# For Customers Using Windows for Network Connections

When using a different operating system or architecture for the server and client, the connection may not work properly using the procedures described in the Printer Software section of the manual. Please set up the connection according to the procedures shown below.

## Setting Up a Shared Printer

### Server Settings

Please refer to the manual for the appropriate printer.

[Printer Software] – [Setting Up Your Printer on a Network] – [Setting the printer server]

## **Client Settings**

Note:

*If the printer drivers are not already installed on the client, please install them before performing these settings.* 



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### Windows NT4.0/2000/XP/Vista

- 1. On the Windows Start menu, open the Printers or Printers and Faxes folder.
  - Windows Vista Click Start, click Control Panel, and then click Printers.
  - Windows NT4.0/2000 Click Start, click Settings, and then click Printers.
  - Windows XP Professional Click Start and then click Printers and Faxes.
  - Windows XP Home Edition Click Start, click Control Panel, and then click Printers and Faxes.
- 2. Right-click the icon for the printer you wish to change the settings for, and then click Properties.



3. Click the Ports tab and then click Add Port.

Color M	lanagement	-	evice Settings
General	Sharing	Ports	Advanced
	IN XXXX		
ecked port.	wing port(s). Docur	Printer	e hist free
LPT1: P	rinter Port	EPSON XXXX	ESC/P, EPS
	rinter Port		
	rinter Port		
COM1: S	ender on		
COM2: S			
🗆 сомз: s	onder one		
COM4: S	erial Port		
Add Port.		lete Port	Configure Port
			2
Enable bidire	ctional support		
C	r pooling		
Enable printe			
Enable printe			

4. When the Printer Ports window appears, select Local Port, and then click New Port.

Printer Ports	?×
Available port types:	
New Port Type	New Port Cancel

5. Enter the following information for the port name and then click OK.

bare of computer connected to the target printer  $\$  bare of shared printer

Port Name	?×
Enter a port name:	
	Cancel

- 6. After returning to the Printer Ports window, click Close.
- 7. Check that the name you entered for the port has been added and selected, and then click Close.

### Windows 95/98/Me

- 1. On the Windows Start menu, click Settings and then click Printers.
- 2. Right-click the icon for the printer you wish to change the settings for, and then click Properties.



3. Click the Details tab and then click Add Port.

ener Details Color Mar	hagement   Paper	Graphics Device C	Iptions
<u> </u>			
Print to the following port LPT1: (Printer Port)	-	Add Port	
Print using the following driv	or	Delete Port	
EPSON XXXX	a.	Ne <u>w</u> Driver	
Capture Printer Port	End	Capture	
- Timeout settings Not gelected: 15			
Transmission retry: 45	seconds		
Sp	ooj Settings	Port Settings	

4. Click Network, enter the following information for Specify the network path to the printer, and then click OK.

 $\$  bare of computer connected to the target printer  $\$  bare of shared printer



#### Note:

*If you do not know the path to the network printer, click* **Browse** *to search for the appropriate printer.* 


5. Check that the port name you added is selected for Print to the following port, and then click OK.

#### Important:

When using the same operating systems or architectures for servers and clients, the connection can be set up according to the procedures described in the manual.

[*Printer Software*] – [*Setting Up Your Printer on a Network*] – [*Setting the clients*]

# **Problems and Solutions**

## Network problems

A communication error occurs				
Cause	What to do			
Are multiple users are logged into a single computer at the same time?	On a Windows XP (64 bit)/Vista (32 bit/64 bit) system with multiple users, a communication error may occur when switching to a new user and starting a new print job while the previous user is still printing. Make sure that the print job for the first user is complete and that user is logged off before switching to a new user and starting a new print job.			
You are unable to monitor the shared	printer using EPSON Status Monitor 3			
Cause	What to do			
Are you using a Windows XP (64-bit)/Vista (32-bit/64-bit) print server with a client set up for an operating system (Windows 95/98/Me/NT4.0/2000) which is older than Windows XP (32-bit)?	When using an operating environment with this combination, the error window for EPSON Status Monitor 3 may not pop up on the client when an error occurs. Please keep EPSON Status Monitor			
	3 running when using the printer.			