sec)	Set the length of time for searching before timeout occurs between 5 and 300.
Authentication Method	Select one of the methods.
User Name	Enter the user name for the LDAP server between 0 and 128 characters in Unicode (UTF-8). You cannot use the control characters, such as 0x00-0x1F and 0x7F. This setting is not used when Anonymous Authentication is selected as the Authentication Method .
Password	Enter the password for the LDAP server authentication between 0 and 128 characters in Unicode (UTF-8). You cannot use the control characters, such as 0x00-0x1F and 0x7F. This setting is not used when Anonymous Authentication is selected as the Authentication Method .
Kerberos Settings	
If you select Kerberos Authentication for Authentication Method , enter a value for each item:	
Kerberos Server Address	Enter the address of the Kerberos authentication server. Enter between 1 and 255 characters in either IPv4, IPv6 or FQDN format.

Configuring Scan and Fax Destination

Items	Settings and Explanation
Kerberos Server Port Number	Enter the Kerberos server port number between 1 and 65535.
Kerberos Server Realm	Enter the realm of the Kerberos authentication between 0 and 255 characters in ASCII (0x20-0x7E).

Related Information

➔ [“Configuring the LDAP Server” on page 42](#)

Configuring the LDAP Server Search Settings

1. Access the printer's Web Config and select **Wi-Fi/Network Settings > LDAP Server > Search Settings**.
2. Enter a value for each item.
3. Click **OK** to display the setting result.

The settings you have selected are displayed.

Related Information

➔ [“Accessing Web Config” on page 11](#)

➔ [“LDAP Server Search Setting Items” on page 44](#)

LDAP Server Search Setting Items

EPSON

Wi-Fi/Network Settings > LDAP Server > Search Settings

Search Base (Distinguished Name) :

Number of search entries :

User name Attribute :

User name Display Attribute :

Fax Number Attribute :

Email Address Attribute :

Arbitrary Attribute 1 :

Arbitrary Attribute 2 :

Arbitrary Attribute 3 :

Arbitrary Attribute 4 :

Configuring Scan and Fax Destination

Items	Settings and Explanation
Search Base (Distinguished Name)	<p>If you want to search an arbitrary domain, specify the domain name of the LDAP server. Enter between 0 and 128 characters in Unicode (UTF-8). If you do not search for arbitrary attribute, leave this blank.</p> <p>Example for the local server directory: dc=server,dc=local</p>
Number of search entries	<p>Specify the number of search entries between 5 and 500. The specified number of the search entries is saved and displayed temporarily. Even if the number of the search entries is over the specified number and an error message appears, the search can be completed.</p>
User name Attribute	<p>Specify the attribute name to display when searching for user names. Enter between 1 and 255 characters in Unicode (UTF-8). The first character should be a-z or A-Z.</p> <p>Example: cn, uid</p>
User name Display Attribute	<p>Specify the attribute name to display as the user name. Enter between 0 and 255 characters in Unicode (UTF-8). The first character should be a-z or A-Z.</p> <p>Example: cn, sn</p>
Fax Number Attribute	<p>Specify the attribute name to display when searching for fax numbers. Enter a combination of between 1 and 255 characters using A-Z, a-z, 0-9, and -. The first character should be a-z or A-Z.</p> <p>Example: facsimileTelephoneNumber</p>
Email Address Attribute	<p>Specify the attribute name to display when searching for email addresses. Enter a combination of between 1 and 255 characters using A-Z, a-z, 0-9, and -. The first character should be a-z or A-Z.</p> <p>Example: mail</p>
Arbitrary Attribute 1 - Arbitrary Attribute 4	<p>You can specify other arbitrary attributes to search for. Enter between 0 and 255 characters in Unicode (UTF-8). The first character should be a-z or A-Z. If you do not want to search for arbitrary attributes, leave this blank.</p> <p>Example: o, ou</p>

Related Information

➔ [“Configuring the LDAP Server Search Settings” on page 44](#)

Checking the LDAP Server Connection

1. Access the printer's Web Config and select **Wi-Fi/Network Settings > LDAP Server > Connection Test**.
2. Select **Start**.

The connection test is started. After the test, the check report is displayed.

Related Information

➔ [“Accessing Web Config” on page 11](#)

➔ [“LDAP Server Connection Test References” on page 46](#)

Configuring Scan and Fax Destination

LDAP Server Connection Test References

Messages	Explanation
Connection test was successful.	This message appears when the connection with the server is successful.
Connection test failed. Check the settings.	This message appears for the following reasons: <ul style="list-style-type: none"> <input type="checkbox"/> The LDAP server address or the port number is incorrect. <input type="checkbox"/> A timeout has occurred. <input type="checkbox"/> Do Not Use is selected as the Use LDAP Server. <input type="checkbox"/> If Kerberos Authentication is selected as the Authentication Method, settings such as Kerberos Server Address, Kerberos Server Port Number and Kerberos Server Realm are incorrect.
Connection test failed. Check the date and time on your printer or server.	This message appears when the connection fails because the time settings for the printer and the LDAP server are mismatched.
Authentication failed. Check the settings.	This message appears for the following reasons: <ul style="list-style-type: none"> <input type="checkbox"/> User Name and/or Password is incorrect. <input type="checkbox"/> If Kerberos Authentication is selected as the Authentication Method, the time/date may not be configured.
Cannot access the printer until processing is complete.	This message appears when the printer is busy.

Related Information

➔ [“Checking the LDAP Server Connection” on page 45](#)

Using an Email Server

To use email features, such as scan or fax forwarding features, you need to configure the email server.

Configuring a Mail Server

Check the following before configuring.

- ☐ The printer is connected to a network.
- ☐ The computer's email server information.

1. Access the printer's Web Config and select **Wi-Fi/Network Settings > Email Server > Basic**.
2. Enter a value for each item.
3. Select **OK**.

The settings you have selected are displayed.

Related Information

➔ [“Accessing Web Config” on page 11](#)

Configuring Scan and Fax Destination

➡ “Mail Server Setting Items” on page 47

Mail Server Setting Items

The screenshot shows the Epson printer's configuration interface. On the left, a sidebar lists various settings categories. The 'Email Server' category is expanded, showing 'Basic' and 'Connection Test' options. The main window displays the 'Basic' configuration for the email server. It includes fields for 'Authentication Method' (set to SMTP AUTH), 'Authenticated Account', 'Authenticated Password' (masked with dots), 'Sender's Email Address', 'SMTP Server Address', 'SMTP Server Port Number' (set to 25), 'Secure Connection' (set to None), and 'Certificate Validation' (radio buttons for Enable and Disable). A note at the bottom of the main area states: 'It is recommended to enable the Certificate Validation. It will be connected without confirming the safety of the email server when the Certificate Validation is disabled.' There are also fields for 'POP3 Server Address' and 'POP3 Server Port Number'.

Items	Settings and Explanation	
Authentication Method	Specify the authentication method for the printer to access the mail server.	
	Off	Authentication is disabled when communicating with a mail server.
	SMTP AUTH	Requires that a mail server supports SMTP Authentication.
	POP before SMTP	Configure the POP3 server when selecting this method.
Authenticated Account	If you select SMTP AUTH or POP before SMTP as the Authentication Method , enter the authenticated account name between 0 and 255 characters in ASCII (0x20-0x7E).	
Authenticated Password	If you select SMTP AUTH or POP before SMTP as the Authentication Method , enter the authenticated password between 0 and 20 characters using A-Z a-z 0-9 ! # \$ % & ' * + - . / = ? ^ _ { } ~ @.	
Sender's Email Address	Enter the sender's email address. Enter between 0 and 255 characters in ASCII (0x20-0x7E) except for : () < > [] ; ¥. A period "." cannot be the first character.	
SMTP Server Address	Enter between 0 and 255 characters using A-Z a-z 0-9 . - . You can use IPv4 or FQDN format.	
SMTP Server Port Number	Enter a number between 1 and 65535.	

Configuring Scan and Fax Destination

Items	Settings and Explanation	
Secure Connection	Specify the secure connection method for the email server.	
	None	If you select POP before SMTP in Authentication Method , the connection method is set to None .
	SSL/TLS	This is available when Authentication Method is set to Off or SMTP AUTH .
	STARTTLS	This is available when Authentication Method is set to Off or SMTP AUTH .
Certificate Validation	The certificate is validated when this is enabled. We recommend this is set to Enable .	
POP3 Server Address	If you select POP before SMTP as the Authentication Method , enter the POP3 server address between 0 and 255 characters using A-Z a-z 0-9 . - . You can use IPv4 or FQDN format.	
POP3 Server Port Number	If you select POP before SMTP as the Authentication Method , enter a number between 1 and 65535.	

Related Information

➔ [“Configuring a Mail Server” on page 46](#)

Checking a Mail Server Connection

1. Access the printer's Web Config and select **Wi-Fi/Network Settings > Email Server > Connection Test**.
2. Select **Start**.

The connection test to the mail server is started. After the test, the check report is displayed.

Related Information

➔ [“Accessing Web Config” on page 11](#)

➔ [“Mail Server Connection Test References” on page 48](#)

Mail Server Connection Test References

Messages	Explanation
Connection test was successful.	This message appears when the connection with the server is successful.
SMTP server communication error. Check the following. - Network Settings	This message appears when <ul style="list-style-type: none"> <input type="checkbox"/> The printer is not connected to a network <input type="checkbox"/> SMTP server is down <input type="checkbox"/> Network connection is disconnected while communicating <input type="checkbox"/> Received incomplete data

Configuring Scan and Fax Destination

Messages	Explanation
POP3 server communication error. Check the following. - Network Settings	This message appears when <ul style="list-style-type: none"> <input type="checkbox"/> The printer is not connected to a network <input type="checkbox"/> POP3 server is down <input type="checkbox"/> Network connection is disconnected while communicating <input type="checkbox"/> Received incomplete data
An error occurred while connecting to SMTP server. Check the followings. - SMTP Server Address - DNS Server	This message appears when <ul style="list-style-type: none"> <input type="checkbox"/> Connecting to a DNS server failed <input type="checkbox"/> Name resolution for an SMTP server failed
An error occurred while connecting to POP3 server. Check the followings. - POP3 Server Address - DNS Server	This message appears when <ul style="list-style-type: none"> <input type="checkbox"/> Connecting to a DNS server failed <input type="checkbox"/> Name resolution for an POP3 server failed
SMTP server authentication error. Check the followings. - Authentication Method - Authenticated Account - Authenticated Password	This message appears when SMTP server authentication failed.
POP3 server authentication error. Check the followings. - Authentication Method - Authenticated Account - Authenticated Password	This message appears when POP3 server authentication failed.
Unsupported communication method. Check the followings. - SMTP Server Address - SMTP Server Port Number	This message appears when you try to communicate with unsupported protocols.
Connection to SMTP server failed. Change Secure Connection to None.	This message appears when an SMTP mismatch occurs between a server and a client, or when the server does not support SMTP secure connection (SSL connection).
Connection to SMTP server failed. Change Secure Connection to SSL/TLS.	This message appears when an SMTP mismatch occurs between a server and a client, or when the server requests to use an SSL/TLS connection for an SMTP secure connection.
Connection to SMTP server failed. Change Secure Connection to STARTTLS.	This message appears when an SMTP mismatch occurs between a server and a client, or when the server requests to use an STARTTLS connection for an SMTP secure connection.
The connection is untrusted. Check the following. - Date and Time	This message appears when the printer's date and time setting is incorrect or the certificate has expired.
The connection is not secured.	This message appears when the printer does not have a root certificate corresponding to the server. Select Certificate Validation > Disable.
SMTP server authentication failed. Change Authentication Method to SMTP-AUTH.	This message appears when an authentication method mismatch occurs between a server and a client. The server supports SMTP AUTH.
SMTP server authentication failed. Change Authentication Method to POP before SMTP.	This message appears when an authentication method mismatch occurs between a server and a client. The server does not support SMTP AUTH.
Sender's Email Address is incorrect. Change to the email address for your email service.	This message appears when the specified sender's Email address is wrong.

Configuring Scan and Fax Destination

Messages	Explanation
Cannot access the printer until processing is complete.	This message appears when the printer is busy.

Related Information

➔ [“Checking a Mail Server Connection” on page 48](#)

Restricting Available Features and Configuring the Administrator Password

User Features Restriction

You can create up to 10 unique users and restrict available printer features for each user. Users have to log in with a username and password using the printer's control panel. Users can log out manually or the printer will log them out automatically after a period of time.

If you want to restrict printing from the printer driver and the scanner driver, use the dedicated driver for the printer.

If you use the printer from a Windows computer, you can assign the user name and password to the printer driver and the scanner driver in advance. The printer will authenticate the user automatically when using the computer and you will not need to enter a password each time. For more information on configuring the driver, see the driver's help.

You cannot use this feature with Mac OS X.

Configuring User Features

1. Access the printer's Web Config and select **Access Control Settings > Basic**.

Restricting Available Features and Configuring the Administrator Password

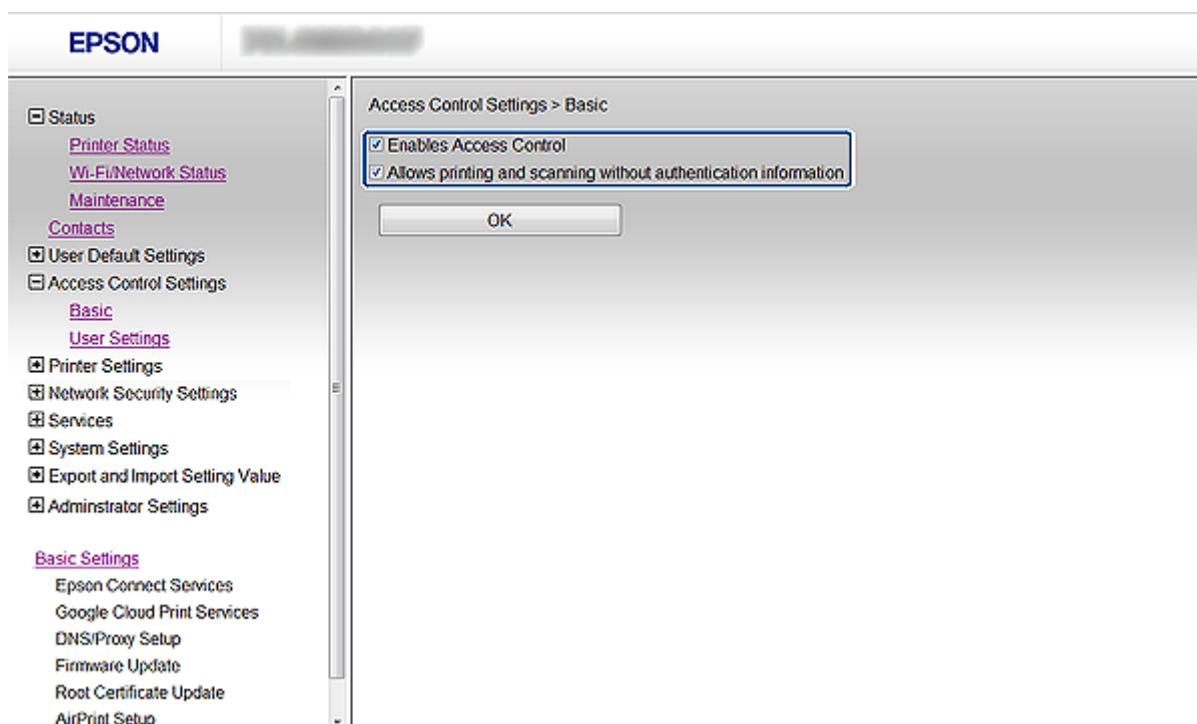
2. Check the **Enables Access Control** box and click **OK**.



Important:

If you un-check the **Allows printing and scanning without authentication information** box, unauthenticated jobs sent from the following sources will not be received:

- ☐ The OS default driver
- ☐ The PCL printer driver/ PostScript printer driver
- ☐ Web services such as Epson Connect and Google Cloud Print
- ☐ Smartphones and other mobile devices



3. Select **Access Control Settings > User Settings**.
4. Click **Add**, then enter a value for each item.
5. Click **Apply**.

Note:

Delete is displayed when you edit a registered user. Click it to delete a user.

EpsonNet Config can import and export a list of user features. For more information, see the EpsonNet Config documentation or help menu.

Related Information

- ➡ [“Accessing Web Config” on page 11](#)
- ➡ [“User Features Setting Items” on page 53](#)

Restricting Available Features and Configuring the Administrator Password

User Features Setting Items

The screenshot shows the Epson Web Config interface. On the left is a sidebar with a tree view containing the following items: Status (Printer Status, Wi-Fi/Network Status, Maintenance), Contacts, User Default Settings, Access Control Settings (Basic, User Settings), Printer Settings, Wi-Fi/Network Settings, Network Security Settings, System Settings, and Administrator Settings. Under Basic Settings, there are links for Epson Connect Services, Google Cloud Print Services, DNS/Proxy Setup, Firmware Update, Root Certificate Update, AirPrint Setup, and Wi-Fi Direct Setup. The main content area is titled 'Access Control Settings > User Settings'. It contains three input fields: 'Number' with the value '1', 'User Name' with a hint 'Enter between 1 and 14 alphanumeric characters.', and 'Password' with a hint 'Enter between 0 and 20 characters.' Below these fields is a section titled 'Select the check box to enable or disable each function.' with five checkboxes: 'Copy' (checked), 'Scan' (checked), 'Fax' (unchecked), 'Print from Memory Device' (unchecked), and 'Print from Computer' (checked). At the bottom of the main area are three buttons: 'Apply', 'Delete', and 'Back'.

Items	Settings and Explanation
User Name	Enter a display name on the list between 1 and 14 characters in ASCII (0x20-0x7E).
Password	Enter between 0 and 20 characters in ASCII (0x20-0x7E). If you want to restore a password to the default, leave the field blank.
Select the check box to enable or disable each function.	Checked functions are allowed for use.

Related Information

➔ [“Configuring User Features” on page 51](#)

Configuring the Administrator Password

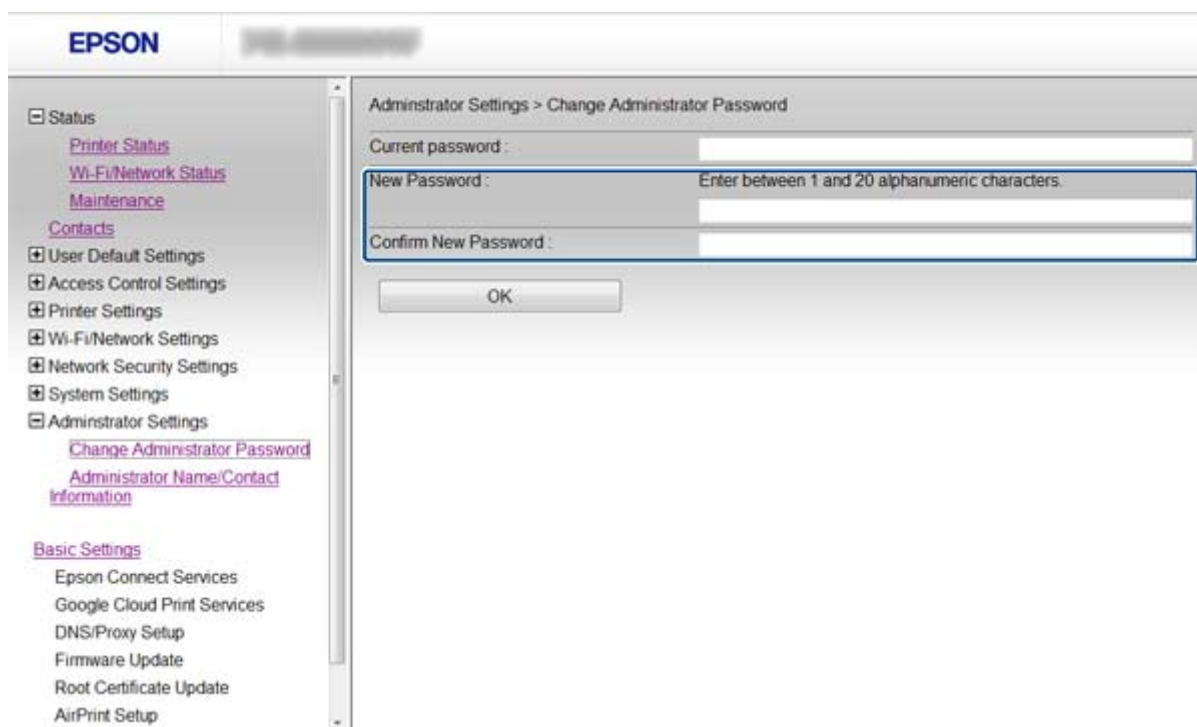
When you set the administrator password, clients will not be able to change the settings.

1. Access the printer's Web Config and select **Administrator Settings > Change Administrator Password**.

Restricting Available Features and Configuring the Administrator Password

2. Enter a password to **New Password** and **Confirm New Password**.

If you want to change the password to new one, enter a current password.



The screenshot displays the Epson Web Config interface. On the left, a sidebar menu lists various settings categories: Status, Printer Status, Wi-Fi/Network Status, Maintenance, Contacts, User Default Settings, Access Control Settings, Printer Settings, Wi-Fi/Network Settings, Network Security Settings, System Settings, and Administrator Settings. Under Administrator Settings, the following options are listed: Change Administrator Password, Administrator Name/Contact Information, and Basic Settings. The main content area is titled 'Administrator Settings > Change Administrator Password'. It contains three input fields: 'Current password', 'New Password' (with a note 'Enter between 1 and 20 alphanumeric characters.'), and 'Confirm New Password'. An 'OK' button is located below the input fields.

3. Select **OK**.

Note:

The administrator password is the same for Web Config, EpsonNet Config and the printer's control panel.

If you forget the administrator password, contact Epson support. For the contact information, see the printer's documentation.

Related Information

- ➡ [“Accessing Web Config” on page 11](#)

Solving Problems

Tips for Solving Problems

You can find more information in the following manuals.

☐ User's Guide (PDF manual)

Provides instructions on using the printer, replacing ink cartridges, maintenance, and solving problems.

☐ Epson Connect website

<https://www.epsonconnect.com/>

Provides information on Epson Connect features and solving problems.

Problems Using Network Software

Cannot Access Web Config

Is the IP address of the printer properly configured?

Configure the IP address using EpsonNet Config or the printer's control panel. You can confirm the current setting information with a network status sheet or from the printer's control panel.

Is the Encryption Strength for SSL/TLS set to High?

If **High** is selected for **Encryption Strength**, Web Config can only be accessed in a browser supporting AES (256-bit) or 3DES (168-bit) encryption. Check your browser's encryption support.

The message "Out of date" appears when accessing Web Config using SSL communication (https).

If the certificate is out of date, obtain the certificate again. If the message appears before its expiration date, make sure that the printer's date is configured correctly.

The message "The name of the security certificate does not match..." appears when accessing Web Config using SSL communication (https).

The printer's IP address entered for **Common Name** for creating a self-signed certificate or CSR does not match with the address entered into the browser. Obtain and import a certificate again or change the printer name.

The printer is being accessed via a proxy server.

If you are using a proxy server with your printer, you need to configure your browser's proxy settings.

☐ Windows:

Select **Control Panel > Network and Internet > Internet Options > Connections > LAN settings > Proxy server**, and then configure not to use the proxy server for local addresses.

Solving Problems

❑ Mac OS X:

Select **System Preferences > Network > Advanced > Proxies**, and then register the local address for **Bypass proxy settings for these Hosts & Domains**.

Example:

192.168.1.*: Local address 192.168.1.XXX, subnet mask 255.255.255.0

192.168.*.*: Local address 192.168.XXX.XXX, subnet mask 255.255.0.0

Related Information

➔ [“Accessing Web Config” on page 11](#)

Model name and/or IP address are not displayed on EpsonNet Config

Did you select Block, Cancel, or Shut down when a Windows security screen or a firewall screen was displayed?

If you select **Block**, **Cancel**, or **Shut down**, the IP address and model name will not display on EpsonNet Config or EpsonNet Setup.

To correct this, register EpsonNet Config as an exception using Windows firewall and commercial security software. If you use an antivirus or security program, close it and then try to use EpsonNet Config.

Is the communication error timeout setting too short?

Run EpsonNet Config and select **Tools > Options > Timeout**, and then increase the length of time for the **Communication Error** setting. Note that doing so can cause EpsonNet Config to run more slowly.

Related Information

➔ [“Running EpsonNet Config - Windows” on page 13](#)

➔ [“Running EpsonNet Config - Mac OS X” on page 13](#)

Problems Using Network Security Features

Forgot a Pre-shared Key

Configure the key again using Web Config.

To change the key, access the printer's Web Config and select **Network Security Settings > IPsec/IP Filtering > Default Policy or Group Policy**.

Cannot Communicate with IPsec Communication

Are you using an unsupported algorithm for the computer settings?

The printer supports the following algorithms.

Solving Problems

Security Methods	Algorithms
Consistency Algorithm	AES-CBC 128
	AES-CBC 192
	AES-CBC 256
	3DES-CBC
	DES-CBC
Hash Algorithm	SHA-1
	SHA2-256
	SHA2-384
	SHA2-512
	MD5
Algorithm Compatible with a key	Diffie-Hellman Group2
	Diffie-Hellman Group1*, Diffie-Hellman Group14*, Elliptic Curve Diffie-Hellman P-256* and Elliptic Curve Diffie-Hellman P-384*

*Available method may vary by models.

Related Information

➔ [“Configuring IPsec/IP Filtering” on page 19](#)

Cannot Communicate Suddenly

Is the printer's IP address invalid or has it changed?

Disable IPsec using the printer's control panel.

If the DHCP is out of date, rebooting or the IPv6 address is out of date or has not been obtained, then the IP address registered for the printer's Web Config (**Network Security Settings > IPsec/IP Filtering > Group Policy > Local Address(Printer)**) may not be found.

Use a static IP address.

Is the computer's IP address invalid or has it changed?

Disable IPsec using the printer's control panel.

If the DHCP is out of date, rebooting or the IPv6 address is out of date or has not been obtained, then the IP address registered for the printer's Web Config (**Network Security Settings > IPsec/IP Filtering > Group Policy > Remote Address(Host)**) may not be found.

Use a static IP address.

Related Information

➔ [“Configuring IPsec/IP Filtering” on page 19](#)

Cannot Create the Secure IPP Printing Port

Is the correct certificate specified as the server certificate for SSL/TLS communication?

If the specified certificate is not correct, creating a port may fail. Make sure you are using the correct certificate.

Is a CA certificate imported to the computer accessing the printer?

If a CA certificate is not imported to the computer, creating a port may fail. Make sure a CA certificate is imported.

Related Information

➔ [“Configuring IPsec/IP Filtering” on page 19](#)

Cannot Connect After Configuring IPsec/IP Filtering

The set value may be incorrect.

Disable IPsec/IP filtering from the printer's control panel. Connect the printer and computer and make the IPsec/IP Filtering settings again.

Related Information

➔ [“Configuring IPsec/IP Filtering” on page 19](#)

Cannot Access the Printer after Configuring IEEE802.1X

The settings may be incorrect.

Disable IEEE802.1X and Wi-Fi from the printer's control panel. Connect the printer and a computer, and then configure IEEE802.1X again.

Related Information

➔ [“Configuring an IEEE802.1X Network” on page 28](#)

Problems on Using a Digital Certificate

Cannot Import a CA-signed Certificate

Does the CA-signed certificate and the information on the CSR match?

If the CA-signed certificate and CSR do not have the same information, the CSR cannot be imported. Check the following:

- ☐ Are you trying to import the certificate to a device that does not have the same information?
Check the information of the CSR and then import the certificate to a device that has the same information.
- ☐ Did you overwrite the CSR saved into the printer after sending the CSR to a certificate authority?
Obtain the CA-signed certificate again with the CSR.

Solving Problems

Is the CA-signed certificate more than 5KB?

You cannot import a CA-signed certificate that is more than 5KB.

Is the password for importing the certificate correct?

If you forget the password, you cannot import the certificate.

Related Information

➡ [“Importing a CA-signed Certificate” on page 34](#)

Cannot Update a Self-Signed Certificate

Has the Common Name been entered?

Common Name must be entered.

Have unsupported characters been entered to Common Name? For example, Japanese is not supported.

Enter between 1 and 128 characters of either IPv4, IPv6, host name, or FQDN format in ASCII (0x20-0x7E).

Is a comma or space included in the Common Name?

If a comma is entered, the **Common Name** is divided at that point. If only a space is entered before or after a comma, an error occurs.

Related Information

➡ [“Updating a Self-signed Certificate” on page 36](#)

Cannot Create a CSR

Has the Common Name been entered?

The **Common Name** must be entered.

Have unsupported characters been entered to Common Name, Organization, Organizational Unit, Locality, State/Province? For example, Japanese is not supported.

Enter characters of either IPv4, IPv6, host name, or FQDN format in ASCII (0x20-0x7E).

Is a comma or space included in the Common Name?

If a comma is entered, the **Common Name** is divided at that point. If only a space is entered before or after a comma, an error occurs.

Related Information

➡ [“Obtaining a CA-signed Certificate” on page 32](#)

Solving Problems

Warning Relating to a Digital Certificate Appears

Messages	Cause/What to do
Enter a Server Certificate.	<p>Cause:</p> <p>You have not selected a file to import.</p> <p>What to do:</p> <p>Select a file and click Import.</p>
CA Certificate 1 is not entered.	<p>Cause:</p> <p>CA certificate 1 is not entered and only CA certificate 2 is entered.</p> <p>What to do:</p> <p>Import CA certificate 1 first.</p>
Invalid value below.	<p>Cause:</p> <p>Unsupported characters are contained in the file path and/or password.</p> <p>What to do:</p> <p>Make sure that the characters are entered correctly for the item.</p>
Invalid date and time.	<p>Cause:</p> <p>Date and time for the printer have not been set.</p> <p>What to do:</p> <p>Set date and time using Web Config, EpsonNet Config or the printer's control panel.</p>
Invalid password.	<p>Cause:</p> <p>The password set for CA certificate and entered password do not match.</p> <p>What to do:</p> <p>Enter the correct password.</p>
Invalid file.	<p>Cause:</p> <p>You are not importing a certificate file in X509 format.</p> <p>What to do:</p> <p>Make sure that you are selecting the correct certificate sent by a trusted certificate authority.</p>
	<p>Cause:</p> <p>The file you have imported is too large. The maximum file size is 5KB.</p> <p>What to do:</p> <p>If you select the correct file, the certificate might be corrupted or fabricated.</p>
	<p>Cause:</p> <p>The chain contained in the certificate is invalid.</p> <p>What to do:</p> <p>For more information on the certificate, see the website of the certificate authority.</p>

Solving Problems

Messages	Cause/What to do
Cannot use the Server Certificates that include more than three CA certificates.	<p>Cause:</p> <p>The certificate file in PKCS#12 format contains more than 3 CA certificates.</p> <p>What to do:</p> <p>Import each certificate as converting from PKCS#12 format to PEM format, or import the certificate file in PKCS#12 format that contains up to 2 CA certificates.</p>
The certificate has expired. Check if the certificate is valid, or check the date and time on your printer.	<p>Cause:</p> <p>The certificate is out of date.</p> <p>What to do:</p> <ul style="list-style-type: none"> <input type="checkbox"/> If the certificate is out of date, obtain and import the new certificate. <input type="checkbox"/> If the certificate is not out of date, make sure the printer's date and time are set correctly.
Private key is required.	<p>Cause:</p> <p>There is no paired private key with the certificate.</p> <p>What to do:</p> <ul style="list-style-type: none"> <input type="checkbox"/> If the certificate is the PEM/DER format and it is obtained from a CSR using a computer, specify the private key file. <input type="checkbox"/> If the certificate is the PKCS#12 format and it is obtained from a CSR using a computer, create a file that contains the private key.
	<p>Cause:</p> <p>You have re-imported the PEM/DER certificate obtained from a CSR using Web Config.</p> <p>What to do:</p> <p>If the certificate is the PEM/DER format and it is obtained from a CSR using Web Config, you can only import it once.</p>
Setup failed.	<p>Cause:</p> <p>Cannot finish the configuration because the communication between the printer and computer failed or the file cannot be read by some errors.</p> <p>What to do:</p> <p>After checking the specified file and communication, import the file again.</p>

Related Information

➔ [“About Digital Certification” on page 31](#)

Delete a CA-signed Certificate by Mistake

Is there a backup file for the certificate?

If you have the backup file, import the certificate again.

If you obtain a certificate using a CSR created from Web Config, you cannot import a deleted certificate again. Create a CSR and obtain a new certificate.

Related Information

➔ [“Deleting a CA-signed Certificate” on page 35](#)

Printing Problems

Printed Random Characters

Is the setting for the print port correct?

Make sure that the print port of the installed driver and the printer match.

Related Information

➔ [“Configuring to Share the Printer - Windows” on page 71](#)

Appendix

Receiving Email Notifications When Events Occur

About Email Notifications

You can use this feature to receive alerts by email when events occur, such as your printer running out of paper. You can register up to 5 email addresses and choose which events you want to receive notifications for.

Configuring Email Notification

To use the feature, you need to configure a mail server.

1. Access the printer's Web Config and select **Administrator Settings > Email Notification**.
2. Enter an email address that you want to receive email notifications.
3. Select the language for the email notifications.
4. Check the boxes for the notifications you want to receive.

EPSON **Administrator Settings > Email Notification**

Set up the Email Server to enable the email notification.

Email Address Settings
Email in selected language will be sent to each address.

	1	2	3	4	5
1 :	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2 :	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
3 :	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
4 :	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
5 :	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Notification Settings
Email will be sent when printer status is as checked.

	1	2	3	4	5
Ink cartridge(s) to be replaced	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ink low	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Maintenance box: end of service life	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Maintenance box: nearing end	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Paper out	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Printing stopped*	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Printer error	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Scanner error	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fax error	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Administrator password changed	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

* Notified when an error occurs, such as paper jam, paper cassette unset, or mismatch of paper size or type.

5. Click **OK**.

Related Information

- ➔ [“Accessing Web Config” on page 11](#)
- ➔ [“Using an Email Server” on page 46](#)

Configuring a Network for the Printer Individually

If you want to configure a network setup to the printer individually, use the installer on the software disc that came with the printer or the website for a product setup. For more information, see the printer's documentation.

Configuring a Network Interface - Ethernet

Follow the steps to configure the printer's IP address using EpsonNet Config.

1. Turn on the printer.
2. Connect the printer to a network using an Ethernet cable.
3. Run EpsonNet Config.

Connected printer(s) are displayed. It may take some time for all available printers to show up.

4. Double-click the printer.

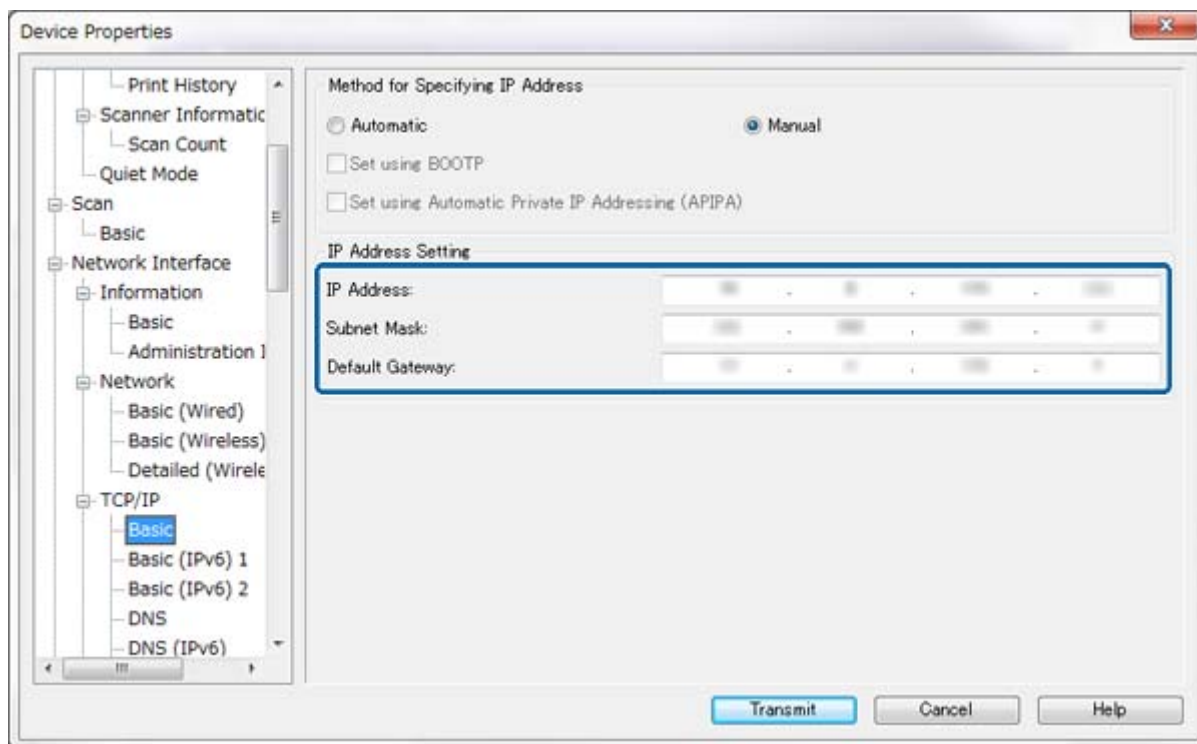
Note:

You can identify the printer by a MAC address even if multiple printers of the same model are connected.

5. Select **Network Interface > TCP/IP > Basic** from the menu on the left.

Appendix

6. Configure IP Address, Subnet Mask, and Default Gateway.



Note:

- ❑ If you want to connect the printer to a secure network, configure a static IP address.
- ❑ You can also configure the DNS settings in the **DNS** section and the proxy settings in the **Internet** section of the **TCP/IP** menu.

7. Click **Transmit**.

Related Information

- ➔ [“Running EpsonNet Config - Windows” on page 13](#)
- ➔ [“Running EpsonNet Config - Mac OS X” on page 13](#)

Configuring a Network Interface - Wi-Fi

Follow the steps to configure the printer's IP address using EpsonNet Config.

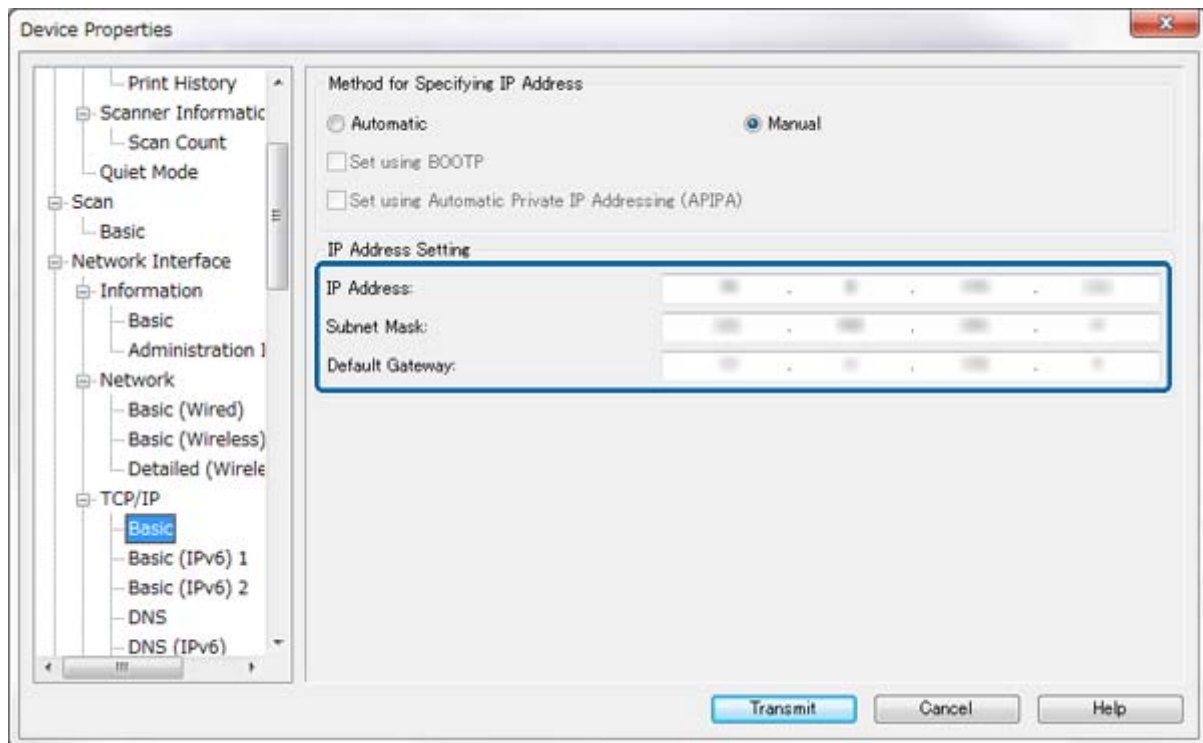
1. Turn on the printer.
2. Connect the printer to a network using an Ethernet cable.
3. Run EpsonNet Config.
Connected printer(s) are displayed. It may take a while for all available printers to be showed up.
4. Double-click the printer.

Note:

You can identify the printer by a MAC address even if multiple printers of the same model are connected.

Appendix

5. Select **Network Interface > TCP/IP > Basic** from the menu on the left.
6. Configure **IP Address**, **Subnet Mask**, and **Default Gateway**.

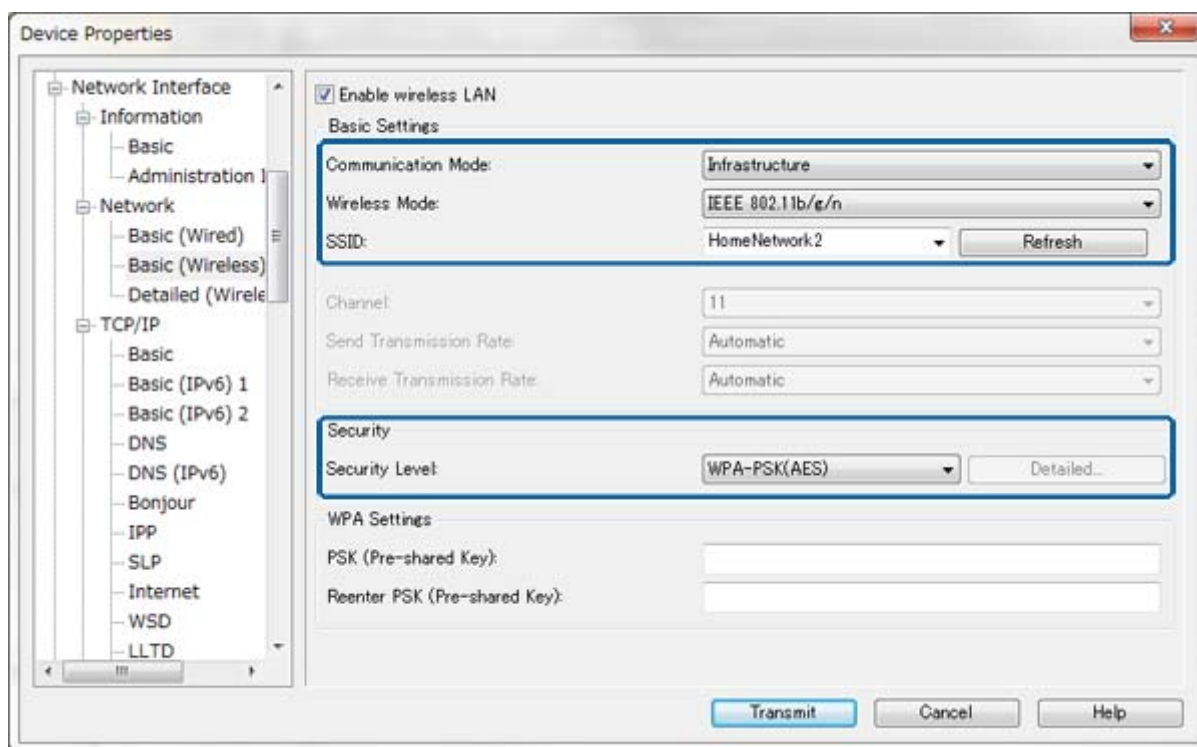


Note:

- ❑ If you want to connect the printer to a secure network, configure a static IP address.
- ❑ You can also configure the DNS settings in the **DNS** section and the proxy settings in the **Internet** section of the **TCP/IP** menu.

Appendix

7. Select **Network Interface > Network > Basic (Wireless)**, and then configure a communication mode, SSID and security.



8. Click **Transmit**.

Confirm that a Wi-Fi connection is enabled with the printer and then disconnect the Ethernet cable.

Related Information

- ➔ [“Running EpsonNet Config - Windows” on page 13](#)
- ➔ [“Running EpsonNet Config - Mac OS X” on page 13](#)

Configuring a Computer Connected to the Printer

Installing the Printer Driver - Windows

Install the printer driver to configure a printer port.

If the printer supports the PostScript or PCL and you want to install the Epson PostScript printer driver or PCL printer driver, see the printer's documentation.

1. Turn on the printer.
2. Install the printer driver on a computer.

The printer drivers are located on the software disc that came with the printer.

- ❑ 32-bit Windows: \Driver\Printer\Driver\WINX86\setup
- ❑ 64-bit Windows: \Driver\Printer\Driver\WINX64\setup

Double-click Setup.exe or Setup64.exe to start installing the driver. Follow the on-screen instructions.

Appendix

Note:

If you do not have the software disc or if a computer does not have a disc drive, download the driver from the Epson support website.

Related Information

- ➔ “Configuring a Network Interface - Ethernet” on page 64
- ➔ “Configuring a Network Interface - Wi-Fi” on page 65
- ➔ “Restricting Available Features and Configuring the Administrator Password” on page 51
- ➔ “Configuring to Share the Printer - Windows” on page 71

Installing the Printer Driver - Mac OS X

Add the printer and install the printer driver to a computer via the Internet. Make sure the computer has an Internet connection.

If the printer supports the PostScript and you want to install the Epson PostScript printer driver, see the printer's documentation.

1. Turn on the printer.
2. Select **System Preferences > Printers & Scanners** on the computer.
3. Click +.
4. Make sure the **Default** is selected, and then select the printer that you want to add from the list.
5. Select the printer driver for your model from **Use**, and then click **Add**.

The printer driver is downloaded automatically and the printer is added.

Note:

If the installation of the driver does not start, download the driver manually from the Epson support website. If you are using Mac OS X 10.5.8, the driver is not installed automatically. You must download it from the Epson support website.

Related Information

- ➔ “Configuring a Network Interface - Ethernet” on page 64
- ➔ “Configuring a Network Interface - Wi-Fi” on page 65

Connecting a Scanner to the Network

You need to install the scanner driver (EPSON Scan 2) on your computer to use scanners on a network.

1. Install EPSON Scan 2.

Download the software from the following website, and then install.

<http://epson.sn> > **Additional Software**

2. Start EPSON Scan 2.

❑ Windows 10

Click the start button, and then select **All Apps > EPSON > EPSON Scan 2 > EPSON Scan 2**.

❑ Windows 8.1/Windows 8/Windows Server 2012 R2/Windows Server 2012

Appendix

Enter the application name in the search charm, and then select the displayed icon.

- ❑ Windows 7/Windows Vista/Windows XP/Windows Server 2008 R2/Windows Server 2008/Windows Server 2003 R2/Windows Server 2003

Click the start button, and select **All Programs** or **Programs > EPSON > Epson Scan 2 > Epson Scan 2**.

- ❑ Mac OS X

Click **Go > Application > Epson Software > Epson Scan 2**.

The Scanner Settings screen is displayed when you start EPSON Scan 2 for the first time. If the EPSON Scan 2 screen is displayed, select **Settings** from **Scanner**.

3. If **Add** and **Delete** are disabled, click **Enable Editing**, and then allow changes on the User Account Control window.

Note:

Status and operations vary depending on the operation system and authority for the logged on user. For Mac OS X, you can edit if you click the key icon and enter the user name and password for an administrator.

4. Click **Add**.

The Add Network Scanner screen is displayed.

Note:

For Mac OS X, click +.

5. Select the scanner you want to use from **Model**.
6. Enter the scanner's registration name in **Name**.

7. Click the scanner's IP address, and then click **Add**.



Important:

*You cannot search for a scanner in a different network segment over the router. Select **Enter address** to enter the IP address directly.*

Appendix

8. Click **OK** on the Scanner Settings screen.

The EPSON Scan 2 screen is displayed and you can test scanning.

Related Information

➔ [“Restricting Available Features and Configuring the Administrator Password” on page 51](#)

Mapping an External Storage as a Network Drive

Mapping an External Storage as a Network Drive - Windows

1. Check the name and IP address for the printer with an external storage device that you want to share.
You can check them using Web Config, EpsonNet Config and the printer's control panel.
2. Select **Run**.
3. Enter the printer name in **Open:** in the following format, and then click **OK**.
\\printername or \\xxx.xxx.xxx.xxx (the printer's IP address)
4. Right-click the **memorycard** icon or **usbstorage** icon, and then click **Map Network Drive**.
5. Select the **Drive** that you want to map.

Note:

*If you want to use a network drive every time you start up a computer, select **Reconnect at logon**.*

6. Click **Finish**.

The mapped network drive is displayed on **My computer** or **Computer** as a hard disk.

Mapping an External Storage as a Network Drive - Mac OS X

1. Select **Go > Connect to Server**.
2. Enter the printer name or the printer's IP address in the **Server Address** field in the following format.
cifs://printername or
smb://printername
3. Click **Connect**.
4. Select the volume you want to mount, and then click **OK**.

Note:

Before you remove the storage device, always drag the removable disk icon on your desktop into the trash otherwise contents may not be displayed correctly when you insert another device.

Configuring to Share the Printer - Windows

Sharing the Printer

If you want to use a computer connected to the printer as a print server, share the printer with the computer you want use a server connected to it.

1. Select **Control Panel > View devices and printers**.
2. Right-click the printer icon, click **Printer Properties > Sharing** tab.
3. Select **Share this printer**, and then enter to **Share name**.
For Windows Server 2012, click **Change Sharing Options** and then configure the settings.

Related Information

➔ [“Installing Additional Drivers” on page 71](#)

Installing Additional Drivers

If the Windows versions of a print server and clients are different, you should install additional drivers to the print server so that users do not have to find a printer driver when they connect to the shared printer.

1. Select **Control Panel > View devices and printers**.
2. Right-click the printer icon that you want to share with the clients, and then click **Printer Properties > Sharing** tab.
3. Click **Additional Drivers**.

Note:

For Windows Server 2012, click **Change Sharing Options** and then configure the settings.

4. Select versions of Windows for clients, and then click **OK**.

Related Information

➔ [“Using the Shared Printer” on page 71](#)

Using the Shared Printer

Using the Shared Printer – Windows

The administrator needs to inform the clients of the computer name assigned to the print server and how to add it to their computers. If the additional driver(s) have not been configured yet, inform the clients how to use **Devices and Printers** to add the shared printer.

If additional driver(s) have already been configured on the print server, follow these steps:

1. Select the name assigned to the print server in **Windows Explorer**.

Appendix

2. Double-click the printer that you want to use.

Related Information

- ➔ [“Sharing the Printer” on page 71](#)
- ➔ [“Installing Additional Drivers” on page 71](#)

Using the Shared Printer - Mac OS X

Add the printer and install the printer driver via the Internet. Make sure the computer has an Internet connection.

If the printer supports the PostScript and you want to install the Epson PostScript printer driver, see the printer's documentation.

1. Turn on the printer.
2. Select **System Preferences > Printers & Scanners** on the computer.
3. Click +.
4. Make sure the **Default** is selected, and then select the printer that you want to add from the list.
5. Select the printer driver for your model from **Use**, and then click **Add**.

The printer driver is downloaded automatically and the printer is added.

Note:

If the installation of the driver does not start, download the driver manually from the Epson support website. If you are using Mac OS X 10.5.8, the driver is not installed automatically. You must download it from the Epson support website.